STATE AND CONSUMERS SERVICES AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
GOVERNOR EDMUND G. BROWN, JR.

## **Legislation and Regulation Committee**

Kenneth Schell, PharmD, Chair Rosalyn Hackworth, Public Member Greg Lippe, Public Member Shirley Wheat, Public Member Tappan Zee, Public Member

The Legislation and Regulation Committee has not met in the last Quarter.

#### LEGISLATION AND REGULATION COMMITTEE

#### PART I: REGULATION REPORT

## a. For Discussion and Possible Action to Modify Proposed Changes

Amend Title 16 Sections 1715, 1784, 1735.2, and 1751 – Update of Self-Assessment Forms for Pharmacies, Sterile Injectable Compounding Pharmacies, Hospitals and Wholesalers

#### **ATTACHMENT 1**

Pharmacy law requires pharmacies and wholesalers to conduct self-assessments to promote compliance with various federal and state laws and regulations through self-examination and education. Self-assessment forms also serve as an easy reference guide for a Pharmacist-in-Charge (PIC) or a Designated Representative-in-Charge (DRIC). A self-assessment is completed any time there is a change in the PIC or DRIC, when a new permit/license is issued; or (for a wholesaler) when there is a change of address.

At the February 2011 Board Meeting, the board directed staff to initiate a formal rulemaking to amend 16 CCR Sections 1715, 1735.2, 1751 and 1784 and to propose updates to the self-assessment forms incorporated by reference (17M-13, 17M-14, 17M-26, and 17M-39), as proposed. The board directed that if no negative comments were received during the 45-day public comment period, that the rulemaking was to be completed, and authorize the Executive Officer to make any non-substantive changes to the proposed regulations and forms, and adopt the proposed regulations. The 45-day public comment period commenced on March 11, 2011, and concluded on April 25, 2011, during which the board received four (4) comments. Staff believes that some of the recommended changes, such as adding sequential numbering within a section, or adding selection boxes in front of an item, are non-substantive.

**Attachment 1** contains the proposed regulation text and forms incorporated by reference, as well as copies of the comments received during the 45-day public comment period.

### <u>Staff Recommendation</u>

• Based on the comments received, staff recommends that the board adopt the proposed regulation to amend Title 16 Sections 1715, 1735.2, 1751 and 1784 and the self-assessment forms that are incorporated by reference; and direct staff to take all steps necessary to complete the rulemaking process, including filing of the final rulemaking package with the Office of Administrative Law, delegate to the Executive Officer the authority to make any non-substantive changes to the proposed regulations and forms incorporated by reference, and adopt the proposed regulations at Sections 1715, 1735.2, 1751 and 1784 as described in the Notice with general non-substantive changes described by staff at this meeting.

## b. Board Approved Regulations - Rulemaking File Being Compiled

#### **ATTACHMENT 2**

At the February 2010 Board Meeting, the board voted to initiate the rulemaking process to amend 16 CCR § 1732.2. related to board-accredited continuing education. The proposed text was formally noticed for comment on October 8, 2010, and the 45-day comment period concluded on November 22, 2010. The board received one comment in support of the proposed amendments.

During the public comment period, the board learned that the National Association of Boards of Pharmacy (NABP) no longer administers the Pharmacist Self-Assessment Mechanism (PSAM), rendering subdivision (f) of the proposal obsolete. At the February 2011 Board Meeting the board directed that subdivision (f) be stricken from the proposed text and that a 15-day Notice of Modified Text be issued for public comment. The Notice of Modified Text was issued on February 4, 2011 and concluded on February 21, 2011. No comments were received during the 15-day public comment period.

Staff is compiling the final rulemaking file and anticipates submitting the rulemaking for review no later than May 13, 2011. Following legal review, the file will be submitted to the department for review and, at that time, final rulemaking documents will be made available on the board's Web site. Given department and agency approval, the file will then be submitted to the Office of Administrative Law pursuant to the Administrative Procedure Act. A copy of the final text is provided in **Attachment 2.** 

Board Approved Regulations – Recently Noticed
 Proposal to Amend Title 16 Section 1793.5 – Amend Pharmacy Technician Application and
 Require Applicants to Submit a Self-Query From the National Practitioner Data Bank – Healthcare
 Integrity & Protection Data Bank (NPDB-HIPDB)

**ATTACHMENT 3** 

At the February 2011 Board Meeting, the board directed staff to initiate a formal rulemaking to amend Title 16 Section 1793.5. of Title 16 of the California Code of Regulations to require Pharmacy Technician applicants to submit a Self-Query from the National Practitioner Data Bank — Healthcare Integrity & Protection Data Bank (NPDB-HIPDB), and to amend the Pharmacy Technician Application (Form 17A-5, Rev. 10/10 [incorporated by reference]). The proposal reflects the text approved by the board at the October 2010 Board Meeting, as well as modifications to the Pharmacy Technician Application (17A-5) approved at the February 2011 Board Meeting.

This proposed rulemaking was noticed for a 45-day public comment period on April 8, 2011. The board will accept comments on this proposed rulemaking through May 23, 2011. A copy of the proposed amendments to 16 CCR Section 1793.5 and the proposed Pharmacy Technician Application (17A-5) are provided in **Attachment 3.** 

### d. <u>Board Approved Regulations – Awaiting Notice</u>

 Proposal to Add Title 16 Section 1707.6. and to Amend Section 1702. Regarding Consumer Notices and Duty to Consult – Consumer Notice for Language Assistance Interpretive Services Provided in Pharmacies and the Ability to Request 12-Point Font on Prescription Drug Container Labels

**ATTACHMENT 4** 

On January 1, 2011, the board's regulation at 16 CCR § 1707.5. became effective, establishing requirements for a patient-centered prescription drug container label. The board discussed during that rulemaking the need to advise consumers of their rights related to the patient-centered label requirements and first considered possible language for such a notice at its July 2010 Board Meeting.

The board worked on possible language for this rulemaking from July 2010 through March 2011, and at its March 30, 2011 Board Meeting approved proposed language to be noticed. The board directed staff to initiate a formal rulemaking to amend 16 CCR § 1707.2. and to add 16 CCR § 1707.6., and to schedule a Regulation Hearing.

Staff is developing the Notice for this rulemaking and hope to have it published in May 2011. In addition, the Executive Officer is working with staff to identify possible dates for the Regulation Hearing on this matter. A copy of the proposed text approved by the board is provided in **Attachment 4.** 

- 2. Add Title 16 Section 1727.2 Requirements for Pharmacist Interns to Require Applicants to Submit a Self-Query from the National Practitioner Data Bank Healthcare Integrity & Protection Data Bank (NPDB-HIPDB) and
- 3. Add Title 16 Section 1728 Requirements for Pharmacist Examination Amend to Require Applicants to Submit a Self-Query from the National Practitioner Data Bank Healthcare Integrity & Protection Data Bank (NPDB-HIPDB)

**ATTACHMENT 5** 

At the October 2010 Board Meeting, the board approved the Licensing Committee's recommendation to add Section 1727.2. and to amend Section 1728. to Title 16 CCR and to initiate a rulemaking to require an applicant to submit with their application a Self-Query Report from the National Practitioner Data Bank – Healthcare Integrity and Protection Data Bank (NPDB-HIPDB).

The board filed a request to Notice this proposal with the Office of Administrative Law, and the Notice is scheduled to be published in the California Regulatory Notice Register on Friday, May 6, 2011. The 45-day public comment period will commence upon notice and will conclude on June 20, 2011. A copy of the proposed text is provided in **Attachment 5**.

- e. Board Approved Regulations Under Development (Update Only)
- 1. Proposed Amendments to § 1746 Emergency Contraception Protocol

In 2004, the board adopted a statewide protocol for dispensing emergency contraception products, resulting in the codification of Title 16 CCR Section 1746. The regulation became operative on December 2, 2004. The board has been working with the Medical Board to update the emergency contraceptive protocol. As part of the rulemaking, this board will need to update the patient information fact sheet, which is required to be provided to patients by the pharmacists using the protocol to dispense emergency contraception. It is anticipated that an updated manuscript will be brought to both the Medical Board and to the Board of Pharmacy at their respective meetings in July 2011. Please see the Public Education Committee Chair Report for additional information related to this item.

2. <u>Proposed Amendments to § 1751.9. – Accreditation Agencies for Pharmacies that Compound Injectable Sterile Drug Products</u>

Business and Professions Code section 4127.1 requires a separate license to compound sterile injectable drug products. Section 4127.1(d) provides exemptions to the licensing requirement for pharmacies that have current accreditation from the Joint Commission on Accreditation of Healthcare Organizations, or other private accreditation agencies approved by the board. The proposed regulation would specify the criteria the board will utilize to consider approval of accreditation agency requests. Staff is continuing to work with counsel to develop language for consideration at a future meeting.

# 3. <u>Proposed Amendments to § 1780 – Update the USP Standards Reference Manual (Minimum Standards for Drug Wholesalers)</u>

Section 1780 of the California Code of Regulations sets minimum standards for drug wholesalers. This regulation currently references the 1990 edition of the United States Pharmacopeia Standards (USP Standards) for temperature and humidity. USP Standards are updated and published annually. Section 1780(b) requires amendment to reflect the 2005 version of the USP Standards and to hold wholesalers accountable to the latest standards, if determined appropriate.

Because of stated concerns about whether referencing the 2005 USP Standards would be an unreasonable burden on wholesalers, at the October 2008 Board Meeting, the board voted to address the issue of updating the USP Standards reference materials within this section.

The board established a subcommittee for this purpose but, as a result of board vacancies, the subcommittee has not held any meetings and no action has been taken with respect to this regulation change.

#### 4. Proposed Amendments to § 1785 – Self-Assessment of a Veterinary Food-Animal Drug Retailer

The requirements of § 1785 establish a self-assessment form for veterinary food-animal drug retailers and requires a designated representative-in-charge to complete this form to ensure compliance with pharmacy law. Self-assessment forms also aid licensees in complying with legal requirements of their operations and, therefore, increase public safety as a result of this compliance.

In 2007 the Enforcement Committee and the Board approved draft amendments to the regulation and related self-assessment form; subsequently, the licensing committee was advised of potential problems with the licensing requirements for designated representatives working at these facilities.

The Licensing Committee has not yet initiated a program review of the Veterinary Food-Animal Drug Retailer program. Staff does not anticipate proceeding with this regulation until such time that the Licensing Committee completes its review.

# **Attachment 1**

# Title 16. Board of Pharmacy Proposed Language

To Amend Section 1715 of Article 2 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

- § 1715. Self-Assessment of a Pharmacy by the Pharmacist-in-Charge.
- (a) The pharmacist-in-charge of each pharmacy as defined under section 4029 or section 4037 of the Business and Professions Code shall complete a self-assessment of the pharmacy's compliance with federal and state pharmacy law. The assessment shall be performed before July 1 of every odd-numbered year. The primary purpose of the self-assessment is to promote compliance through self-examination and education.
- (b) In addition to the self-assessment required in subdivision (a) of this section, the pharmacist-in-charge shall complete a self-assessment within 30 days whenever:
- (1) A new pharmacy permit has been issued, or
- (2) There is a change in the pharmacist-in-charge, and he or she becomes the new pharmacist-in-charge of a pharmacy.
- (3) There is a change in the licensed location of a pharmacy to a new address.
- (c) The components of this assessment shall be on Form 17M-13 (Rev. 10/08 01/11) entitled "Community Pharmacy Self-Assessment" erand on Form 17M-14 (Rev. 10/08 01/11) entitled "Hospital Pharmacy Self-Assessment" which are hereby incorporated by reference to evaluate compliance with federal and state laws and regulations.
- (d) Each self-assessment shall be kept on file in the pharmacy for three years after it is performed.

Note: Authority cited: Sections 4005 and 4127, Business and Professions Code. Reference: Sections 4021, 4022, 4029, 4030, 4037, 4038, 4040, 4050, 4052, 4070, 4081, 4101, 4105, 4113, 4115, 4119, 4127, 4305, 4330, 4332 and 4333, Business and Professions Code, and Sections 1735.2 and 1751. of Title 16 of the California Code of Regulations.

To Amend Section 1735.2 of Article 4.5 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

§ 1735.2. Compounding Limitations and Requirements-; Self-Assessment

(a) Except as specified in (b) and (c), no drug product shall be compounded prior to receipt by a pharmacy of a valid prescription for an individual patient where the prescriber has approved use of a compounded drug product either orally or in writing. Where approval is given orally, that approval shall be noted on the prescription prior to compounding.

(b) A pharmacy may prepare and store a limited quantity of a compounded drug product in advance of receipt of a patient-specific prescription where and solely in such quantity as is necessary to ensure continuity of care for an identified population of patients of the pharmacy based on a documented history of prescriptions for that patient population.

(c) A "reasonable quantity" as used in Business and Professions Code section 4052(a)(1) means that amount of compounded drug product that:

(1) is sufficient for administration or application to patients in the prescriber's office, or for distribution of not more than a 72-hour supply to the prescriber's patients, as estimated by the prescriber; and

(2) is reasonable considering the intended use of the compounded medication and the nature of the prescriber's practice; and

(3) for any individual prescriber and for all prescribers taken as a whole, is an amount which the pharmacy is capable of compounding in compliance with pharmaceutical standards for integrity, potency, quality and strength of the compounded drug product.

(d) A drug product shall not be compounded until the pharmacy has first prepared a written master formula record that includes at least the following elements:

(1) Active ingredients to be used.

(2) Inactive ingredients to be used.

(3) Process and/or procedure used to prepare the drug.

(4) Quality reviews required at each step in preparation of the drug.

(5) Post-compounding process or procedures required, if any.

(6) Expiration dating requirements.

- (e) Where a pharmacy does not routinely compound a particular drug product, the master formula record for that product may be recorded on the prescription document itself.
- (f) The pharmacist performing or supervising compounding is responsible for the integrity, potency, quality, and labeled strength of a compounded drug product until it is dispensed.
- (g) All chemicals, bulk drug substances, drug products, and other components used for drug compounding shall be stored and used according to compendial and other applicable requirements to maintain their integrity, potency, quality, and labeled strength.
- (h) Every compounded drug product shall be given an expiration date representing the date beyond which, in the professional judgment of the pharmacist performing or supervising the compounding, it should not be used. This "beyond use date" of the compounded drug product shall not exceed 180 days from preparation or the shortest expiration date of any component in the compounded drug product, unless a longer date is supported by stability studies of finished drugs or compounded drug products using the same components and packaging. Shorter dating than set forth in this subsection may be used if it is deemed appropriate in the professional judgment of the responsible pharmacist.
- (i) The pharmacist performing or supervising compounding is responsible for the proper preparation, labeling, storage, and delivery of the compounded drug product.
- (j) Prior to allowing any drug product to be compounded in a pharmacy, the pharmacist-in-charge shall complete a self-assessment form for compounding pharmacies developed by the board. (Incorporated by reference is "Community Pharmacy & Hospital Outpatient Pharmacy Compounding Self-Assessment" Form 17M-39 Rev. 01/10 01/11.) That form contains a first section applicable to all compounding, and a second section applicable to sterile injectable compounding. The first section must be completed by the pharmacist-in-charge before any compounding is performed in the pharmacy. The second section must be completed by the pharmacist-in-charge before any sterile injectable compounding is performed in the pharmacy. The applicable sections of the self-assessment shall subsequently be completed before July 1 of each odd-numbered year, within 30 days of the start of a new pharmacist-in-charge, and within 30 days of the issuance of a new pharmacy license. The primary purpose of the self-assessment is to promote compliance through self-examination and education.

Note: Authority cited: Sections 4005 and 4127, Business and Professions Code. Reference: Sections

4005, 4036, 4037, 4051, 4052 and 4127, Business and Professions Code, Sections 1735, 1735.1.-

1735.8., 1751., and 1751.1.-1715.8 of Title 16 of the California Code of Regulations.

To Amend Section 1751. of Article 7 of Division 17 of Title 16 of the California Code of Regulations to

read as follows:

§ 1751. Sterile Injectable Compounding; Compounding Area

(a) Any pharmacy engaged in compounding sterile injectable drug products shall conform to the

parameters and requirements stated by Article 4.5 (Section 1735 et seq.), applicable to all

compounding, and shall also conform to the parameters and requirements stated by this Article 7

(Section 1751 et seq.), applicable solely to sterile injectable compounding.

(b) Any pharmacy compounding doing sterile injectable compounding drug products shall have a

designated area for the preparation of sterile injectable products which shall meet the following

standards:

(1) Clean Room and Work Station Requirements, shall be in accordance with Section 1250 of Title 24,

Part 2, Chapter 12, of the California Code of Regulations.

(2) Walls, ceilings and floors shall be constructed in accordance with Section 1250 of Title 24, Part 2,

Chapter 12, of the California Code of Regulations.

(3) Be ventilated in a manner in accordance with Section 505.12 of Title 24, Chapter 5 of the California

Code of Regulations.

(4) Be certified annually by a qualified technician who is familiar with the methods and procedures for

certifying laminar air flow hoods and clean room requirements, in accordance with standards adopted

by the United States General Services Administration. Certification records must be retained for at

least 3 years.

(5) The pharmacy shall be arranged in accordance with Section 1250 of Title 24, Part 2, Chapter 12, of

the California Code of Regulations. Items related to the compounding of sterile injectable products

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within the compounding area shall be stored in such a way as to maintain the integrity of an aseptic

environment.

(6) A sink shall be included in accordance with Section 1250 of Title 24, Part 2, of the California Code of

Regulations.

(7) There shall be a refrigerator and/or freezer of sufficient capacity to meet the storage requirements

for all material requiring refrigeration.

(c) Any pharmacy compounding a sterile injectable product from one or more non-sterile ingredients

shall comply with Business and Professions Code section 4127.7.

Note: Authority cited: Sections 4005 and 4127, Business and Professions Code. Reference: Sections

4005, 4036, 4037, 4051, 4052, 4127 and 4127.7, Business and Professions Code; Sections 1735,

1735.1.-1735.8., 1751., and 1751.1.-1715.8 of Title 16 of the California Code of Regulations; and

Section 18944, Health and Safety Code.

To Amend Section 1784 of Article 10 of Division 17 of Title 16 of the California Code of Regulations to

read as follows:

§ 1784. Self-Assessment of a Wholesaler by the Designated Representative-In-Charge.

(a) The designated representative-in-charge of each wholesaler as defined under section 4160 of the

Business and Professions Code shall complete a self-assessment of the wholesaler's compliance with

federal and state pharmacy law. The assessment shall be performed before July 1 of every odd-

numbered year. The primary purpose of the self-assessment is to promote compliance through self-

examination and education.

(b) In addition to the self-assessment required in subdivision (a) of this section, the designated

representative-in-charge shall complete a self- assessment within 30 days whenever:

(1) A new wholesaler permit is issued, or

(2) There is a change in the designated representative-in-charge. The new designated representative-

in-charge of a wholesaler is responsible for compliance with this subdivision.

(3) There is a change in the licensed location of a wholesaler to a new address.

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- (c) The components of this assessment shall be on Form 17M-26 (rev. 10/08 Rev. 01/11) entitled "Wholesaler Dangerous Drugs & Dangerous Devices Self-Assessment" which is hereby incorporated by reference to evaluate compliance with federal and state laws and regulations.
- (d) Each self-assessment shall be kept on file in the licensed wholesale premises for three years after it is completed.
- (e) The wholesaler is jointly responsible with the designated representative-in-charge for compliance with this section.

Note: Authority cited: Section 4005, Business and Professions Code. Reference: Sections 4022.5, 4043, 4053, 4059, 4120, 4160, 4161, 4201, 4301 and 4305.5, Business and Professions Code.



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STATE AND CONSUMER SERVICES AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
EDMUND G. BROWN, JR. ARNOLD SCHWARZENNEGGER, GOVERNOR

# &-HOSPITAL OUTPATIENT PHARMACY <u>SELF-ASSESSMENT</u> SELF-ASSESSMENT

Title 16 of the California Code of Regulations section 1715 requires the pharmacist-in-charge of each pharmacy licensed under section 4037 or 4029 of the Business and Professions Code to complete a self-assessment of the pharmacy's compliance with federal and state pharmacy law. The assessment shall be performed before July 1 of every odd-numbered year. The pharmacist-in-charge must also complete a self-assessment within 30 days whenever; (1) a new pharmacy permit has been issued; or (2) there is a change in the pharmacist-in-charge; or (3) there is a change in the licensed location of the pharmacy. The primary purpose of the self-assessment is to promote compliance through self-examination and education.

The self-assessment must be competed in entirety and may be completed online, printed and retained in the pharmacy. Do not copy a previous assessment.

Notes: If a hospital pharmacy dispenses prescriptions for outpatient use, a <u>Hospital Outpatient Community</u>

Pharmacy Self-Self-Assessment must be completed in addition to the Hospital Pharmacy Self-Assessment. <u>Any pharmacy that compounds drug products must also complete the Compounding Self-Assessment (17M-39 Rev. 01/11).</u>

Each self-assessment must be kept on file in the pharmacy for three years after it is performed.

<del>17M-13 (Rev-10/08)</del> 17M-13 (Rev. 01/11) PIC Initials

# Pharmacy Staff (pharmacists, intern pharmacists, pharmacy technicians):

(Please use an additional sheet if necessary)

1.	RPH #	Exp. Date:
2	RPH #	Exp. Date:
3.	RPH#	Exp. Date:
4.	RPH #	Exp. Date:
5	RPH #	Exp. Date:
6	INT#	Exp. Date:
7	INT #	Exp. Date:
8.	INT#	Exp. Date:
9	TCH #	Exp. Date:
10.	TCH #	Exp. Date:
11.	TCH #	Exp. Date:
12	TCH #	Exp. Date:
13	TCH #	Exp. Date:
14	TCH#	Exp. Date:
15	TCH #	Exp. Date:

<del>17M-13 (Rev. 10/08)</del> <u>17M-13 (Rev. 01/11)</u> PIC Initials

# COMMUNITY PHARMACY <u>SELF-ASSESSMENT</u> <u>HOSPITAL OUTPATIENT PHARMACY</u> HOSPITAL OUTPATIENT PHARMACY SELF-ASSESSMENT

All references to the California Code of Regulations (CCR) are to Title 16 unless otherwise noted.

Please mark the appropriate box for each question item. If "NO", enter an explanation on "CORRECTIVE ACTION OR ACTION PLAN" lines at the end of the section. If more space is needed, you may add additional sheets.

1.	Facility	•
Yes No N	I/A	The pharmacy has an area suitable for confidential patient consultation. (CCR 1764, 1714)
		The pharmacy is secure and only a pharmacist possesses a key. The pharmacy has provisions for effective control against the theft of dangerous drugs and devices. (B&PC 4116, CCR 1714)
		The pharmacy is of sufficient size and has an unobstructed area to accommodate the safe practice or pharmacy. (CCR 1714)
		The pharmacy premises, fixtures, and equipment are maintained in a clean and orderly condition. (CCR 1714)
	<b>]</b>	The pharmacy sink has hot and cold running water. (CCR 1714)
	<b>_</b>	The pharmacy has a readily accessible restroom. (CCR 1714)
	]	Current board-issued "Notice to Consumers" is posted in public view where it can be read by the consumer, or written receipts containing the required information are provided to the consumers. A written receipt that contains the required information on the notice may be provided to consumers as an alternative to posting the notice in the pharmacy. Additional "Notice to Consumers" in languages other than English may also be posted. (B&PC 4122, CCR 1707.2)
		Pharmacists, interns, pharmacy technicians, and pharmacy technician trainees wear nametags, in 18-point type, that contain their name and license status. (B&PC 680, B&PC 4115.5[e], CCR CCR 1793.7[d])
		The original board-issued pharmacy license and the current renewal are posted where they may be clearly read by the purchasing public. (B&PC 4032, 4058)
		Does the pharmacy compound sterile injectable drugs? (If yes, complete section 23 – "Compounding Sterile Injectable Drugs."-)

Yes No N/A	The pharmacy has procedures in place to take action to protect the public when a licensed individual employed by or with the pharmacy is discovered or known to be chemically, mentally, or physically impaired to the extent it affects his or her ability to practice the profession or occupation authorized by his or her license, or is discovered or known to have engaged in the theft, diversion, or self-use of dangerous drugs. (B&PC 4104[a])
Yes No N/A	The pharmacy has written policies and procedures for addressing chemical, mental, or physical impairment, as well as theft, diversion, or self-use of dangerous drugs, among licensed individual employed by or with the pharmacy. (B&PC 4104[b])
	The pharmacy reports to the board within 30 days of the receipt or development of the following information with regard to any licensed individual employed by or with the pharmacy: (1) any admission by a licensed individual of chemical, mental, or physical impairment affecting his or her ability to practice; (2) Any admission by a licensed individual of theft, diversion, or self-use of dangerous drugs; (3) Any video or documentary evidence demonstrating chemical, mental, or physical impairment of a licensed individual to the extent it affects his or her ability to practice; (4) Any video or documentary evidence demonstrating theft, diversion, or self-use of dangerous drugs by a licensed individual; (5) Any termination based on chemical, mental, or physical impairment of a licensed individual to the extent it affects his or her ability to practice; (6) Any termination of a licensed individual based on theft, diversion, or self-use of dangerous drugs. (B&PC 4104[c])
	The pharmacy is subscribed to the board's e-mail notifications. (B&PC 4013)
	Date Last Notification Received:
	E-mail address registered with the board:
	For a pharmacy whose owner owns two or more pharmacies, the pharmacy receives the board's e-mail notifications through the owner's electronic notice system. (B&PC 4013[c])
	Date Last Notification Received:
	E-mail address registered with the board:
CORRECTIVE	ACTION OR ACTION PLAN:
***	

2. Deli	ivery of	Drugs	
Yes No N/A	-	gerous drugs and dangerous devices are only delivered to the licensed premise, and received by a pharmacist. (B&PC 4059.5[a], H&SC 11209(a))	signed for
Yes No N/A		armacy may take delivery of dangerous drugs and dangerous devices when the phared and no pharmacist is on duty if all of the following requirements are met: (B&PC 4	•
	•	The drugs are placed in a secure storage facility in the same building as the pharmage (B&PC 4059.5[f][1]);	nacy <del>(B&amp;PC</del>
	•	Only the pharmacist-in-charge or a pharmacist designated by the pharmacist-in-access to the secure storage facility after dangerous drugs or dangerous devices delivered (B&PC 4059.5[f][2]);	_
	<u>•</u>	The secure storage facility has a means of indicating whether it has been entered dangerous drugs or dangerous devices have been delivered (B&PC 4059.5[f][3]);	
	•	The pharmacy maintains written policies and procedures for the delivery of dang and dangerous devices to a secure storage facility (B&PC 4059.5[f][4]); and	gerous drugs
	<u>•</u>	The agent delivering dangerous drugs and dangerous devices pursuant to this su leaves documents indicating the name and amount of each dangerous drug or device delivered in the secure storage facility. The pharmacy shall be responsible dangerous drugs and dangerous devices delivered to the secure storage facility. pharmacy shall also be responsible for obtaining and maintaining records relating delivery of dangerous drugs and dangerous devices to a secure storage facility. (B&PC 4059.5[f][5])	angerous e for the The g to the
CORRECTIV	VE ACTI	ON OR ACTION PLAN:	
3. Dru Yes No N/A		drug stock is clean, orderly, properly stored, properly labeled and in-date. (B&PC 43- C_111255, 22_CCR 70263[q], CCR 1714[b])	42, <del>H&amp;SC</del>
CORRECTI	VE ACTI	ON OR ACTION PLAN:	
4. Pha	armacist	:-in-Charge (PIC)	
Yes No N/A		pharmacy has a PIC that is responsible for the daily operation of the pharmacy. (B&I 3, 4305, 4330, CCR 1709, 1709.1)	°C 4101,
<del>17M-13 (R</del> 17M-13 (R	•	•	PIC Initials

Yes No N/A	The PIC has adequate author operation of a pharmacy. (C	ority to assure the pharmacy's compliance wi	th laws governing the
	year. An additional self-ass	ennial pharmacy self-assessment before July essment will be completed within 30 days if If-assessment will be maintained in the phari	a new permit is issued or a
	Is the PIC in charge of anoth	ner pharmacy?	
	If yes, are the pharmacies w	vithin 50 driving miles of each other? (CCR 17	709.1[c])
	Name of the other	pharmacy	·
	Any change of PIC is reporte 30 days. (B&PC 4101, 4113)	ed by the pharmacy and the departing PIC to	the board in writing within
	Is the PIC serving concurrent veterinary food-animal reta	ntly as the designated representative-in-chargaller? (CCR 1709.1[d])	ge for a wholesaler or
	If yes, name the wh	nolesaler or veterinary food-animal retailer.	<del></del>
	ACTION OR ACTION PLAN:		
	ies of a Pharmacist		
Yes No N/A	identifies, evaluates and int record, consults with any packaging of drugs, checks all activities of pharmacy te safely and without risk of haregulation authorizes only a	new prescription order from the prescriber, of terprets a prescription, interprets the clinical rescriber, nurse, health professional or agent the packaging procedure and product upon of echnicians to ensure that all such activities ar arm to patients, performs any other duty what registered pharmacist to perform and perform. (CCR 1707.2, 1793.1, B&PC 4052, 4052.1)	data in a patient medication t thereof, supervises the completion, is responsible for e per formed completely, lich federal or state law or orms all functions which
	physician oversight, or a proto the care or services prov following functions, in accordinic, or health care service and surgeons, pharmacists drug therapy related patien administering drugs or bioless.	he care provided by a health care facility, a licevider who contracts with a licensed health orided to the enrollees of that health care served and the enrollees, procedures, or protocose plan that were developed by health profess and registered nurses. The functions are: or not assessment procedures, ordering drug the ogicals by injection, adjusting the drug regimalived laboratory tests. (B&PC 4052, 4052.1, 4	care service plan with regard vice plan, is performing the ols of that facility, licensed sionals, including physicians dering or performing routine rapy related laboratory tests, ten of a patient, and
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	The pharmacist dispenses emergency contraceptive pursuant to statewide protocol 16 CCR 1746.	found in
CORRECTIVE A	ACTION OR ACTION PLAN:	
6. Dutie	es of an Intern Pharmacist	
Yes No N/A	The intern pharmacist may perform all the functions of a pharmacist only under the supervision of a pharmacist. A pharmacist may supervise <b>two interns</b> at any one tin (B&PC 4114, 4023.5, CCR 1726)	
	All prescriptions filled or refilled by an intern are, prior to dispensing, checked for aclicensed pharmacist and the prescription label initialed by the checking pharmacist. (CCR 1717[b][1], CCR 1712)	
	The intern hours affidavits are signed by the pharmacist under whom the experienc (B&PC 4209, CCR 1726)	e was earned.
CORRECTIVE	ACTION OR ACTION PLAN:	
7. Dutie	es of a Pharmacy Technician	
Yes No N/A	Registered pharmacy technicians are performing packaging, manipulative, repetitive nondiscretionary tasks, while assisting and under the direct supervision and control (B&PC 4023.5, 4038, 4115, CCR 1793, 1793.2, 1793.7)	
	Pharmacy technician ratio when only one pharmacist is present, is no more than on each additional pharmacist present, the ratio may not exceed 2 technicians for each pharmacist. (B&PC 4038, 4115, CCR 1793.7[f])	
	A pharmacy technician or pharmacy technician trainee wears identification, in 18-peridentifies him or her self as a pharmacy technician or pharmacy technician trainee. <u>B&amp;PC</u> 4115.5[e], CCR 1793.7[d])	
	The pharmacy has a job description for the pharmacy technician and written policies and proced to ensure compliance with technician requirements. (CCR 1793.7[e])	
CORRECTIVE	ACTION OR ACTION PLAN:	<del></del>
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8. D	Outies	of Nor	n-Licensed Personnel	
Yes No N/A	A I	prescri	-licensed person (clerk/typist) is permitted to type a prescription label or othe iption information into a computer record system, and—at the direction of a stand receive refill authorization. (CCR 1793.3)	
	]	effecti	umber of non-licensed personnel supervised by each pharmacist does not inte ive performance of the pharmacist's responsibilities under the Pharmacy Law. 1793.3[b])	
CORREC	CTIVE	ACTIOI	N OR ACTION PLAN:	
			PHARMACY PRACTICE	
9. 0	Consu	ltation	/Patient Profile/Review of Drug Therapy	
Yes No N/A	-	Pharm	nacists provide oral consultation (B&PC 4052[a][7], CCR 1707.2):	
		<u>•</u>	whenever the prescription drug has not been previously dispensed to the pa	atient;
		<u>•</u>	whenever a refill prescription drug is dispensed in a different dosage form, snew written directions;	strength, or with
		•	upon request; and	
Van Na NV	•	<u>•</u>	whenever the pharmacist deems it warranted in the exercise of his or her pludgment.	rofessional
Yes No N//	]		harmacy maintains patient profile information including allergies, date of birth ther prescription and nonprescription drugs that the patient takes. (CCR 1707.	
	]		harmacist reviews a patient's drug therapy and medication record prior to con 1707.3)	sultation. <del>(CCR</del>
	1	Consultation is performed in a manner that protects the patient's protected health care information and in an area suitable for confidential patient consultation. (Civil Code 56.10, CCR 1714[a])		
	]	Appro	opriate drug warnings are provided orally or in writing. (B&PC 4074, CCR 1744)	t
	]		scription medication is mailed or delivered, written notice about the availabilit vided. (CCR 1707.2[b][2])	y of consultation
CORREC	CTIVE	ACTIO	N OR ACTION PLAN:	<del>-</del>
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# 10. Prescription Requirements

Yes No N/A	Prescriptions are complete with all the required information. (B&PC 4040, 4070)
	Orally transmitted prescriptions are received and reduced to writing only by a pharmacist or intern pharmacist working under the direction supervision of a pharmacist. (B&PC 4070, CCR 1717)
	If a prescription is orally or electronically transmitted by the prescriber's agent, the pharmacist makes a reasonable attempt to verify that the prescriber's agent is authorized to do so, and the agent's name is recorded. (B&PC 4071)
	If orally transmitted, the pharmacist who received the prescription is identified by initialing the prescription, and if dispensed by another pharmacist, the dispensing pharmacist also initials the prescription. (CCR 1717, 1712)
	The security and confidentiality of electronically transmitted prescriptions are maintained. (B&PC 4070[c], CCR 1717.4[h])
Yes No N/A	Facsimile prescriptions are received only from prescriber's office. (B&PC 4040[c])
	• • • • • • • • • • • • • • • • • • • •
	Internet prescriptions for patients (human or animal) in this state are only dispensed or furnished pursuant to a prior good faith examination. (B&PC 4067[a])
	With the exception of those prescriptions written under H-&-S 11159.2, all <u>written</u> controlled substances prescriptions (Schedules II $-$ V) are on California Security Prescription forms. (H&S (H&SC 11164[a])
	All controlled substance prescriptions are valid for six months and are signed and dated by the prescriber. (H&S $\underline{C}$ 11164[a]-[1]-, 11120[e])
CORRECTIVE A	CTION OR ACTION PLAN:
11. Presc	ription Labeling, Furnishing and Dispensing
Yes No N/A	The prescription label contains all the required information (PRDC 4076)
	The prescription label contains all the required information. (B&PC 4076)
	The prescription label is formatted in accordance with CCR 1707.5.
	If requested by the consumer, the pharmacy provides the consumer with a prescription label that is printed in 12-point typeface. (CCR 1707.5[a])

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	The pharmacy is exempt from the prescription label requirements in CCR 1707.5.
	Exemption approved by board from: to
	Expiration dates of drugs' effectiveness are consistent with those of the manufacturer if the information is required on the original manufacturer's label. (B&PC 4076)
	The trade name or generic name and manufacturer of the prescription drug is accurately identified on the label and prescription record. (B&PC 4076, CCR 1717[b][2])
	Generic substitution is communicated to the patient. (B&PC 4073)
	If the prescription is filled by a pharmacy technician, before dispensing the prescription is checked for accuracy by a licensed pharmacist and that pharmacist initials the prescription label. (B&PC (B&PC 4115, CCR 1793.7, CCR 1712)
	The federal warning label prohibiting transfer of controlled substances is on the prescription container. (21 CFR 290.5)
	Prescriptions are dispensed in a new and child-resistant container, or senior-adult ease-of-opening tested container, or in a non-complying package only pursuant to the prescriber or when requested by the purchaser. (25 USC 1473 section 4[b], 16 CFR 1700.15, CCR 1717)
	Patient package inserts are dispensed with all estrogen <del>and progesterone</del> medications. <del>(21 CFR_</del> (21 CFR_310.515, 310.516)
	The pharmacy provides patients with Black Box Warning Information in conformance with 21 CFR 201.57[c].
	This pharmacy furnishes dangerous drugs in compliance with B&PC 4126.5 only to a patient pursuant to a prescription, a wholesaler from whom the dangerous drugs were purchased, a manufacturer from whom the drugs were purchased, a licensed wholesaler acting as a reverse distributor, another pharmacy to alleviate a temporary shortage with a quantity sufficient to alleviate the temporary shortage, a health care provider authorized to received drugs, or to another pharmacy of common ownership, .
	The label includes a physical description of the dispensed medication, including its color, shape, and any identification code that appears on the tablets or capsules. (B&PC 4076)
	Controlled substance prescriptions are not filled or refilled more than six months from the date written. (H&SC 11200-)
CORRECTIVE A	CTION OR ACTION PLAN:

12. Refil	Authorization
Yes No N/A	Refill authorization from the prescriber is obtained before refilling a prescription. (B&PC 4063, 4064)
	Refills are documented. (CCR 1717)
	Prescriptions for dangerous drugs or devices are filled without the prescriber's authorization if the prescriber is unavailable to authorize the refill and if, in the pharmacist's professional judgment, failure to refill the prescription might interrupt the patient's ongoing care and have a significant adverse effect on the patient's well-being. (B&PC 4064)
	Refills for Schedule II controlled substances are prohibited. (H&SC 11200)
	Refills for Schedule III and IV controlled substance prescriptions are limited to a maximum of <u>5</u> times within 6 months, and all refills taken together do not exceed a 120 day supply. (H&S <u>C</u> 11200)
CORRECTIVE	ACTION OR ACTION PLAN:
13. Qual	ity Assurance and Medication Errors
Yes No N/A	
	Pharmacy has established quality assurance program that documents medication errors attributable in whole or in part, to the pharmacy or its personnel. (B&PC 4125, CCR 1711)
	Pharmacy quality assurance policies and procedures are maintained in the pharmacy and are immediately retrievable. (CCR 1711[c])
	The pharmacist communicates with the patient or patient's agent that a medication error has occurred and the steps required to avoid injury or mitigate the error. (CCR_1711[c][2][A], 1711[c][3])
	When a medication error has occurred (drug was administered to or by the patient, or resulted in a clinically significant delay in therapy) the pharmacist communicates to the prescriber that a medication error has occurred. (CCR 1711[c][2][B], 1711-[c][3])
Yes No N/A	Investigation of pharmacy medication errors is initiated within two business days from the date the medication error is discovered. (CCR 1711[d])
	The record for quality assurance review for a medication error contains: (CCR 1711[e])
•	<ul> <li>Date, location, and participants in the quality assurance review;</li> </ul>
	<ul> <li>Pertinent data and other information related to the medication error(s) reviewed;</li> </ul>
	<ul> <li>Findings and determinations; and</li> </ul>
	• Recommended changes to pharmacy policy, procedure, systems or processes, if any.

	The record of the quality assurance review is immediately retrievable in the pharmacy for at least one year from the date it was created.	· · · · · · · · · · · · · · · · · · ·
	Pharmacists are not deviating from the requirements of a prescription except of the prescriber, and selection of the drug product is in accordance with B&Posubstitution). (CCR 1716)	•
CORRECTIVE A	ACTION OR ACTION PLAN:	
	eous or Uncertain Prescriptions / Corresponding Responsibility for Fillingance Prescriptions	g Controlled
Yes No N/A	Before dispensing a prescription that contains any significant error, omission, uncertainty, ambiguity or alteration, the pharmacist contacts the prescriber to needed to validate the prescription. (CCR 1761[a])	•
	Pharmacists are aware of their corresponding responsibility to determine that for a controlled substance was issued for legitimate medical purposes only. (H	
	Even after conferring with the prescriber, the pharmacist does not dispense a controlled substate prescription if he or she knows or has objective reason to know that the prescription was not is for a legitimate medical purpose. (CCR 1761[b])	
CORRECTIVE A	ACTION OR ACTION PLAN:	
15. Preso	cription Transfer	ì
Yes No N/A	cripuon transier	
	Only pharmacists transfer prescriptions from pharmacy to pharmacy, and recotransfers are kept as required. (CCR 1717_[ff][e][1-6])	ords of prescription
	Complete and accurate transfer records are kept on each prescription and ref pharmacies sharing a common electronic file. (CCR 1717.1)	ill when dispensed by
a. Scl	hedule III, IV and V Controlled Substance Prescription Transfers	
	For the <b>transferring pharmacy</b> : the prescription hard copy is pulled and "void The name of the pharmacy to which the prescription is transferred is written voided prescription and all other information is recorded as required. The pre transferred only once unless the pharmacies electronically share a real-time, which case the prescription is transferred up to the maximum refills permitted prescriber's authorization. (CFR 1306.25, CCR 1717[f])	on the back of the scription can be on-line database, in
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	For the <b>receiving pharmacy</b> : the prescription is reduced to writing by the pharmacist and "transfer" is written on the face of the transferred prescription and all other information is recorded as required. (CCR 1717[f][e], CFR 1306.25)		
CORRECTIVE	CORRECTIVE ACTION OR ACTION PLAN:		
16. Conf	identiality of Prescriptions		
Yes No N/A			
	Patient information is maintained to safeguard confidentiality. (Civil Code 56.10 et seq.)		
	All prescriptions are kept confidential and only disclosed as authorized by law. (CCR 1764)		
	The pharmacy ensures electronically transmitted prescriptions are received, maintained and transmitted in a secure and confidential manner. (CCR 1717.4[h])		
	If electronically transmitted prescriptions are received by an interim storage device (to allow for retrieval at a later time), the pharmacy maintains the interim storage device in a manner to prevent unauthorized access. (CCR 1717.4[d])		
	If pharmacy has established and utilizes common electronic prescription files to maintain required dispensing information, the system shall not permit disclosure of confidential medical information except as authorized by law. (CCR 1717.1)		
	Destruction or disposal of patient records preserves the confidentiality of the information contained therein. (Civil Code 56.101)		
CORRECTIVE	ACTION OR ACTION PLAN:		
<b>17.</b> Reco	ord Keeping Requirements		
Yes No N/A	A completed biennial pharmacy self -assessment is on file in the pharmacy and maintained for three years. (CCR 1715)		
	All drug acquisition and disposition records (complete accountability) are maintained for at least three years. These records include (B&PC 4081, 4105, 4333):		
	Prescription records ( <del>CCR</del> <u>B&amp;PC</u> 4081[a])		
	<ul> <li>Purchase Invoices for all prescription drugs (<u>B&amp;PC_4081[b]</u>)</li> </ul>		
	● Biennial controlled substances inventory (21 CFR 1304.11, CCR 1718)		
	<ul> <li>U.S. Official Order Forms (DEA Form 222) (21 CFR 1305.13)</li> </ul>		
	● Power of Attorney for completion of DEA 222 forms (21 CFR 1305.07)		

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	•	Theft and Loss Rep	oorts (DEA Form 106) (21 CFR 1301	.74[c])
	, <u>•</u>	Record documenti	ng return of drugs to wholesaler o	r manufacturer (B&PC 4081)
	<u>•</u>	Record documenting (B&PC 4081, 4105,	ng transfers or sales to other pharr , CCR 1718)	nacies, licensees and prescribers
Yes No N/A		odermic needle and sy B&PC 4140, 4149)	ringe sales by a pharmacist to a pe	rson without a prescription are limited
	•		the pharmacist and when the phar or other proof of legitimate medic	macist has previously been provided cal need;
	<u>•</u>	Use on animals, probe properly establi	•	pharmacist or the person's identity can
	•	older <b>only</b> if the pl	narmacy is registered in their local astration Project, and complies with	es at any one time to a person 18 or county or city with the Disease h the requirements of that project.
	Phai non- date	macy to store records controlled substances	are maintained on the licensed pr lled substances are maintained on	ned a waiver from the Board of e within two business days. Records for emises for at least one year from the the licensed premises for at least two
CORRECTIV	VE ACTI	ON OR ACTION PLAN	<b>\</b> :	· · · · · · · · · · · · · · · · · · ·
18.	DEA Co	ntrolled Substances	Inventory	
Vac Na N/A	Inve	ntory:		
Yes No N/A		ls completed biennially (21 CFR 1304.11[b])	y (every two years). Date completo	ed:
		Schedule II inventory is 1304.04[h][2])	s separate from Schedule <del>111-</del> <u>III</u> , I\	/ and V. (21 CFR 1304.04[h][1],
		s available for inspect	ion for three years. (CCR 1718)	
	-	Separate Schedule II records are maintained. This includes Schedule II prescriptions, invoices, US official order forms, and inventory records. (CFR 1304.04[h])		
	red prod num	"C." However, the red cessing or other record	C requirement is waived if the pha	of controlled substances by prescription
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CORRECTIVE A	ACTION OR ACTION PLAN:	
	All Schedule II through IV controlled substance dispensing data <u>is</u> successfully transmitted weekly. (H&SC 11165[d])	to CURES
	Does the pharmacy comply with the requirement for a pharmacist to initial or sign a prescriptor or prescription label by recording the identity of the reviewing pharmacist in a composite system by a secure means. This computer does not permit the record to be altered after method the pharmacist's identity made in the computer system is immediately retried the pharmacy. (CCR 1712, 1717[b][1])	puter ade and
	Do pharmacy staff hand initial prescription records or prescription labels, or	
	Any controlled substances drug loss is reported upon discovery to the DEA and within 30 d discovery to the Board of Pharmacy. (21 CFR 1301.74[c], CCR 1715.6)	ays of
Yes No N/A	The pharmacy generates a controlled substance printout for refills of Schedule III-V prescri least every three days (72 hours) which contains the signature of the dispensing pharmacis pharmacy maintains an alternate system to document the refilling of controlled substance prescriptions that complies with 21 CFR 1306.22.	
	When dispensed upon an "oral" order for a true emergency, a Schedule II prescription is protection that the prescriber by the 7 <sup>th</sup> day following the transmission of the oral order. If not received, the pharmacy reports failure to provide prescription document to the California Bureau of Narrenforcement within 144 hours of the failure to provide prescription. (H&SC 11167[d])	ne
	Sales of controlled substances to other pharmacies or prescribers do not exceed five perce total number of controlled substances dosage units dispensed per calendar year; otherwise wholesaler registration is obtained from DEA and from the board. (21 CFR 1307.11[b], Pres Drug Marketing Act of 1987 [Pub. L. 100-293, Apr. 22,_1988] 503. B&PC 4160)	e a
	When the pharmacy distributes Schedule II controlled substances to other DEA registrants, those listed above, Copy 2 of the DEA Form-222, is properly completed by the pharmacy se controlled substances and that copy is submitted at the end of each month to the DEA reg office. (21 CFR 1305.13)	lling the
	When a pharmacy distributes schedule II controlled substances to a DEA registrant (pharma wholesales, manufacturers, prescribers) a -DEA Form-222 is prepared by the purchasing regard -provided to the pharmacy selling the schedule II controlled substances. (21 CFR 1305.3	gistrant
	U.S. Official Order Form (DEA Form-222) is utilized when ordering all schedule II controlled substances. When schedule II controlled substance orders are received by the pharmacy, for item received, the date and quantity received is indicated on the DEA Form-222. (21_CFR 131305.12)	
	Inventories and records for Schedule III-V controlled substances are filed separately or are designated in some manner that makes the required information readily retrievable from c business records. (21 CFR 1304.04)	ordinary

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19.	Oral/Electronic Transmission and Fractionation of Schedule II Controlled Substance Prescriptions
Yes No N	<u> </u>
	An oral prescription for a <u>S</u> schedule II controlled substance for a patient in a licensed skilled nursing facility, licensed intermediate care facility, licensed home health agency or a licensed hospice care is dispensed only <b>after</b> the pharmacist has reduced the prescription to writing on a pharmacy-generated prescription form. The licensed facility provides the pharmacy with a copy of the prescriber signed order when available. (21 CFR 1306.11[f], H&SC 11167.5)
	An electronically transmitted order for a Schedule II controlled substance for a patient in a licensed skilled nursing facility, licensed intermediate care facility, licensed home health agency or a licensed hospice care is dispensed after the pharmacist produces, signs and dates the hard copy prescription on a form of the pharmacy's design. The licensed facility forwards to the dispensing pharmacist a copy of the order signed by the prescriber when available. (21 CFR 1306.11[f], H&SC 11167.5)
	If unable to supply the full quantity, the pharmacist partially fills a Schedule II prescription and is aware that if the remaining portion of the prescription is to be filled, it must be filled within 72 hours. (21 CFR 1306.13[a])
Yes No N	The pharmacist maintains records of each partial filling (filled within 60 days from the date of prescription issuance) of an original prescription for a Schedule II controlled substance written for a patient of a skilled nursing facility or a patient diagnosed as "terminally ill."- (21 CFR 1306.13[b], CCR 1745)
	The pharmacist, in a true emergency dispenses a Schedule II controlled substance from a prescription transmitted orally or electronically by a prescriber. If the order is written by the prescriber, the prescription is in ink, signed and dated by the prescriber. If the prescription is orally or electronically transmitted, it must be reduced to hard copy. The prescriber provides a written prescription on a controlled substance form that meets the requirements of H&SC 11162.1 by the seventh day following the transmission of the initial order. (21 CFR 1306.11[d], H&SC 11167)
	All prescriptions received, maintained or transmitted by the pharmacy, whether new or refill, received orally, in writing or electronically, are handled to ensure their security, integrity, authenticity and confidentiality. (CCR_1717.4)
	Electronic image transmission prescriptions are either received in hard copy or the pharmacy has the capacity to retrieve a hard copy facsimile of the prescription from the pharmacy's computer memory. (CCR 1717.4[e])
	All electronically transmitted prescriptions include the name & address of the prescriber, a telephone number for oral confirmation, date of transmission and the name of identity of the recipient. (CCR 1717.4[c])

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Yes No N/A	Prescriptions received into an interim storage device, in addition to the prescription information, record and maintain the date the prescription is entered into the device, the date the prescription transmitted out of the device and the recipient of the outgoing transmission. (1717.4[d])		
CORRECTIVE	ACTION	OR ACTION PLAN:	
20. Auto	mated	Dispensing/Delivery Devices	
Yes No N/A		the pharmacy use an automated dispensing/delivery device and/or prescription drop box?	
	The drugs in an automated dispensing unit are properly labeled and identified with at least the following information: name of drug, strength and dosage form, manufacturer and manufacturer's lot number, and expiration date. (21 CFR Part 210, 211, B&PC 4342)		
		in "automated drug delivery system" located in a skilled or intermediate care facility licensed by Department of Public Health, the following is required:	
	<u>•</u>	Pharmacy and facility have developed policies and procedures to insure safety, accuracy, accountability, security, access, patient confidentiality, and maintenance of the quality, potency, and purity of stored drugs. (H&SC 1261.6[d][1])	
	•	A pharmacist reviews the order and patient's profile prior to the drug being removed. (H&SC 1261.6[e][2])	
	•	Stocking of the automated drug delivery system is done by a pharmacist. (H&SC 1261.6[f])	
Yes No N/A		e automated drug delivery system utilizes removable pockets, drawers, or similar technology, the king system is done outside the facility in a pharmacy and delivered to the facility:	
	•	Drugs are restocked by a pharmacist or by an intern or technician working under the supervision of a pharmacist. (H&SC 1261.6[f][1])	
	•	Removable pockets or drawers are transported between the pharmacy and the facility in a secure tamper-evident container. (H&SC 1261.1[f][2])	
CORRECTIVE	ACTION	OR ACTION PLAN:	

# 21. Repackaging by the Pharmacy Yes No N/A Drugs are repackaged (precounted or poured) in quantities suitable for dispensing to patients of the pharmacy. Such repackaging is performed according to the Current Good Manufacturing Practice (CGMP), and the drugs are properly labeled with at least the following information: name of drug, strength, dosage form, manufacturer's name and lot number, expiration date, and quantity per repackaged unit. (21 CFR Part 210, 211 [CGMP], B&PC 4342, H&SC 110105, 111430, CCR 1707.5) A log is maintained for drugs pre-packed for future dispensing. (CCR 1716.2 1751.1) Drugs previously dispensed are re-packaged at the patient's request in compliance with B&PC B&PC 4052.7. CORRECTIVE ACTION OR ACTION PLAN: 22. **Refill Pharmacy** Yes No N/A Pharmacy processes refills for another California licensed pharmacy (CCR 1707.4[a]) If the answer is "yes", name the pharmacy or pharmacies Does the pharmacy employ the use of a common electronic file? If yes, are there policies and procedures in place to prevent unauthorized disclosures? (CCR 1717.1) Yes No N/A Some or all pharmacy refill orders are processed by another California licensed pharmacy. (<u>CCR</u> 1707.4[a]) If the answer is "yes," -, name of refilling pharmacy(s) If the answer to both questions above is "no" or "not applicable" go to section 23 22. Originating pharmacy and refill pharmacy have a contract outlining the refill arrangement, or the pharmacies have the same owner. (CCR 1707.4[a][1]) Refill prescription label meets requirements of B&PC 4076 and CCR 1707.5 and shows the name and address of the refilling and or originating pharmacy. (CCR 1707.4[a][2]) Patient is provided with written information, either on the prescription label or prescription container that describes which pharmacy to contact for questions. (CCR 1707.4[a][3]) Both pharmacies maintain complete and accurate records or refill. (CCR 1707.4[a][4]) Both pharmacies are responsible for accuracy of the refilled prescription. (CCR 1707.4[a][5])

Originating pharmacy is responsible for consultation, maintenance of a medication profile and reviewing the patient's drug therapy before delivery of each prescription. (CCR 1707.4[a][6])

CORRECTIVE ACTION OR ACTION PLAN:		 	

### 23. Policies and Procedures

Yes	No	N/A

There are written policies and procedures in place for:

- The pharmacist's administration of immunizations by injection pursuant to a prescriber's order; (B&PC 4052[a][5][A][iii] 4052.1[a][3])
- Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to be chemically, mentally, or physically impaired to the extent that it effects his or her ability to practice the profession or occupation authorized by his or her license; (B&PC 4104[a])
- Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to have engaged in the theft or diversion or self-use of prescription drugs belonging to the pharmacy; (B&PC 4104[b])
- Oral consultation for discharge medications to an inpatient of a health care facility licensed pursuant to H&SC 1250, or to an inmate of an adult correctional facility or juvenile detention facility; (B&PC 4074, CCR 1707.2[b][3])
- Operation of the pharmacy during the temporary absence of the pharmacist for breaks and meal periods including authorized duties of personnel, pharmacist's responsibilities for checking all work performed by ancillary staff, and pharmacist's responsibility for maintaining the security of the pharmacy; (CCR 1714.1[f])
- Assuring confidentiality of medical information if your pharmacy maintains the required dispensing information for prescriptions, other than controlled substances, in a shared common electronic file; (CCR\_1717.1[e])
- The delivery of dangerous drugs and dangerous devices to a secure storage facility, if the pharmacy accepts deliveries when the pharmacy is closed and there is no pharmacist present; (B&PC 4059.5[f][1])
- Compliance with Title 7 Title VII of Public Law 109-177 Combat Methamphetamine Epidemic Act of 2005;-
- Reporting requirements to protect the public; (B&PC 4104)
- Preventing the dispensing of a prescription drug that is contrary to the law; (B&PC 733)
- Preventing the dispensing of a prescription when the pharmacist determines that the prescribed drug or device would cause a harmful drug interaction or would otherwise adversely affect the patient's medical condition; and (B&PCB 733)
- Helping patients with limited or no English proficiency understand the information on the
  prescription container label in the patient's language, including the selected means to
  identify the patient's language and providing interpretive services in the patient's language.
  (CCR 1707.5)

Yes No N/A	
	Does your pharmacy employ the use of a common electronic file?
	If yes, are there policies and procedures in place to prevent unauthorized disclosures? (CCR 1717.1)
CORRECTIVE A	CTION OR ACTION PLAN:
<del>24. Сотро</del> і	unding Sterile Injectable Drugs
a. Con	pounding Area for Parenteral Solutions
Yes No N/A	—Pharmacy has a board issued Licensed Sterile Compounding permit or has current accreditation from the Joint Commission on Accreditation of Healthcare Organizations, or other board approved accreditation agency. (B&PC 4127.1(a) and 4127.1[d])
	LSC # OR
	Name of accreditation agency
<del></del>	The pharmacy has a designated area or cleanroom for the preparation of sterile products from a non sterile source that has the following:
	An ISO class 5 laminar airflow hood within an ISO class 7 cleanroom; (B&PC 4127.7[a])
	A positive air pressure differential in the cleanroom that is relative to adjacent areas; (B&PC 4127.7[a])
	An ISO class 5 cleanroom (B&PC 4127.7[b]); and
Yes No N/A	—The preparation of sterile injectable products is conducted in an environment that meets criteria specified in pharmacy's written policies and procedures. (CCR 1751.01[a])
CORRECTIVE A	CTION OR ACTION PLAN:
<del>b. Fac</del> i	lity & Equipment Standards
Yes-No-N/A	—The compounding environment meets criteria specified in pharmacy's written policies and procedures for safe compounding of sterile injectable drugs. (CCR 1751.01[a])

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	Only those who are properly attired pursuant to (CCR 1751.4) are allowed in the callotted in the callotted from 1751.01[b]	cleanroom. (CCR
<del></del>	All equipment used in the designated cleanroom is made of easily cleaned and dis (CCR 1751[c])	infected material.
<del></del>	Exterior workbench surfaces and other hard surfaces in the cleanroom, such as w shelves, tables, and stools are disinfected weekly and after any unanticipated eve increase risk of contamination (B&PC 1751.01[d])	
<del></del>	There are current and appropriate reference materials regarding the compoundir injectable products located in or immediately available to the pharmacy. (CCR 17:	_
CORRECTIV	Æ ACTION OR ACTION PLAN:	
<del>c. Po</del>	licies and Procedures	
Yes No N/A	The pharmacy has written policies and procedures associated with the preparation sterile injectable products and includes: (CCR 1751.02_)	on and dispensing of
	Compounding, filling, and labeling of sterile injectable compounds;	
	<ul> <li>Labeling of the sterile injectable product based on the intended route of recommended rate of administration;</li> </ul>	administration and
	———Equipment and supplies;	
	Training of staff in preparation of sterile injectable products;	
	<ul> <li>Training of patient and/or caregiver in the administration of compounded products;</li> </ul>	<del>d sterile injectable</del>
	Procedures for the handling and disposal of cytotoxic agents;	
	Quality assurance program; and	
	Record keeping requirements.	
Yes No N/A	— Ingredients and compounding process for each preparation is determined in writ a pharmacist before compounding begins. (CCR 1751.02 [b])	ing and reviewed by
<del></del>	——If compounding sterile injectable products from one or more non-sterile ingredie has written policies and procedures that comply with the following:	ents, the pharmacy
	Policies and procedures are immediately available to all compounding pe inspectors (CCR 1751.02 [c][1]); and	ersonnel and board
	All compounding personnel have read the policies and procedures, any a and deletions before compounding. (CCR 1751.02 [c][2])	dditions, revisions,
	Policies and procedures address the following: (CCR 1751.02 [c][3] [A-K])	
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	Competency evaluation;
	————Storage and handling of products and supplies;
	Storage and delivery of final products;
	————Process validation;
	Personnel access and movement of materials into and near the controlled area;
	Use and maintenance of environmental control devices used to create the critical area for manipulation of sterile products (i.e., laminar-airflow workstations, biological safety cabinets class 100 cleanrooms, and barrier isolator workstations;
	A regular cleaning schedule for the controlled area and any equipment in the controlled area and the alternation of disinfectants. Pharmacies subject to an institutional infection control policy may follow that policy as it relates to cleaning schedules;
	<ul> <li>Disposal of packaging materials, used syringes, containers, and needles to enhance sanitatio and avoid accumulation in the controlled area;</li> </ul>
	<ul> <li>For sterile batch compounding, written policies and procedures for the use of master formulas and work sheets and for appropriate documentation;</li> </ul>
	Sterilization; and
	————End-product evaluation and testing.
	Beling
Yes No N/A	
	The pharmacy's compounded sterile injectable product labels contain: (CCR 1751.2)
	Telephone number of the pharmacy, unless dispensed for a hospital in-patient;
	Name and concentrations of ingredients contained in the product;
	Instructions for storage and handling; and
	——————————————————————————————————————
CORRECTIVE	ACTION OR ACTION PLAN:

# e. Record-Keeping Requirements

Yes No N/A	
	—Pharmacy records for sterile injectable products produced for future use (pursuant to section 1716.1), in addition to record requirements of section 1716.2, contain the name, lot number, amount, and date on which the products were provided to a prescriber. (CCR 1751.3[a])
<del></del>	Records for sterile products compounded from one or more non-sterile ingredients are maintained for at least three years and contain the following: (CCR 1751.3[b])
	The training and competency evaluation of employees in sterile product procedures;
	————Refrigerator and freezer temperatures;
	————Certification of the sterile compounding environment;
	Other facility quality control logs specific to the pharmacy's policies and procedures (e.g., cleaning logs for facilities and equipment);
	——————————————————————————————————————
	Preparation records including the master work sheet, the preparation work sheet, and records of end-product evaluation results.
	The pharmacy maintains records of validation processes as required by Section 1751.7(b) for three years. (CCR 1751.3[c])
<del>f. At</del>	tire
Yes No N/A	—When preparing cytotoxic agents, gowns and gloves are worn.(CCR 1751.4[a])
Yes No N/A	—When compounding sterile products from one or more non-sterile ingredients and a barrier isolato is <u>not</u> used:
	————Cleanroom garb is donned and removed outside the designated area; (CCR 1751.4[b][2])
	Individuals in the cleanroom wear a low-shedding coverall, head-cover, facemask, and shoe covers; (CCR 1751.4[b][1])
	No hand, finger, or wrist jewelry is worn or if the jewelry cannot be removed, it is cleaned and covered with a sterile glove; (CCR 1751.4[b][3])
	————Head and facial hair is kept out of critical area or covered (CCR 1751.4[b][4]); and
	————Gloves of low-shedding material are worn. (CCR 1751.4[b][5])
CORRECTIVE A	ACTION OR ACTION PLAN:

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# g.Training of Staff, Patient, and Caregiver

Yes No N/A	
	Consultation is available to the patient and/or primary caregiver concerning proper use of sterile injectable products and related supplies furnished by the pharmacy. (CCR 1751.5[a])
<del></del>	The pharmacist in charge ensures that all pharmacy personnel engaging in compounding sterile injectable drug products has training and demonstrated competence in the safe handling of those products, including cytotoxic agents if the pharmacy compounds such agents. (CCR 1751.5[b])
<del></del>	Records of training and demonstrated competence are available for each individual and are retained for three years beyond the employment period. (CCR 1751.5[c])
	The pharmacist-in-charge ensures the continuing competence of pharmacy personnel engaged in compounding sterile injectable products. (CCR-1751.5[d])
<del></del>	—When compounding sterile products from one or more non-sterile ingredients, the pharmacy complies with the following training requirements: (CCR 1751.5[e])
<del></del>	The pharmacy follows a written program of training and performance evaluation designed to ensure that each person working in the designated area has the knowledge and skills necessary to perform their assigned tasks properly. This program of training and performance evaluation addresses the following: (CCR 1751.5[e][1][A-J])
	Aseptic technique;
	——————————————————————————————————————
	———Sterile product compounding documentation;
	————Quality assurance procedures;
	————Proper gowning and gloving technique;
	————General conduct in the controlled area;
	————Cleaning, sanitizing, and maintaining equipment used in the controlled area;
	————Sterilization techniques; and
	————Container, equipment, and closure system selection.
Yes No N/A	—Each person assigned to the controlled area successfully completes practical skills training in aseptic technique and aseptic area practices. (CCR 1751.5[e][2])
<del></del>	—Evaluation includes written testing and a written protocol of periodic routine performance checks involving adherence to aseptic area policies and procedures. (CCR 1751[e][2])
<del></del>	—Each person's proficiency and continuing training is reassessed every 12 months. (CCR 1751[e][2])
<del></del>	—Results of these assessments are documented and retained in the pharmacy for three years. (CCR 1751[e][2])

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CORRECTIVE	ACTION OR ACTION PLAN:
<del>h.</del>	Disposal of Waste Material
Yes No N/A	The pharmacy has written policies and procedures for the disposal of infectious material and/or materials containing cytotoxic residues. (CCR 1751.6)
<del></del>	The procedures include the cleanup of spills and are in conformance with local health jurisdiction. (CCR 1751.6)
CORRECTIVE	ACTION OR ACTION PLAN:
<del> .</del> -	Quality Assurance and Process Validation
Yes No N/A	
	There is a documented, ongoing quality assurance program that monitors personnel performance, equipment, and facilities, and the pharmacist-in-charge assures that the end-product meets the required specifications by periodic sampling. (CCR 1751.7[a])
<del></del>	The Quality Assurance Program contains at least the following: (CCR 1751.7[a][1-5])
	————Cleaning and sanitization of the parenteral medication preparation area;
	Batch produced sterile injectable drug products compounded from one or more non-sterile ingredients are subject to documented end product testing for sterility and pyrogens and are quarantined until the end product testing confirms sterility and acceptable levels of pyrogens;
	——— The storage of compounded sterile injectable products in the pharmacy and periodic documentation of refrigerator temperature;
	————Steps to be taken in the event of a drug recall; and
	Written justification of the chosen expiration dates for compounded sterile injectable products in accordance with CCR 1716.2[a][3]).
Yes No N/A	Each individual involved in the preparation of sterile injectable products successfully completes a validation process on technique before being allowed to prepare sterile injectable products. (CCR 1751.7[b])
<del>000</del> -	The validation process is carried out in the same manner as normal production, except that an appropriate microbiological growth medium is used in place of the actual product used during sterile preparation. (CCR 1751.7[b])

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<del></del>	The validation process is representative of all types of manipulations, products and batch sizes the individual is expected to prepare. (CCR 1751.7[b])
<del></del>	—The same personnel, procedures, equipment, and materials are involved. (CCR 1751.7[b])
<del></del>	—Completed medium samples are incubated. (CCR 1751.7[b])
<del></del>	—If microbiological growth is detected, the sterile preparation process is evaluated, corrective action taken, and the validation process is repeated. (CCR 1751.7[b])
<del></del>	Personnel competency is revalidated and documented at least every 12 months, whenever the quality assurance program yields an unacceptable result, when the compounding process changes, equipment used in the compounding of sterile injectable drug products is repaired or replaced, the facility is modified in a manner that affects airflow or traffic patterns, or whatever aseptic techniques are observed. (CCR 1751.7[b])
CORRECTIVE A	CTION OR ACTION PLAN:
j. Ro	eference Materials
Yes No N/A	—Current reference materials are maintained or available to the pharmacy on the drugs and chemicals used in parenteral therapy services and all parenteral therapy manufacturing, dispensing, distribution, and counseling services provided. (CCR-1751.9)
CORRECTIVE A	ACTION OR ACTION PLAN:

## **COMPOUNDING**

<u> 24.                                    </u>	Prior to allowing any drug product to be compounded in a pharmacy, the pharmacist-in-charge
	must complete the "Compounding Self-Assessment" Form 17M-39 Rev. 01/11. (CCR 1735.2[j])

25 Co	mpounding Non-Sterile Drug Products
<del>a.</del>	Compounding Unapproved Drugs for Prescriber Office Use (CCR 1716.1):
Yes No N/A	
<del></del>	Pharmacy compounds unapproved drugs for prescriber office use based upon a reasonable quantity
<del>000</del> -	Establishing reasonable quantity is based on the intended use of the compounded medication and nature of the prescriber's practice.
<del>888</del> -	Compounded medications means medications actively compounded by the pharmacy supplying them to a prescriber.
<del>888</del> -	Prescriber office use means application or administration in the prescriber's office or for distribution of not more than a 72-hour supply to the prescriber's patients as estimated by the prescriber.
CORRECTIN	/E ACTION OR ACTION PLAN:
<del>b.</del> Yes-No-N/A	Record Keeping Requirements – Compounding for Future Furnishing (CCR1716.2)  For the purpose of compounding in quantities larger than required for immediate dispensing by a prescriber or for future dispensing upon prescription, a pharmacy shall maintain records that include, but are not limited to:
	The date of preparation (compounding);
	The name of the manufacturer, the lot number of all components used to compound the product;
	The expiration date of each component (if not available, the source and date of purchase);
	——————————————————————————————————————
<del></del>	A master formula for each compounded drug product in a readily retrievable form to also include:
	———The amount of each component, compounding directions, etc;
	A beyond-use-date not to exceed 180 days or the shortest expiration date of any component (unless the pharmacy possesses stability data for each product compounded by the pharmacy beyond the 180 days);
	The signature/initials of the person(s) who compounded the drug product; and

	The signature/initials of the pharmacist who checked the final product.
<del></del>	The final quantity of drug product compounded (number of individual units by weight or volume and package size);
Yes No N/A	-Status/disposition of any-quarantined-compounded drug products to also include release date; and
	-Status/disposition of any compounded drug products that failed to meet standards for quality purity or strength.
CORRECTIVE AC	CTION OR ACTION PLAN:
<del>26.</del> <u>25.</u> NUCL	EAR PHARMACY
Yes No N/A	All pharmacists handling radioactive drugs are competent in the preparation, handling, storage, receiving, dispensing, disposition and pharmacology of radioactive drugs. (CCR 1708.4)
	A pharmacist qualified under CCR 1708.4 to furnish radioactive drugs is in the pharmacy whenever the furnishing of radioactive drugs occurs. All personnel involved in the furnishing of radioactive drugs are under the immediate and direct supervision of such a qualified pharmacist. (CCR 1708.5)
	The pharmacy possesses a current Sterile Compounding Permit (B&PC 4127) and is compliant with CCR 1751. (Mmust also complete section 21-Compounding Self-Assessment, 17M-39 Rev. 01/11.) (CCR 1735.2 et al.)
CORRECTIVE A	CTION OR ACTION PLAN:

PHARMACIST-IN-CHARGE CERTIFICATION:				
identified herein will I further state under	self-assessment of this pharmacy of whose corrected. I understand that all responding to penalty of perjury of the laws of the States assessment form is true and correct.	onses are subject to verification by	the Board of Pharmacy.	
Signature	(Pharmacist-in-Charge)	Date		
ACKNOWLEDGEM	ENT BY PHARMACY OWNER OR HO	SPITAL ADMINISTRATOR:		
	, hat I have read and reviewed this complified in this self-assessment could resulted of Pharmacy.			
<u>Signature</u>		Date		

<u>The following Legal References are used in the self-assessment form. Many of these references can be viewed on the Board of Pharmacy Web site at www.pharmacy.ca.gov (see Laws and Regulations), at the California State Law Library, or at other libraries or Internet web sites.</u>

California Code of Regulations (CCR), Title 16 and Title 24

Business and Professions Code (B&PC), Chapter 9, Division 2

Health and Safety Code (H&SC), Division 10, Uniform Controlled Substances Act

California Code of Regulations (CCR), Chapter 1, Division 5, Title 22

Code of Federal Regulations (CFR), Title 21, Chapter II, Drug Enforcement Administration (www.dea.gov)
(California Code of Regulations [CCR], Title 16 and Title 24, and Business and Professions Code [B&PC], Chapter 9, Division 2) can be found in the California Pharmacy Law (below) or visit the Board of Pharmacy Web site at <a href="https://www.pharmacy.ca.gov">www.pharmacy.ca.gov</a> under California Pharmacy Law and Index.

The Health and Safety Gode (H&SC), Division 10, Uniform Controlled Substances Act is also in the California Pharmacy Law (below) or you can visit the Board of Pharmacy Web site at <a href="www.pharmacy.ca.gov">www.pharmacy.ca.gov</a> under California Pharmacy Law and Index.

Galifornia Code of Regulations (CCR), Chapter 1, Division 5, Title 22, and other references can be found in the California State Law Library or county law-libraries.

Code of Federal Regulations (CFR), Title 21, Chapter II, Drug Enforcement Administration, may be found at www.dea.gov.

## California Board of Pharmacv

1625 N. Market Blvd., Suite N219

Sacramento, CA 95834

Phone: (916) 574-7900

fax:Fax: (916) 574-8618

www.pharmacy.ca.gov

## California-Pharmacy Law may be obtained by

contacting:

Law-Tech Publishing Co.

1060 Calle Cordillera, Suite 105

San Clements, CA 92673

Phone: (800) 498-0911 Ext. 5

www.lawtechpublishing.com

## **Pharmacist Recovery Program**

(800) 522-9198 (24 hours a day)

## Atlantic Associates, Inc. (CURES)

**Prescription Collection** 

8030 S. Willow Street, Bldg 3 Unit 3

Manchester, NH 03103

Phone: (888) 492-7341

Fax: 877-508-6704

## **CURES**

4949 Broadway

Sacramento, CA 95820

Phone: (916) 319-9062

Fax: (916) 319-9448

http://www.ag.ca.gov/bne

**CURES Patient Activity Report Request Forms:** 

http://www.ag.ca.gov/bne/trips.php

## **PRESCRIBER BOARDS:**

## **Medical Board of California**

2005 Evergreen St., Suite 1200

Sacramento, CA 95815

Phone: (800) 633-2322

Phone: (916) 263-2382

fax:Fax: (916) 263-2944

http://www.mbc.ca.gov

## **Dental Board of California**

2005 Evergreen St., Suite 1550

Sacramento, CA 95815

Phone: (916) 263-2300

fax:Fax: (916) 263-2140

http://www.dbc.ca.gov

## **Board of Registered Nursing**

1625 N. Market Blvd., Suite N217

Sacramento, CA 95834

Phone: (916) 322-3350

fax:Fax: (916) 574-7697

http://www.rn.ca.gov/

## **Board of Optometry**

2420 Del Paso Road, Suite 255

Sacramento, CA 95834

Phone: (916) 575-7170

fax:Fax: (916) 575-7292

http://www.optometry.ca.gov/

## Osteopathic Medical Board of California

1300 National Drive, Suite 150

Sacramento, CA 95834

Phone: (916) 928-8390

fax:Fax: (916) 928-8392

http://www.ombc.ca.gov

## **Physician Assistant Committee**

2500 Evergreen St., Suite 1100

Sacramento, CA 95815

Phone: (916) 561-8780

fax:Fax: (916) 263-2671

http://www.pac.ca.gov

## **Board of Podiatric Medicine**

2005 Evergreen St., Suite 1300

Sacramento, CA 95815

Phone: (916) 263-2647

fax: Fax: (916) 263-2651

http://www.bpm.ca.gov

## **Veterinary Medical Board**

2005 Evergreen St., Suite 2250

Sacramento, CA 95815

Phone: (916) 263-2610

fax:Fax: (916) 263-2621

http://www.vmb.ca.gov

## **FEDERAL AGENCIES:**

## **Food and Drug Administration**

- Industry Compliance

http://www.fda.gov/oc/industry/centerlinks.html#dr

The **Drug Enforcement Administration** may be contacted at:

#### **DEA Website:**

http://www.deadiversion.usdoj.gov

## Online Registration – New Applicants:

http://www.deadiversion.usdoj.gov/drugreg/reg\_apps/onlineforms\_new.htm

## **Online Registration - Renewal:**

www.deadiversion.usdoj.gov/drugreg/reg\_apps /

onlineforms.htm

## **Registration Changes (Forms):**

http://www.deadiversion.usdoj.gov/drugreg/change\_requests/index.html

## **DEA Registration Support (all of CA):**

(800) 882-9539

## Online DEA 106 Theft/Loss Reporting:

https://www.deadiversion.usdoj.gov/webforms /

app106Login.jsp

## **Online DEA 222 Controlled Substance Ordering**

System (CSOS): http://www.deaecom.gov/

#### **DEA - Fresno**

2444 Main Street, Suite 240

Fresno, CA 93721

Registration: (888) 304-3251 or (415) 436-7900

(415) 436-7900

Diversion or Investigation: (559) 487-5406

## **DEA - Los Angeles**

255 East Temple Street, 20th Floor

Los Angeles, CA 90012

Registration: (888) 415-9822 or (213) 621-6960

(Registration)

Diversion or Investigation: (213) 621-6942

(Diversion or Investigation)

#### DEA - Oakland

1301 Clay Street, Suite 460N

Oakland, CA 94612

Registration: (888) 304-3251

Diversion or Investigation: (510) 637-5600

## DEA - Redding

310 Hensted Drive, Suite 310

Redding, CA 96002

Registration: (888) 304-3251 or (415) 436-7900

(415) 436-7900

Diversion or Investigation: (530) 246-5043

## **DEA - Riverside**

4470 Olivewood Avenue

Riverside, CA 92501-6210

Registration: (888) 415-9822 or (213) 621-6960

(213) 621-6960

Diversion or Investigation: (951) 328-6200

#### **DEA - Sacramento**

4328 Watt Avenue

Sacramento, CA 95821

Registration: (888) 304-3251 or (415) 436-7900

(415) 436-7900

Diversion or Investigation: (916) 480-7250

## **DEA - San Diego and Imperial Counties**

4560 Viewridge Avenue

San Diego, CA 92123-1637

Registration: (800) 284-1152

Diversion or Investigation: (858) 616-4100

## DEA - San Francisco

450 Golden Gate Avenue, 14th Floor

San Francisco, CA 94102

Registration: (888) 304-3251

Theft Reports or Diversion: (415) 436-7900

## DEA - San Jose

One North First Street, Suite 405

San Jose, CA 95113

Registration: (888) 304-3251

Diversion or Investigation: (408) 291-2631



STATE AND CONSUMER SERVICES AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
GOVERNOR EDMUND G. BROWN JR.

## HOSPITAL PHARMACY SELF-ASSESSMENT

Title 16 of the California Code of Regulations section 1715 requires the pharmacist-in-charge of each pharmacy licensed under section 4037 or 4029 of the Business and Professions Code to complete a self-assessment of the pharmacy's compliance with federal and state pharmacy law. The assessment shall be performed before July 1 of every odd-numbered year. The pharmacist-in-charge must also complete a self-assessment within 30 30 days whenever (1) a new pharmacy permit has been issued, or (2) there is a change in the pharmacist-in-charge. The primary purpose of the self-assessment is to promote compliance through self-examination and education.

The self-assessment must be competed in entirety and may be completed online, printed and retained in the pharmacy. Do not copy a previous assessment.

Notes: If dispensing prescriptions for outpatient use, a Community Pharmacy Hospital Outpatient

Pharmacy Self-Assessment (17M-13, Rev. 01/11) must be completed also. A hospital that compounds drug

products must also complete the Compounding Self-Assessment (17M-39 Rev. 01/11).

Each self-assessment must be kept on file in the pharmacy for three years after it is performed.

Pharmacy Na	ame:		
Address:		Phone:	
Ownership:	Sole Owner ☐ Partne Non-Licensed Owner ☐ Othe	ership	
Permit #:	Exp. Date:	Other Permit #:	Exp. Date:
Licensed Ste	rile Compounding Permit#	Expiration:	
or Ac	ccredited by:	From:	То:
DEA Registra	ation # E	xp. Date: Date o	of DEA Inventory:
Hours: Daily	y Sat	Sun.	24 Hours
PIC:	·	RPH#	Exp. Date:
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Pharmacy staff (pharmacists, interns	s, technicians):	
1	RPH#	Exp. Date:
2	RPH#	Exp. Date:
3	RPH#	Exp. Date:
Pharmacy Staff (continued): (Please	use an additional sheet if necessary)	
4	RPH#	Exp. Date:
5	RPH#	Exp. Date:
6	RPH#	Exp. Date:
7	RPH#	Exp. Date:
8	RPH#	Exp. Date:
9	INT#	Exp. Date:
10	INT#	Exp. Date:
11	INT#	Exp. Date:
12	TCH#	Exp. Date:
13	TCH#	Exp. Date:
14	TCH#	Exp. Date:
15	TCH#	Exp. Date:
16	TCH#	Exp. Date:
17	TCH#	Exp. Date:
	TCH#	
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## HOSPITAL PHARMACY SELF-ASSESSMENT

All references to the California Code of Regulations (CCR) are Title 16 unless otherwise noted.

Please mark the appropriate box for each question. If "NO," enter an explanation on "CORRECTIVE ACTION or ACTION PLAN" lines below. If more space is needed, you may add additional sheets.

1.	Phar	macy
Yes No N	]	The pharmacy is secure and has provisions for effective control against the theft of dangerous drugs and devices. (B&PC 4116, 4117, CCR 1714)
		The pharmacy has procedures in place to take action to protect the public when a licensed individual employed by or with the pharmacy is discovered or known to be chemically, mentally, or physically impaired to the extent it affects his or her ability to practice the profession or occupation authorized by his or her license, or is discovered or known to have engaged in the theft, diversion, or self-use of dangerous drugs. (B&PC 4104[a])
		The pharmacy has written policies and procedures for addressing chemical, mental, or physical impairment, as well as theft, diversion, or self-use of dangerous drugs, among licensed individual employed by or with the pharmacy. (B&PC 4104[b])
		The pharmacy reports to the board within 30 days of the receipt or development of the following information with regard to any licensed individual employed by or with the pharmacy: (1) any admission by a licensed individual of chemical, mental, or physical impairment affecting his or her ability to practice; (2) Any admission by a licensed individual of theft, diversion, or self-use of dangerous drugs; (3) Any video or documentary evidence demonstrating chemical, mental, or physical impairment of a licensed individual to the extent it affects his or her ability to practice; (4) Any video or documentary evidence demonstrating theft, diversion, or self-use of dangerous drugs by a licensed individual; (5) Any termination based on chemical, mental, or physical impairment of a licensed individual to the extent it affects his or her ability to practice; (6) Any termination of a licensed individual based on theft, diversion, or self-use of dangerous drugs. (B&PC 4104[c])
		The pharmacy maintains "night stock" medications which are accessible without entering the pharmacy during hours when the pharmacy is closed, and the pharmacist is not available. Access is limited to designated registered nurses. (22 CCR 70263[n])
		The pharmacy is of sufficient size and has an unobstructed area to accommodate the safe practice of pharmacy. (CCR 1714)
		The pharmacy premises, fixtures, and equipment are maintained in a clean and orderly condition. (CCR 1714)
		The pharmacy sink has hot and cold running water. (CCR 1714)
		The pharmacy has a readily accessible restroom. (CCR 1714)

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Yes No N/A	The original board-issued pharmacy license and the current renewal are posted where they clearly read by the purchasing public. (B&PC 4032, 4058)	may be
	Pharmacists, interns, pharmacy technicians, and pharmacy technician trainees wear named 18-point type, that contain their name and license status. (B&PC 680, B&PC 4115.5[e], CCR 1793.7[c])	-
	Does the pharmacy compound sterile injectable drugs? (If yes, complete section 24 – "Compounding Sterile Injectable Drugs")	
	The pharmacy is subscribed to the board's e-mail notifications. (B&PC 4013)	
	Date Last Notification Received:	
	E-mail address registered with the board:	
	For a pharmacy whose owner owns two or more pharmacies, the pharmacy receives the e-mail notifications through the owner's electronic notice system. (B&PC 4013[c])	board's
	Date Last Notification Received:	
	E-mail address registered with the board:	•
CORRECTIV	/E ACTION OR ACTION PLAN:	-
2. Nursi	ng Stations	
Yes No N/A		
	Adequate space is available at ward or nursing station for the storage of drugs and preparamedication doses. All such spaces and areas can be locked and are accessible to authorize personnel only. (22 CCR 70269)	
	The pharmacist completes the monthly inspections of all floor stock and drugs maintained stations. Any irregularities are reported to the director of nursing services, and as required hospital policy. (22 CCR 70263[q][10])	
CORRECTIV	/E ACTION OR ACTION PLAN:	
3. Delive	ery of Drugs	
Yes No N/A	Delivery to the pharmacy of dangerous drugs and dangerous devices are only delivered to	the
	licensed premise and signed for and received by a pharmacist. (B&PC 4059.5[a])	
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	Deliveries to a hospital pharmacy may be made to a central receiving location within the hospital. However, the dangerous drugs or dangerous devices shall be delivered to the licensed pharmacy premise within one working day following receipt by the hospital, and the pharmacist on duty at that time shall immediately inventory the drugs or devices. (B&PC 4059.5[c])
	A pharmacy may take delivery of dangerous drugs and dangerous devices when the pharmacy is closed and no pharmacist is on duty if all of the following requirements are met
	(B&PC 4059.5[f]):
	The drugs are placed in a secure storage facility in the same building as the pharmacy (B&PC (B&PC 4059.5[f][1]);
	<ul> <li>Only the pharmacist-in-charge or a pharmacist designated by the pharmacist-in-charge has access to the secure storage facility after dangerous drugs or dangerous devices have been delivered (B&amp;PC 4059.5[f][2]);</li> </ul>
	The secure storage facility has a means of indicating whether it has been entered after dangerous drugs or dangerous devices have been delivered (B&PC 4059.5[f][3]);
	The pharmacy maintains written policies and procedures for the delivery of dangerous drugs and dangerous devices to a secure storage facility (B&PC 4059.5[f][4]); and
	The agent delivering dangerous drugs and dangerous devices pursuant to this subdivision leaves documents indicating the name and amount of each dangerous drug or dangerous device delivered in the secure storage facility. The pharmacy shall be responsible for the dangerous drugs and dangerous devices delivered to the secure storage facility. The pharmacy shall also be responsible for obtaining and maintaining records relating to the delivery of dangerous drugs and dangerous devices to a secure storage facility. (B&PC (B&PC 4059.5[f][5])
	/E ACTION OR ACTION PLAN:  Stock
Yes No N/A	
	The drug stock is clean, orderly, properly stored, properly labeled and in-date. (B&PC 4342, H&SC H&SC 111255, 22-CCR 1714 (b), 22 CCR 70263[q])
	All ward/floor drug stock and drug supplies that are maintained for access when the pharmacist is not available are properly labeled and stored. (22 CCR 70263[n])
	Preferentially priced drugs are furnished solely or predominately to inpatients in accordance with provisions of the Nonprofit Institutions Act (15 USC 13c). Such drugs also may be dispensed pursuant to prescriptions for inpatients at the time of discharge, for employees of the hospital, or on an emergency basis for a walk-in customer (provided that sales to walk-ins do not exceed one percent of the pharmacy's total prescription sales). (B&PC 4380, CCR 1710[a])
CORRECTI	VE ACTION OR ACTION PLAN:
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o. Pharm	iadist-in-charge (Pic)	
Yes No N/A	The wharmous has a DIC who is recovered by for the daily are cratical of the sub-survey (DCDC)	4404
	The pharmacy has a PIC who is responsible for the daily operation of the pharmacy. (B&PC 4113, 4305, 4330, CCR 709, 1709.1)	4101,
	The PIC has adequate authority to assure the pharmacy's compliance with laws governing the operation of a pharmacy (CCR 1709.2[b])	ie
	Is the PIC in charge of another pharmacy?	
	If yes, the pharmacies are within 50 driving distance miles of each other. (CCR 1709.1	[c])
	If yes, name of other pharmacy	
	Any change of PIC is reported by the pharmacy and the departing PIC to the board in writing 30 days. (B&PC 4101, 4330)	within
Yes No N/A		
	Is the PIC serving concurrently as the designated representative-in-charge for a wholesaler of veterinary food-animal retailer? (CCR 1709.1 [d])	or
	If yes, name the wholesaler or veterinary food-animal retailer.	
CORRECTIV	/E ACTION OR ACTION PLAN:	
6. Duties	s of a Pharmacist	
Yes No N/A		
	Within the scope of the inpatient pharmacy service, the pharmacist receives a chart order for inpatient; identifies, evaluates and interprets the chart order; reviews patient's drug regimen interprets the clinical data in the patient's medication record; consults with any prescriber, not health care professional; calculates drug doses; supervises the packaging of drugs and check packaging procedures and products upon completion; is responsible for all activities of pharm technicians, interns and clerks related to the furnishing of drugs to ensure that all such activities performed completely, safely and without risk of harm to patients; performs any other duty we federal or state law or regulation authorizes only a registered pharmacist to perform; and perfunctions which require professional judgment. (B&PC 4052, 4052.2, CCR 1793.1)	and irse or iks the macy ties are hich
	Pharmacists in a licensed health care facility who are performing the following functions are in accordance with the hospital's policies, procedures and protocols which have been development the professionals including physicians, pharmacists, and registered nurses, with the concoft the facility administrator; ordering or performing routine drug therapy-related patient assest procedures; ordering drug therapy-related laboratory tests; administering drugs or biologicals injection; initiating or adjusting the drug regimen of a patient, and/or performing moderate or laboratory tests. Prior to performing any of these functions, the pharmacist must have either (1) successfully completed clinical residency training, or (2) demonstrated clinical experience patient care delivery as specified in B&PC section 4052.2. (B&PC 4027, 4051, 4052, 4052.2)	oped by urrence ssment s by waived ( <del>1)</del> e in direc
CORRECTIV	/E ACTION OR ACTION PLAN:	
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## 7. **Duties of an Intern Pharmacist** Yes No N/A Intern pharmacists are performing all the functions of a pharmacist only under the direct supervision of a pharmacist, and the pharmacist is supervising no more than two interns at any one time. (B&PC 4023.5, 4030, 4114, CCR 1726) All prescriptions filled or refilled by an intern are initialed or documented by secure computer entry by a pharmacist prior to dispensing. (CCR 1712[a], 1717[b][1]) $\Box\Box\Box$ The intern hours affidavits are signed by the pharmacist under whom the experience was earned. (B&PC 4209, CCR 1726) CORRECTIVE ACTION OR ACTION PLAN: 8. **Duties of a Pharmacy Technician** Yes No N/A Registered pharmacy technicians are performing packaging, manipulative, repetitive, or other nondiscretionary tasks related to the furnishing of drugs, while assisting and under the direct supervision and control of a pharmacist. (B&PC 4023.5, 4038, 4115, CCR 1793.2) The ratio for technicians performing the tasks above, related to the furnishing of drugs to inpatients, does not exceed one pharmacist on duty for two technicians on duty. However, when prescriptions are dispensed to discharge patients with only one pharmacist, there is no more than one technician performing the tasks as defined in B&PC 4115(a). The ratio of pharmacy technicians performing those tasks for additional pharmacists does not exceed 2:1. (B&PC 4038, 4115, CCR 1793.7ffl) Any function performed by a technician in connection with the dispensing of a prescription or chart order, including repackaging from bulk and storage of pharmaceuticals is verified and documented in writing by a pharmacist or documented by a pharmacist using secure computer entry. (CCR 1712, 1793.7) A pharmacy technician or pharmacy technician trainee wears identification, in 18-point type that identifies him or her self as a pharmacy technician or pharmacy technician trainee. (B&PC 680. B&PC 4115.5[e], CCR 1793.7[d]) $\Box\Box\Box$ The pharmacy has a job description for the pharmacy technician and written policies and procedures to ensure compliance with the technician requirements. (CCR 1793.7) The ratio is no less than one pharmacist to two technicians. (B&PC 4115[q], CCR 1793.7) ППП The general acute-care hospital has an ongoing clinical pharmacy program and allows specially trained pharmacy technicians to check the work of other pharmacy technicians when the following conditions are met: (CCR 1793.8) Pharmacists are deployed to the inpatient care setting to provide clinical services. Compounded or repackaged products are previously checked by a pharmacist. The overall operations are the responsibility of the pharmacist-in-charge. The pharmacy technician check technician program is under the direct supervision of the Pharmacist as specified in the policies and procedures. 17M-14 (Rev10/08)

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		technicians to check the work of other pharmacy technicians.		
CORRECTI	VE AC	TION OR ACTION PLAN:		
9. Dutie	s of N	lon-Licensed Personnel		
Yes No N/A	pres	on-licensed person (clerk/typist) is permitted to type a prescription label or otherwise enter cription information into a computer record system, and at the direction of a pharmacist, may lest and receive refill authorization. (-B&P 4007,CCR 1793.3)		
Yes No N/A		e number of non-licensed personnel supervised by each pharmacist does not interfere with the ective performance of the pharmacist's responsibilities under the Pharmacy Law. (CCR 1793.3[b])		
CORRECTI	VE AC	TION OR ACTION PLAN:		
10. Phar	mace	PHARMACY PRACTICE utical Service Requirements		
Yes No N/A		pharmacy complies with the requirements of 22 CCR 70263, addressing the following areas in en policies and procedures:		
	•	Basic information concerning investigational drugs and adverse drug reactions;		
	<u>•</u>	Repackaging and compounding records;		
	•	Physician orders;		
	•	Wards, nursing stations and night stock medications;		
	•	Drugs brought into the facility by patients for storage or use;		
	•	Bedside medications;		
	<u>•</u>	Emergency drug supply;		
	<u>•</u>	Pass medications;		
	<u>•</u>	Inspection of ward stock, nursing stations and night lockers no less frequently than every 30-days\\Outdated drugs;		
	•	Routine distribution of inpatient medications;		
	•	Preparation, labeling and distribution of IV admixtures and cytotoxic agents;		
	•	Handling of medication when pharmacist not on duty; and		
	<u>•</u>	Use of electronic image and data order transmissions.		

There is an ongoing evaluation of the program that uses specially trained pharmacy

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	The pharmacy complies with the requirements of 22 CCR 70263, addressing the following areas:	
	<ul> <li>Destruction of controlled substances; and</li> </ul>	
	<ul> <li>Development and maintenance of the hospital's formulary. (22 CCR 70263, CCR 1751, CCR 1751.8)</li> </ul>	
CORRECTI	VE ACTION OR ACTION PLAN:	
11. Medi	cation/Chart Order	
Yes No N/A		
	The pharmacy receives the original, the electronic transmission, or a copy of the medication order Faxed copies, tele-autograph copies, or transmissions between computers are permissible. (B&PC_4019, 4040, CCR 1717.4)	
	The chart or medical record of the patient contains all of the information required by B&PC 4040 the chart order is signed by the practitioner authorized by law to prescribe drugs if present or, if n present, within a specified time frame not exceeding 48 hours. (B&PC 4019, 4040, 22 CCR 7026)	ot
	A copy of the chart order is maintained on the premises for three years. (B&PC 4081, 4105, 4333	3)
CORRECTI	VE ACTION OR ACTION PLAN:	
12. Labe	ling and Distribution	
Yes No N/A	Unit dose medication and parenteral admixtures are properly labeled and include the information required by B&PC 4076, or the information is otherwise readily available at the time of drug administration.(B&PC 4076, CCR 1751.2)	as
	The pharmacist is responsible for the proper labeling, storage and distribution of investigational distribution of investigational distribution of investigation (22 CCR 70263[o]).	Irugs
	This pharmacy furnishes dangerous drugs in compliance with B&PC 4126.5 only to a patient pursuant to a prescription, a wholesaler from whom the dangerous drugs were purchased, a manufacturer from whom the drugs were purchased, a licensed wholesaler acting as a reverse distributor, another pharmacy to alleviate a temporary shortage with a quantity sufficient to alleviate the temporary shortage, a health care provider authorized to received drugs, to another pharmacy common ownership, or to a patient or to another pharmacy pursuant to a prescription. (B&PC (B&PC 4126.5)	
CORRECT	VE ACTION OR ACTION PLAN:	
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## 13. Duration of Drug Therapy Yes No N/A The hospital has policies limiting the duration of drug therapy in the absence of the prescriber's specific indication of duration of drug therapy or under other circumstances recommended by the pharmacy and therapeutics committee or its equivalent and approved by the executive committee of the medical staff. Limitations are established for classes of drugs and/or individual drug entities. (22) (22 CCR 70263[i]) CORRECTIVE ACTION OR ACTION PLAN: 14. Confidentiality of Chart Orders, Prescriptions and Patient Medical Information Yes No N/A Patient information is maintained to safeguard confidentiality. (Civil Code 56 et seq.) Patient medical information, all prescriptions (chart orders, patient discharge and employee prescriptions) are confidential and are not disclosed unless authorized by law. (B&PC 4040, CCR CCR 1764, Civil Code 56 et seg.) Destruction or disposal of patient records preserves the confidentiality of the information contained therein. (Civil Code 56.101) The pharmacy ensures electronically transmitted prescriptions (chart orders, discharge patient or employee prescriptions) are received, maintained and transmitted in a secure and confidential manner. (CCR 1717.4) CORRECTIVE ACTION OR ACTION PLAN: 15. **Quality Assurance and Medication Errors** Yes No N/A Pharmacy has established quality assurance program that documents medication errors attributable, in whole or in part, to the pharmacy or its personnel. (B&PC 4125, CCR 1711) Pharmacy quality assurance policies and procedures are maintained in the pharmacy and are immediately retrievable. (CCR 1711[c]) $\sqcap \sqcap \sqcap$ When a medication error has occurred (drug was administered to or by the patient, or resulted in a clinically significant delay in therapy) the pharmacist communicates with the patient or patient's agent that a medication error has occurred and the steps required to avoid injury or mitigate the error. (CCR 1711[c][2][A], 1711 [c][3]) When a medication error has occurred (drug was administered to or by the patient, or resulted in a clinically significant delay in therapy) the pharmacist communicates to the prescriber that a medication error has occurred. (CCR 1711[c][2][B], 1711\_[c][3]) Investigation of pharmacy medication errors is initiated within two business days from the date the medication error is discovered. (CCR 1711[d]) 17M-14 (Rev10/08) PIC

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Yes No N/A			
	The record for quality assurance review for a medication error contains: (CCR 1711[e])		
	Date, location, and participants in the quality assurance review;		
	<ul> <li>Pertinent data and other information related to the medication error(s) reviewed;</li> </ul>		
	● Findings and determinations;		
	• Recommended changes to pharmacy policy, procedure, systems or processes, if any.		
Yes No N/A	The record of the quality assurance review is immediately retrievable in the pharmacy and is maintained in the pharmacy for at least one year from the date it was created. (CCR 1711[f])  Pharmacists are not deviating from the requirements of a prescription except upon the prior consent		
CORRECTIV	of the prescriber, and selection of the drug product is in accordance with B&PC 4073 (generic substitution). (CCR 1716)  TIVE ACTION OR ACTION PLAN:		
16. Reco	d Keeping Requirements		
<b>x</b>	a reeping requirements		
Yes No N/A	A completed biennial pharmacy self -assessment is on file in the pharmacy and maintained for three years. (CCR 1715)		
	All drug acquisition and disposition records (complete accountability) are maintained for at least three years. These records include:		
	● Prescription records ( <del>CCR</del> <u>B&amp;PC</u> 4081[a])		
	<ul> <li>Purchase Invoices for all prescription drugs (<u>B&amp;PC</u> 4081[b])</li> </ul>		
	● Biennial controlled substances inventory (21 CFR 1304.11)		
	● U.S. Official Order Forms (DEA Form-222) (21 CFR 1305.13)		
	● Power of Attorney for completion of DEA 222 forms (21 CFR 1305.07)		
	● Theft and Loss Reports (DEA Form 106) (21 CFR 1301.74[c])		
	<ul> <li>Record documenting return of drugs to wholesaler or manufacturer (<del>CCR</del><u>B&amp;PC</u> 4081)</li> </ul>		
	<ul> <li>Record documenting transfers or sales to other pharmacies and prescribers (B&amp;PC 4059, 4081, 4105, 4332, CCR 1718)</li> </ul>		
	Transfers or sales to other pharmacies and prescribers do not exceed five percent of the pharmacy's total annual purchases of dangerous drugs or devices. If more than five percent, registration with the board as a wholesaler has been obtained. (21_CFR 1307.11, Prescription Drug Marketing Act [PDMA] [Pub. L. 100-293, Apr. 22, 1988] 503, B&PC 4160)		
	If sales or distributions of controlled substances to other hospitals, pharmacies, or prescribers exceed five percent of the total number of controlled substances dosage units (that are furnished to the inpatients or dispensed on prescriptions to discharge patients or employees) per calendar year, the following have been obtained: a separate DEA distributor registration and a wholesaler's permit from the board. (21 CFR 1307.11, PDMA 503, B&PC 4160)		
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Yes No N/A	A controlled substances inventory is complete	eted biennially (every two years)	
	Date completed:		
	•	d. This includes triplicate prescriptions, invoices,	US
		ontrolled substances are filed separately or main les them from other ordinary business records. (2	
	DEA Forms- 222 are properly executed. (21	CFR 1305.09)	
		controlled substances to other DEA registrants, are submitted at the end of each month to the D	
	Any controlled substances drug loss is reported Pharmacy within 30 days. (21 CFR 1301.74	rted upon discovery to the DEA and to the Board [c], CCR 1715.6)	d of
	Pharmacy to store records off-site) are seconon-controlled substances are maintained of	s who have obtained a waiver from the Board of ure and retrievable within two business days. Rec on the licensed premises for at least one year fro are maintained on the licensed premises for at lea 07)	cords for m the
	Do pharmacy staff hand initial prescription	records and prescription labels, OR	
	record or prescription label by recording the system by a secure means. This computer	ement for a pharmacist to initial or sign a prescript identity of the reviewing pharmacist in a compu- does not permit the record to be altered after made in the computer system is immediately retrieval	ter ade and
CORRECTIV	VE ACTION OR ACTION PLAN:		
17. After-	-Hours Supply of Medication		
Yes No N/A	the pharmacist is notified of such use. The	ugs taken from the after-hours supply of medicat record includes the name and strength of the dru of the patient to whom the drug was administered CR 70263[n])	ug, the
CORRECTIV	VE ACTION OR ACTION PLAN:		
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18. Drug	Suppl	lies for Use in Medical Emergencies	
Yes No N/A			
		pply of drugs for use in medical emergencies only is immediately available a ervice area as required. (22 CCR 70263[f])	at each nursing unit
		en policies and procedures have been developed that establish the contents edures for use, restocking and sealing of the emergency drug supply. (22 C	
	phari the c	emergency drug supply is stored in a clearly marked portable container whice macist in such a manner that a seal must be broken to gain access to the discontainer are listed on the outside cover and include the earliest expiration does not not contained the earliest expiration of the container are listed on the outside cover and include the earliest expiration of the container are listed as a container which we have a container wh	rugs. The contents of
	frequ	pharmacist is responsible for inspection of the drug supply at periodic intervuently than every 30 days) specified in the writ ten policies. Records of the irast three years. (22 CCR 70263[f][3])	•
CORRECTI	VF AC	TION OR ACTION PLAN:	
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19. Sche	dule II	I-V Controlled Substances Floor Stock Distribution Records	
	Records for the distribution of Schedule II-V controlled substances floor stock are open to inspection by authorized officers of the law and are preserved for at least three years from the date of making. (B&PC 4081)		
CODDECTI	VE	TION OR ACTION PLAN:	
CORRECTI	VE AC	HON OK ACTION FLAN.	
		Marine and Marine and American	
20. Eme	rgency	y Room Dispensing	
Yes No N/A			
		rescriber may dispense a dangerous drug, including a controlled substance, n patient if all of the following apply (B&PC 4068[a]):	to an emergency
	<u>•</u>	The hospital pharmacy is closed and there is no pharmacist available in the	ne hospital;
	<u>•</u>	The dangerous drug is acquired by the hospital pharmacy;	
	· <u>•</u>	The dispensing information is recorded and provided to the pharmacy who reopens;	en the pharmacy
	<u>•</u>	The hospital pharmacy retains the dispensing information and, if the drug IV controlled substance, reports the dispensing information to the Department pursuant to Section 11165 of the Health and Safety Code;	
	• .	The prescriber determines that it is in the best interest of the patient that a regimen be immediately commenced or continued, and the prescriber rea a pharmacy located outside the hospital is not available and accessible at dispensing to the patient; and	sonably believes that
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	The quantity of drugs dispensed to any patient pursuant to this section are limited to that amount necessary to maintain uninterrupted therapy during the period when pharmacy services outside the hospital are not readily available or accessible, but shall not exceed a 72-hour supply;
Yes No N/A	The prescriber shall ensure that the label on the drug contains all the information required by Section Section 4076. (B&PC 4068[a][7])
	The prescriber shall be responsible for any error or omission related to the drugs dispensed. (B&PC 4068[b])
	The brand name or generic name and manufacturer of the prescription drug is accurately identified on the label and prescription record. (B&PC 4076, CCR 1717)
	Controlled substances are dispensed in prescription containers bearing a federal warning label prohibiting transfer of the drugs. (CFR 290.5)
	Prescriptions are dispensed in new, senior-adult ease –of-opening tested, and child-resistant containers or in a noncomplying package, only pursuant to the prescription or when requested by the purchaser. (15 USC 1473 section 4[b], 16 CFR 1700.15., CCR 1717)
	Patient package inserts are dispensed with all estrogen and progesterone medications (21 CFR (21 CFR 310.515, 310.516)
	arge Medication/Consultation Services
Yes No N/A	Patients receive information regarding each medication given at the time of discharge. The information includes the use and storage of each medication, the precautions and relevant warnings and the importance of compliance with directions. A written policy has been developed in collaboration with a physician and surgeon, a pharmacist, and a registered nurse and approved by the medical staff that ensures that each patient receives the medication consultation. (B&PC 4074, CCR 1707.2)
	Prescriptions are transmitted to another pharmacy as required by law. (B&PC 4072, CCR 1717[f], 1717.4)
	The prescription label contains all the required information and is formatted in accordance with CCR 1707.5. (B&PC 4076, CCR 1707.5)
	If requested by the patient, the prescription label is printed in 12-point typeface. (CCR 1707.5[a])
	The pharmacy is exempt from the prescription label requirements in CCR 1707.5.
	Exemption approved by board from: to
	AThe pharmacy is exempt ppropriate drug warnings are provided orally or in writing. (B&PC 4074, CCR 1744)
	Appropriate drug warnings are provided orally or in writing. (B&PC 4074, CCR 1744)
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Yes No N/A	The trade name or generic name and manufacturer of the prescription drug is accurately identified on the label and prescription record. (B&PC 4076, CCR 1717)
	Generic substitution for discharge medications is communicated to the patient, and the name of the dispensed drug product is indicated on the prescription label. (B&PC 4073)
	If the prescription is filled by a pharmacy technician, the pharmacist's initials are on the prescription label to document the pharmacist's verification of the product. (B&PC 4115[f], CCR 1793.7)
	Controlled substances are dispensed in prescription containers bearing a federal warning label prohibiting transfer of the drugs. (21 CFR 290.5)
	Prescriptions are dispensed in a new and child-resistant container, or senior-adult ease-of-opening tested container, or in a non-complying package only pursuant to the prescriber or when requested by the purchaser. (25 USC 1473 section 4[b], 16 CFR 1700.15, CCR 1717)
	Patient package inserts are dispensed with all estrogen <del>and progesterone</del> medications. <del>(21 CFR (21 CFR 310.515, 310.516)</del>
CORRECTIV	/E ACTION OR ACTION PLAN:
•	· · · · · · · · · · · · · · · · · · ·
22. Centr	al Fill
Yes No N/A	Pharmacy processes orders for the filling of patient cassettes for another hospital or Pharmacy receives filled medication orders or patient cassettes from another hospital. (CCR 1710[b])
	If the answer is " <u>"yes"</u> ," name of -hospital:
	Pharmacy receives filled medication containers or cassettes from another pharmacy. (CCR 1710[b])
	<ul> <li>If the answer is "yes"," name of supplying pharmacy:</li> </ul>
	<ul> <li>If the answer to this and the previous question is "no" or "not applicable" go to Section 23.</li> </ul>
	Prescription information is electronically transferred between the two pharmacies (CCR 1710[b][6])
	Pharmacy has a contract with the ordering hospital pharmacy or has the same owner. (CCR 1710[b][1])
	Filled cassettes are delivered directly to the ordering hospital pharmacy. (CCR 1710[b][2])
	Each cassette or container meets the requirements of Business and Professions Code section 4076 (CCR 1710[b][3]
	Complete and accurate records are maintained of each cassette fill transaction, including the name of the pharmacist checking the cassettes at each pharmacy. (CCR 1710[b][5])
CORRECTIV	/E ACTION OR ACTION PLAN:
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23.	Policie	es an	d Procedures
	lo N/A		
ШL		Ther	e are written policies and procedures in place for:
		•	The assurance that each patient received information regarding each medication given at the time of discharge-;
		•	Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to be chemically, mentally, or physically impaired to the extent that it effects his or her ability to practice the profession or occupation authorized by his or her license; (B&PC 4104[a])
		•	Action to be taken to protect the public when a licensed individual employed by or with the pharmacy is known to have engaged in the theft or diversion or self-use of prescription drugs belonging to the pharmacy; (B&PC 4104[b])
		<u>•</u>	Addressing chemical, mental, or physical impairment, as well as, theft, diversion, or self-use of dangerous drugs, among licensed individual employees by or with the pharmacy-; (B&PC (B&PC 4104[b])
		<u>•</u>	Reporting to the board within 30 days of the receipt or development of information as specified in B&PC 4104[c][1-6]);
		<u>•</u>	Oral consultation for discharge medications to an inpatient of a health care facility licensed pursuant to H&SC 1250, or to an inmate of an adult correctional facility or juvenile detention facility: (B&PC 4074, CCR 1707.2[b][3]); and
		•	Operation of the pharmacy during the temporary absence of the pharmacist for breaks and meal periods including authorized duties of personnel, pharmacist's responsibilities for checking all work performed by ancillary staff, and pharmacist's responsibility for maintaining the security of the pharmacy-; and (CCR 1714.1[f])
		•	Assuring confidentiality of medical information if your pharmacy maintains the required dispensing information for prescriptions, other than controlled substances, in a shared commor electronic file. (CCR_1717.1[e])
		•	Helping patients with limited or no English proficiency understand the information on the prescription container label in the patient's language, including the selected means to identify the patient's language and providing interpretive services in the patient's language.  (CCR 1707.5)
COI	RRECTIV	Æ AC	TION OR ACTION PLAN:
		<u>.</u>	
24.	Comp	ounc	ling S <del>terile Injectable Drugs</del>
	<u>Prior</u> mus	r to al t com	llowing any drug product to be compounded in a pharmacy, the pharmacist-in-charge uplete the "Compounding Self-Assessment" Form 17M-39 Rev. 01/11. (CCR 1735.2[j])
	a. (	Comp	ounding Area for Parenteral Solutions (if applicable)
Yes	No N/A		
<del>171</del>	<del>Л-14 (R</del> e	<del>v10/</del> (	<del>98)</del>

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<del></del>	Pharmacy has a board issued Licensed Sterile Compounding permit or has current acc from the Joint Commission on Accreditation of Healthcare Organizations, or other boar accreditation agency. (B&PC 4127.1(a) and 4127.1[d])	
	Name of accreditation agency	
V N- N/A		
Yes No N/A	The pharmacy has a designated area or cleanroom for the preparation of sterile product more non-sterile ingredient that has the following:	ets from one or
	An ISO class 5 laminar airflow hood within an ISO class 7 cleanroom (B&PC 412	<del>7.7[a]);</del>
	———A positive air pressure differential in the cleanroom that is relative to adjacent are 4127.7[a]);	eas (B&PC
	——An ISO class 5 cleanroom ((B&PC 4127.7[b]);	
	———A barrier isolator that provides an ISO class 5 environment for compounding ((B&PC 4127.7[c]); and	
	The preparation of sterile injectable products is conducted in an environment that specified in pharmacy's written policies and procedures. (CCR 1751.01[a])	t meets criteria
COPPECT	IVE ACTION OR ACTION PLAN:	
<del>UURREU II</del>	IVE ACTION OF ACTION FLAN.	,
, , <del>b.</del>	Facility and Equipment Standards	
Yes No N/A		
<del></del>	The compounding environment meets criteria specified in pharmacy's written policies α procedures for safe compounding of sterile injectable drugs. (CCR 1751.01[a])	<del>and</del>
<del></del>	Only those who are properly attired (pursuant to ((CCR 1751.4) are allowed in the cleating 1751.01[b])	nroom. ((CCR
<del></del>	—All equipment used in the designated cleanroom is made of easily cleaned and disinfed (CCR-1751[c])	cted material.
<del></del>	Exterior workbench surfaces and other hard surfaces in the cleanroom, such as walls, ceilings, shelves, tables, and stools are disinfected weekly and after any unanticipated could increase risk of contamination. (B&PC 1751.01[d])	
<del></del>	There are current and appropriate reference materials regarding the compounding of sinjectable products located in or immediately available to the pharmacy. (CCR 1751.9)	
CORRECT	IVE ACTION OR ACTION PLAN:	
<del>C.</del>	Policies and Procedures	
Yes No N/A		
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	<ul> <li>The pharmacy has written policies and procedures associated with the preparation and disposterile injectable products and includes: (CCR 1751.02)</li> </ul>	ensing of
	Compounding, filling, and labeling of sterile injectable compounds;	
	Labeling of the sterile injectable product based on the intended route of administration recommended rate of administration;	and
	Equipment and supplies;	
	Training of staff in preparation of sterile injectable products;	
	Training of patient and/or caregiver in the administration of compounded sterile injecta products;	ble
	——Procedures for the handling and disposal of cytotoxic agents;	
	———Quality assurance program; and	
	Record keeping requirements.	
Mara Na Nija		
Yes No N/A	-Ingredients and compounding process for each preparation is determined in writing and revi	owed by
	a pharmacist before compounding begins. ((CCR 1751.02 [b])	<del>ewea by</del>
	If compounding sterile injectable products from one or more non-sterile ingredients, the phar has written policies and procedures that comply with the following:	<del>macy</del>
	Policies and procedures are immediately available to all compounding personnel and inspectors (CCR 1751.02-[c][1]); and	board
	All compounding personnel have read the policies and procedures, any additions, revi and deletions before compounding. (CCR 1751.02 [c][2])	<del>sions,</del>
<del></del>	Policies and procedures address the following: (CCR-1751.02-[c][3]-[A-K])	
	Competency-evaluation;	
	Storage and handling of products and supplies;	
	Storage and delivery of final products;	
	——Process validation;	
	Personnel access and movement of materials into and near the controlled area;	
	Use and maintenance of environmental control devices used to create the critical area manipulation of sterile products (i.e., laminar airflow workstations, biological safety cal class 100 cleanrooms, and barrier isolator workstations;——A regular cleaning scheet the controlled area and any equipment in the controlled area and the alternation of disinfectants. Pharmacies subject to an institutional infection control policy may follow policy as it relates to cleaning schedules;	binets <del>,</del> Iule for
	——Disposal of packaging materials, used syringes, containers, and needles to enhance and avoid accumulation in the controlled area;	sanitation
	For sterile batch compounding, written policies and procedures for the use of master f and work sheets and for appropriate documentation;	<del>ormulas</del>
	Sterilization; and	
	End-product evaluation and testing.	
CORRECTIV	VE ACTION OR ACTION PLAN:	
<del>17M-14 (Ro</del>	<del>2v10/08)</del>	
17M-14 (Re		PIC Initials

<del>d.</del> -	-Labeling	
Yes No N/A		
	The pharmacy's compounded sterile injectable product labels contain: (CCR 1751.2)	
	Telephone number of the pharmacy, unless dispensed for a hospital in-patient;	
	——Name and concentrations of ingredients contained in the product;	
	——Instructions for storage and handling; and	
	A special label which states "Chemotherapy—Dispose of Properly" for all cytotoxic	agents.
CORRECTIV	IVE ACTION OR ACTION PLAN:	
		_
e	Record keeping Requirements	
Yes No N/A	,	
	—Pharmacy records for sterile injectable products produced for future use (pursuant to sec	tion-716.1).
	in addition to record requirements of section 1716.2, contain the name, lot number, amou on which the products were provided to a prescriber. (CCR 1751.3[a])	,,
<del></del>	Records for sterile products compounded from one or more non-sterile ingredients are m at least three years and contain the following: (CCR 1751.3[b])	aintained for
	The training and competency evaluation of employees in sterile product procedures	<del>S;</del> ·
	Refrigerator and freezer temperatures;	
	Certification of the sterile compounding environment;	•
	Other facility quality control logs specific to the pharmacy's policies and procedures cleaning logs for facilities and equipment);	<del>s (e.g.,</del>
	Inspection for expired or recalled pharmaceutical products or raw ingredients; and	
	Preparation records including the master work sheet, the preparation work sheet, a of end-product evaluation results.	ınd records
<del></del>	—The pharmacy maintains records of validation processes as required by Section 1751.7(k years. (CCR 1751.3[c])	o) for three
CORRECTI	IVE ACTION OR ACTION PLAN:	···
	·	<del>-</del>
f	-Attire	
Yes No N/A		
	When compounding sterile products from one or more non-sterile ingredients and a barri	e <del>r isolator is</del>
<del>17M-14 (R</del> c		
~ · · · · · · · · · · / / / / / / / / /	20, 00,	PIC
<u>17M-14 (Rev. 01/11)</u> 19		<u>Initials</u>

•	———Cleanroom garb is donned and removed outside the designated area; (CCR 1751.4[b][2])
	Individuals in the cleanroom wear a low-shedding coverall, head cover, face mask, and shoe covers; (CCR 1751.4[b][1])
	No hand, finger, or wrist jewelry is worn or if the jewelry cannot be removed, it is cleaned and covered with a sterile glove; (CCR 1751.4[b][3])
	Head and facial hair is kept out of critical area or covered (CCR 1751.4[b][4]); and
	Gloves of low-shedding material are worn. (CCR 1751.4[b][5])
CORRECT	IVE ACTION OR ACTION PLAN:
g.	Training of Staff, Patient, and Caregiver
Yes No N/A	
	Consultation is available to the patient and/or primary caregiver concerning proper use of sterile
	injectable products and related supplies furnished by the pharmacy. (CCR-1751.5[a])
<del></del>	The pharmacist in charge ensures that all pharmacy personnel engaging in compounding sterile
	injectable drug products has training and demonstrated competence in the safe handling of those products, including cytotoxic agents if the pharmacy compounds such agents. (CCR 1751.5[b])
	Records of training and demonstrated competence are available for each individual and are retained
	for three years beyond the employment period. (CCR 1751.5[c])
<del></del>	—The pharmacist-in-charge ensures the continuing competence of pharmacy personnel engaged in compounding sterile injectable products. (CCR 1751.5[d])
<del></del>	──When compounding sterile products from one or more non-sterile ingredients, the pharmacy
	complies with the following training requirements: (CCR 1751.5[e])
<del>                                     </del>	The pharmacy follows a written program of training and performance evaluation designed to ensure that each person working in the designated area has the knowledge and skills necessary to perform their assigned tasks properly. This program of training and performance evaluation addresses the following: (CCR 1751.5[e][1][A-J])
	Aseptic technique;
	———Pharmaceutical calculations and terminology;
	Sterile product compounding documentation;
•	———Quality-assurance-procedures;
	——Proper gowning and gloving technique;
	——General conduct in the controlled area;
	——Cleaning, sanitizing, and maintaining equipment used in the controlled area;
	——Sterilization techniques; and
	——Container, equipment, and closure system selection.

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Yes No N/A	4
	—Each person assigned to the controlled area successfully completes practical skills training in aseptic
	technique and aseptic area practices. (CCR 1751.5[e][2])
	Evaluation includes written testing and a written protocol of periodic routine performance checks involving adherence to aseptic area policies and procedures.
	Each person's proficiency and continuing training is reassessed every 12 months.
	Results of these assessments are documented and retained in the pharmacy for three years.
CORRECTIV	/E-ACTION OR ACTION PLAN:
hl	Disposal of Waste Material
Yes No N/A	
	The pharmacy has written policies and procedures for the disposal of infectious material and/or materials containing cytotoxic residues. (CCR 1751.6)
<del></del>	The procedures include the cleanup of spills and are in conformance with local health jurisdiction. (CCR 1751.6)
CODDECTIV	/F ACTION OF ACTION DI AND
CURRECTA	/E-ACTION OR ACTION PLAN:
i(	Quality Assurance and Process Validation
Yes No N/A	
	There is a decumented engaing quality accurance program that manitors personnel performance
	—There is a documented, ongoing quality assurance program that monitors personnel performance, equipment, and facilities, and the pharmacist-in-charge assures that the end product meets the required specifications by periodic sampling. (CCR-1751.7[a])
	The Quality Assurance Program contains at least the following: (CCR 1751.7[a][1-5])
	Cleaning and sanitization of the parenteral medication preparation area.
	Batch produced sterile injectable drug products compounded from one or more non-sterile
	ingredients are subject to documented end product testing for sterility and pyrogens and are quarantined until the end product testing confirms sterility and acceptable levels of pyrogens;
	The storage of compounded sterile injectable products in the pharmacy and periodic documentation of refrigerator temperature;
	Steps to be taken in the event of a drug recall; and
	Written justification of the chosen expiration dates for compounded sterile injectable products in accordance with CCR 1716.2[a][3])
<del></del>	Each individual involved in the preparation of sterile injectable products successfully completes a validation process on technique before being allowed to prepare sterile injectable products. (CCR 1751.7[b])

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Yes No N/A	
<del></del>	-The validation process is carried out in the same manner as normal production, except that an appropriate microbiological growth medium is used in place of the actual product used during sterile preparation. (CCR 1751.7[b])
<del></del>	-The validation process is representative of all types of manipulations, products and batch sizes the individual is expected to prepare. (CCR 1751.7[b])
<del></del>	-The same personnel, procedures, equipment, and materials are involved. (CCR 1751.7[b])
<del></del>	-Completed medium samples are incubated. (CCR 1751.7[b])
	-If microbiological growth is detected, the sterile preparation process is evaluated, corrective action taken, and the validation process is repeated. (CCR 1751.7[b])
	Personnel competency is revalidated and documented at least every 12 months, whenever the quality assurance program yields an unacceptable result, when the compounding process changes, equipment used in the compounding of sterile injectable drug products is repaired or replaced, the facility is modified in a manner that affects airflow or traffic patterns, or whatever aseptic techniques are observed. (CCR 1751.7[b])
CORRECTIV	E ACTION OR ACTION PLAN:
j. Re	eference Materials
Yes No N/A	
<del></del>	Current reference-materials are maintained or available to the pharmacy on the drugs and chemicals used in parenteral therapy services and all parenteral therapy manufacturing, dispensing, distribution, and counseling services provided. (CCR 1751.9)
CORRECTIV	E ACTION OR ACTION PLAN:

PHARMACIST-IN-CHARGE CERTIFICATION:		
I, (please print)	that all responses are subject to ry of the laws of the State of Cali	verification by the Board of
Signature	Date	
Signature(Pharmacist-in-Charge)		
ACKNOWLEDGEMENT BY HOSPITAL ADMIN		
I, (please print)	, hereby certify under p	penalty of perjury of the laws of the
State of California that I have read and reviewed		
correct any deficiency identified in this self-asse issued by the California State Board of Pharmac	1 11 1 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ation of the pharmacy's license
Signature	Da	ate

<u>The following Legal References are</u> used in the self-assessment forms. <u>Many of these references can be viewed on the Board of Pharmacy Web site at www.pharmacy.ca.gov (see *Laws and Regulations*), at the California State Law Library, or at other libraries or Internet web sites.</u>

California Code of Regulations (CCR), Title 16 and Title 24

Business and Professions Code (B&PC), Chapter 9, Division 2

Health and Safety Code (H&SC), Division 10, Uniform Controlled Substances Act

California Code of Regulations (CCR), Chapter 1, Division 5, Title 22

Code of Federal Regulations (CFR), Title 21, Chapter II, Drug Enforcement Administration (www.dea.gov) \_(California Code of Regulations [CCR], Title 16 and Title Title 24, and Business and Professions Code [B&PC], Chapter 9, Division 2) can be found in the California Pharmacy Law (below) or visit the Board of Pharmacy Web site at www.pharmacy.ca.gov under California Pharmacy Law and Index.

The Health and Safety Code (H&SC), Division 10, Uniform Controlled Substances Act is also in the California Pharmacy Law (below) or you can visit the Board of Pharmacy Web site at <a href="http://www.pharmacy.ca.gov">http://www.pharmacy.ca.gov</a> under California Pharmacy Law and Index.

California Code of Regulations (CCR), Chapter 1, Division 5, Title 22, and other references can be found in the California State Law Library or county law libraries.

Code of Federal Regulations (CFR), Title 21, Chapter II, Drug Enforcement Administration, may be found at <a href="http://www.dea.gov">http://www.dea.gov</a>.

## **California Board of Pharmacy**

1625 N. Market Blvd., Suite N219

Sacramento, CA 95834 <u>Phone:</u> (916) 574-7900

fax:Fax: (916) 574-8618 http://www.pharmacy.ca.gov

California Pharmacy Law may be obtained by

contacting:

Law Tech LawTech Publishing Co. 1060 Calle Cordillera, Suite 105 San Clements CA 92673

(800) 498-0911 Ext. 5

http://www.lawtechpublishing.com

**Pharmacist Recovery Program** 

(800) 522-9198 (24 hours a day)

Atlantic Associates, Inc. (CURES)

**Prescription Collection** 

8030 S. Willow Street, Bldg 3 Unit 3

Manchester, NH 03103

Phone: (888) 492-7341

Fax: <u>(877)</u>-508-6704

**CURES** 

4949 Broadway P.O. Box 160447

Sacramento, CA 95820 95816-1089

Phone: (916) 319-9062

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Fax: (916) 319-9448

http://www.ag.ca.gov/bne

**CURES Patient Activity Report Request Forms:** 

http://www.ag.ca.gov/bne/trips.php

## **PRESCRIBER BOARDS:**

#### **Medical Board of California**

2005 Evergreen St., Suite 1200

Sacramento, CA 95815

Phone: (800) 633-2322

Phone: (916) 263-2382

fax:Fax: (916) 263-2944

http://www.mbc.ca.gov

## **Dental Board of California**

2005 Evergreen St., Suite 1550

Sacramento, CA 95815

Phone: (877) 729-7789

Phone: (916) 263-2300

fax:Fax: (916) 263-2140

http://www.dbc.ca.gov

## **Board of Registered Nursing**

1625 N. Market Blvd., Suite N217

Sacramento, CA 95834

Phone: (916) 322-3350

fax:Fax: (916) 574-7697 http://www.rn.ca.gov/

## **Board of Optometry**

2420 Del Paso Road, Suite 255 Sacramento, CA 95834 <u>Phone:</u> (916) 575-7170 <u>fax:Fax:</u> (916) 575-7292 http://www.optometry.ca.gov/

## **Osteopathic Medical Board of California**

1300 National Drive, Suite #150 Sacramento, CA 95834 Phone: (916) 928-8390 fax:Fax: (916) 928-8392 http://www.ombc.ca.gov

## **Physician Assistant Committee**

2005 Evergreen St., Suite 1100 Sacramento, CA 95819 95815 Phone: (916) 561-8780 fax: Fax: (916) 263-2671 http://www.pac.ca.gov

## **Board of Podiatric Medicine**

2005 Evergreen St., Suite 1300 Sacramento, CA 95815 Phone: (916) 263-2647 fax:Fax: (916) 263-2651 http://www.bpm.ca.gov

## **Veterinary Medical Board**

2005 Evergreen St., Suite 2250 Sacramento, CA 95815
Phone: (916) 263-2610
fax:Fax: (916) 263-2621
http://www.vmb.ca.gov

## **FEDERAL AGENCIES:**

# Food and Drug Administration - Industry Compliance

http://www.fda.gov/oc/industry/centerlinks.html#dr ugs

The **Drug Enforcement Administration** may be contacted at:

**DEA Website:** http://www.deadiversion.usdoj.gov

## Online Registration – New Applicants:

http://www.deadiversion.usdoj.gov/drugreg/reg\_apps/onlineforms new.htm

## Online Registration - Renewal:

www.deadiversion.usdoj.gov/drugreg/reg\_apps/onlineforms.htm

## **Registration Changes (Forms):**

http://www.deadiversion.usdoj.gov/drugreg/change requests/index.html

## **DEA Registration Support (all of CA):**

(800) 882-9539

## Online DEA 106 Theft/Loss Reporting:

https://www.deadiversion.usdoj.gov/webforms/app106Login.jsp

Online DEA 222 Controlled Substance Ordering System (CSOS): http://www.deaecom.gov/

#### **DEA - Fresno**

2444 Main Street, Suite 240 Fresno, CA 93721

Registration: (888) 304-3251 or (415) 436-7900

(415) 436-7900

Diversion or Investigation: (559) 487-5406

## **DEA - Los Angeles**

255 East Temple Street, 20th Floor
Los Angeles, CA 90012
Registration: (888) 415-9822 or (213) 621-6960
(Registration)
Diversion or Investigation: (213) 621-6942-(Diversion or Investigation)

## DEA - Oakland

1301 Clay Street, Suite 460N Oakland, CA 94612 Registration: (888) 304-3251 Diversion or Investigation: (510) 637-5600

## **DEA - Redding**

Redding, CA 96002 Registration: (888) 304-3251 or <u>(415) 436-7900</u> <del>(415) 436-7900</del>

Diversion or Investigation: (530) 246-5043

## **DEA - Riverside**

4470 Olivewood Avenue Riverside, CA 92501-6210

310 Hensted Drive, Suite 310

Registration: (888) 415-9822 or (213) 621-6960

(213) 621-6960

Diversion or Investigation: (951) 328-6200

## **DEA - Sacramento**

4328 Watt Avenue Sacramento, CA 95821

Registration: (888) 304-3251 or (415) 436-7900

Diversion or Investigation: (916) 480-7250

## **DEA - San Diego and Imperial Counties**

{extra space} 4560 Viewridge Avenue

San Diego, CA 92123-1637 Registration: (800) 284-1152

Diversion or Investigation: (858) 616-4100

## **DEA - San Francisco**

450 Golden Gate Avenue, 14th Floor San Francisco, CA 94102 Registration: (888) 304-3251 Theft Reports or Diversion: (415) 436-7900

## DEA - San Jose

One North First Street, Suite 405 San Jose, CA 95113 Registration: (888) 304-3251

Diversion or Investigation: (408) 291-2631

STATE AND CONSUMER SERVICES AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
GOVERNOR EDMUND G. BROWN, JR. ARNOLD SCHWARZENEGGER, GOVERNOR

# WHOLESALER DANGEROUS DRUGS & DANGEROUS DEVICES SELF- ASSESSMENT

All legal references used throughout this self-assessment form are explained on page 18.

All references to "drugs" throughout this self-assessment refer to dangerous drugs and dangerous devices as defined in Business & Professions Code (B & P B&PC) section 4022. (http://www.pharmacy.ca.gov/laws\_regs/lawbook.pdf).

Wholesaler Name				
Address				
Phone				
Wholesaler E-mail address (option	nal)		_	
Ownership: Please mark one				
sole owner pa				
non-licensed owner	Other (pl	ease specify)		
CA Wholesaler Permit #		Expiration Date_		
Other Permit #		Expiration Date_		
DEA Registration #		Expiration Date_		
Date of most recent DEA Inventor	ту	·		
Hours: Daily	_Sat	Sun		_24 Hours
Designated representative-in-charge	ge (DRIC) / ph	armacist (RPH)		<u></u>
DRIC License # / RPH License #_		Expiration	n Date	

<u> </u>	DR#/RPH#	Exp. Date
	DR#/RPH#	Exp. Date
-	DR#/RPH#	Exp. Date
	DR#/RPH#	Exp. Date

Please mark the appropriate box for each question. If "NO," enter an explanation on the "CORRECTIVE ACTION OR ACTION PLAN" lines at the end of the section. If more space is needed, add additional sheets.

1. Ownership	o/Location
Yes No N/A	Review the current wholesaler permit for this business. Are the listed owners correct and is the listed address correct? If not, please indicate discrepancy. If either is incorrect, notify the board in writing immediately. (B-&-P-B&PC 4160[a][c][f]) Attach a copy of the notification letter to the board to this document.
	Have you established and do you maintain a list of officers, directors, managers and other persons in charge of drug distribution, handling and storage? The list must contain a summary of the duties and qualifications for each job listed. (CCR 1780[f][3]) Please attach a copy of the list to this document. (This list should be dated.)
-	equest, the owner must provide the board with the names of the owners, managers s and a brief statement of the capacity in which they are employed. (B & P B&PC
CORRECTIV	E ACTION OR ACTION PLAN
2. Facility	
Yes No N/A	Premises, fixtures and equipment:  Are clean and orderly Are well ventilated Are free from rodents and insects Are adequately lit Have plumbing in good repair Have temperature & humidity monitoring to assure compliance with USP Standards. (The standards for various drugs may differ, see USP 1990 22 <sup>nd</sup> Edition) (CCR 1780[b])
	Is there a quarantine area for outdated, damaged, deteriorated, or misbranded drugs, drugs with the outer or secondary seal broken, partially used containers, or any drug returned under conditions that cast doubt on the drugs safety, identity, strength, quality or purity? (CCR 1780[e])

Yes No N/A	Are dangerous drugs and dangerous devices stored in a secured and locked area? (CCR 1780[a])
	Is access to areas where dangerous drugs are stored limited to authorized personnel? (CCR 1780[c])
List personne	el with keys to the area(s) where drugs are stored (list by name or job title):
Yes No N/A	Does this business operate only when a designated representative or pharmacist is on the premises? (CCR 1781)
	The wholesale premises is equipped with the following specific security features: There is an alarm to detect after-hours entry. (CCR 1780[c][1]). The outside perimeter of the building is well lit (CCR 1780[c][3]). The security system provides protection against theft and diversion including tampering with computers and or electronic records. (CCR 1780[c][2]).
Explain how	your security system complies with these requirements.
	·
Yes No N/A	Is this business a "reverse distributor", that is, does the business act as an agent for pharmacies, drug wholesalers, manufacturers and others, by receiving, inventorying and managing the disposition of outdated or nonsalable drugs? (B-&P-B&PC 4040.5)
CORRECTI	VE ACTION OR ACTION PLAN
	· · · · · · · · · · · · · · · · · · ·

Yes No N/A	The facility is subscribed to the board's e-mail notifications. (B&PC 4013)
	Date Last Notification Received:
	E-mail address registered with the board:
CORRECTIV	'E ACTION OR ACTION PLAN
Yes No N/A	The facility receives the board's e-mail notifications through the owner's electronic notice system. (B&PC 4013[c])
	Date Last Notification Received:
	E-mail address registered with the board:
CORRECTIV	E ACTION OR ACTION PLAN
	are specific requirements for wholesaling controlled substances – these additional are in Section 11 of this document.
3. Designate	ed Representative-in-Charge / Owner Responsibilities
Yes No N/A	The owner and the designated representative-in-charge are both equally responsible for maintenance of the records and inventory. (B-&-P-B&PC 4081[b])
	Is the designated representative-in-charge responsible for the wholesaler's compliance with all state and federal laws for the wholesale distribution of drugs? The designated representative-in-charge may be a pharmacist. (B & P B&PC 4160[d])
	The owner must notify the board within 30 days of termination of the designated representative-in-charge or pharmacist. (B & P-B&PC 4305.5[a])
	The owner must identify and notify the board of the appointment of a new designated representative-in-charge within 30 days of the termination of the former designated representative-in-charge. (B & P B&PC 4160[d], 4331[c]) The

	appropriate form for this notification is a "Change of Designated Representative-in-Charge," which is available on the board's website.
Yes No N/A	The designated representative-in-charge who ends his or her employment at a wholesaler, must notify the board within 30 days. (B & P B&PC 4305.5[c], 4101[b]). This notification is in addition to that required of the owner.
CORRECTIV	E ACTION OR ACTION PLAN
4. Designate	d Representative/Pharmacist
Yes No N/A	If a designated representative or pharmacist changes his/her name or personal address of record, he/she must notify the board in writing within 30 days. (B & P B&PC 4100, CCR 1704)
CORRECTIV	VE ACTION OR ACTION PLAN
5. Ordering	Drugs by this Business for Future Sale/Transfer or Trade
Yes No N/A	Are drugs ordered only from a business licensed by this board or from a licensed manufacturer? (B & P B&PC 4163[b], 4169)
Yes No N/A	If drugs are returned to your premises by a business that originally purchased the drugs from you, do you document the return with an acquisition record for your business and a disposition record for the business returning the drugs? (B & P B&PC 4081, 4332)
CORRECTIV	VE ACTION OR ACTION PLAN
	are specific requirements for wholesaling controlled substances – these additional are in Section 11 of this document.

6. Receipt of Drugs by this Business	
Yes No N/A	When drugs are received by your business, are they delivered to the licensed wholesale premises, and received by and signed for only by a designated representative or a pharmacist? (B & P 4059.5[a])
	When drugs are received by your business, are the outside containers visibly inspected to identify the drugs and prevent acceptance of contaminated drugs by detecting container damage? (CCR 1780[d][1])
CORRECTIV	E ACTION OR ACTION PLAN
	are specific requirements for wholesaling controlled substances – these additional are in Section 11 of this document.
7. Drug Stock	<b>C</b>
Yes No N/A	Is all drug stock open for inspection during regular business hours? (B & P B&PC 4081[a])
	Are all drugs you order maintained in a secure manner at your licensed wholesale premises? You cannot order, obtain or purchase drugs that you are not able to store on your licensed premises. (B & P B&PC 4167)
	Do all drugs you sell conform to the standards and tests for quality and strength provided in the latest edition of United States Pharmacopoeia or Sherman Food Drug and Cosmetic Act? (B-&-P-B&PC 4342[a])
Yes No N/A	Do all drug containers you store on your premises have a manufacturer's expiration date? Any drug without an expiration date is considered expired and may not be distributed. (CCR 1718.1)
	Are outdated, damaged, deteriorated or misbranded drugs held in a quarantine area physically separated from other drugs until returned to the supplier or sent for destruction? (CCR 1780[e], CFR 1307.21)
	Are drugs with the outer or secondary seal broken, or partially used or returned drugs held in a quarantine area and physically separated from other drugs until returned to the supplier or sent for destruction? (CCR 1780[e], CFR1307.21)

	When the conditions under which drugs were returned to your premises cast doubt on the drugs' safety, identity, strength, quality or purity, are the drugs quarantined and either returned to your supplier or destroyed? If testing or investigation proves the drugs meet USP standards, the drugs may be returned to normal stock. (CCR 1780[e], CFR 1307.21)
CORRECTIV	VE ACTION OR ACTION PLAN
	are specific requirements for wholesaling controlled substances – these additional are in Section 11 of this document.
8. Sale or Tr	ransfer of Drugs by this Business
Yes No N/A	Are drugs sold only to businesses or persons licensed by this board, licensed by a prescriber board, licensed as a manufacturer, or to a licensed health care entity authorized to receive drugs?
	v you verify a business or person is appropriately licensed. (B & P B&PC 4059.5[a] -B&PC 4169)
List any busi list above:	nesses or individuals that order drugs from you that are not licensed according to the
Yes No N/A	Are drugs only furnished by your business to an authorized person? (B & P B&PC 4163[a]) Note: An authorized person can be a business or natural person.
	Does your business only receive drugs from a pharmacy if: the pharmacy originally purchased the drugs from you? your business is a "reverse distributor"? the drugs are needed to alleviate a shortage? (and only a quantity sufficient to alleviate a specific shortage). (B-&-P-B&PC 4126.5[a])
	Are all drugs that are purchased from another business or that are sold, traded or transferred by your business:

	transacted with a business licensed with this board as a wholesaler or pharmacy?
	free of adulteration as defined by the CA Health & Safety Code section 111250?
	free of misbranding as defined by CA Health & Safety Code section 111335?
	confirmed to not be beyond their use date (expired drugs)? (B & P B&PC 4169)
	ents where adulterated, misbranded or expired drugs were purchased, sold, traded by this business in the past 2 years.
	If your business sells, transfers, or delivers dangerous drugs or devices outside of California, either to another state within the United States or a foreign country, do
Yes No N/A	you:
	comply with all CA pharmacy laws related to the distribution of drugs? comply with the pharmacy law of the receiving state within the United
	States?
	comply with the statues and regulations of the Federal Food and Drug
	Administration and the Drug Enforcement Administration relating to the wholesale distribution of drugs?
	comply with all laws of the receiving foreign country related to the
	wholesale distribution of drugs?
	comply with all applicable federal regulations regarding the exportation of dangerous drugs?
	you determine a business in a foreign country is authorized to receive dangerous erous devices. (B & P B&PC 4059.5[e])
X7	
Yes No N/A	When you are not an authorized distributor for a drug, a pedigree must
	accompany the product when sold, traded, or transferred (Prescription Drug
	Marketing Act of 1987). Effective January 1, 2009, Commencing on July 1, 2017, an electronic pedigree must accompany all drugs (B & P B&PC 4163),
	even those for which your business is an authorized distributor.
	If preferentially priced drugs are sold by your business, that sale complies with the Prescription Drug Marketing Act of 1987 and CA Pharmacy Law. (B & P B&PC 4380)

	Does your business' advertisements for dangerous drugs or devices contain false, fraudulent, misleading or deceptive claims? (B & P B&PC 4341, B & P B&PC 651, CCR 1766)
	Do you offer or receive any rebates, refunds, commissions or preferences, discounts or other considerations for referring patients or customers? If your business has any of these arrangements, please list with whom. (B & P B&PC 650)
Yes No N/A	
	Does your business sell dangerous drugs or devices to the master or first officer of an ocean vessel, after your business has received a written prescription? If so, describe how you comply with the ordering, delivery and record keeping requirements for drugs including controlled substances, and the requirement to notify the board of these sales. (B & P B&PC 4066, CFR 1301.25)
CORRECTI	VE ACTION OR ACTION PLAN
	are specific requirements for wholesaling controlled substances – these additional s are in Section 11 of this document.
9. Outgoing	Shipments of Drugs
Yes No N/A	Before you ship drugs to a purchaser, do you inspect the shipment to assure the drugs were not damaged while stored by your business? (CCR 1780[d][2])
Yes No N/A	Does your business use a common carrier (a shipping or delivery company — UPS, US Mail, FedEx, DHL) for delivery of drug orders to your customers? (B & P B&PC 4166[a])

List the common carriers (shipping or delivery companies) you use.	
CORRECTIVE ACTION OR ACTION PLAN	
	are specific requirements for wholesaling controlled substances – these additional are in Section 11 of this document.
10. Delivery	of Drugs
Yes No N/A	Are all drugs ordered by a pharmacy or another wholesaler delivered to the address of the buyer's licensed premises and signed for and received by a pharmacist or designated representative where allowed? (B&PB&PC 4059.5[a])
	Are all drugs ordered by a manufacturer or prescriber delivered to the manufacturer's or prescriber's licensed business address and signed for by a person duly authorized by the manufacturer or prescriber? (B & P B&PC 4059[d])
	All drugs delivered to a hospital are delivered either to the pharmacy premises or to a central receiving area within the hospital. (B & P B&PC 4059.5[c])
	If drugs are delivered to a pharmacy when the pharmacy is closed and a pharmacist is not on duty, documents are left with the delivery in the secure storage facility, indicating the name and amount of each dangerous drug delivered. (B & P B&PC 4059.5[f])
CORRECTIV	VE ACTION OR ACTION PLAN
11. Controll	ed Substances
Yes No N/A	Are there effective controls to prevent theft or diversion of controlled substances? (CFR 1301.71)
Yes No N/A	Are DEA requirements for storage of Schedule II controlled substances being met? (specific requirements are listed in CFR 1301.72[a])
	Are DEA requirements for storage of Schedule III controlled substances being met? (specific requirements are listed in CFR 1301.72[b])

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	Is a DEA inventory completed by your business every two years for all schedules (II - V) of controlled substances? (CFR 1304.11[a][c][e])
	Is the biennial record of the DEA inventory required for Schedule II – V controlled substances conducted every 2 years, retained for 3 years? (CFR 1304.11, CCR 1718, 1780(f)[2])
	Has the person within your business who signed the original DEA registration, or the last DEA registration renewal, has created a power of attorney for each person allowed to order Schedule II controlled substances for this business? (CFR 1305.05)
List the indiv substances.	iduals at this location authorized by power of attorney to order controlled
Yes No N/A	Does your business follow employee-screening procedures required by DEA to assure the security of controlled substances? (CFR 1301.90)
	If any employee of this business possesses, sells, uses or diverts controlled substances, in addition to the criminal liability you must evaluate the circumstances of the illegal activity and determine what action you should take against the employee. (CFR 1301.92)
	Are all controlled substances purchased, sold or transferred by your business, done so for legitimate medical purposes? (H & S 11153.5[a][b][c])
	If your business distributes controlled substances through an agent (i.e. detail person), do you have adequate security measures in place to prevent theft or diversion of those controlled substances (CFR 1301.74[f])
	If a person attempts to purchase controlled substances from your business and the person is unknown to you, you make a good faith effort to determine the person (individual or business) is appropriately licensed to purchase controlled substances. (CFR 1301.74 [a])
-	your business determines an unknown business or individual is appropriately urchase controlled substances

Yes No N/A	If your business uses a common carrier to deliver controlled substances, your business determines the common carrier has adequate security to prevent the theft or diversion of controlled substances(CFR 1301.74[f])
	If your business uses a common carrier to deliver controlled substances, are the shipping containers free of any outward indication that there are controlled substances within, to guard against storage or in-transit theft? (CFR 1301.74[e])
	Are all Schedule II controlled substances ordered from your business using a fully completed DEA 222 order form? (CFR 1305.03, 1305.06)
	When your business fills orders for Schedule II controlled substances, is the date filled and the number of containers filled recorded on copies 1 and 2 of DEA 222 from? Is copy 1 retained and copy 2 sent to DEA at the close of the month the controlled substance order was filled? (CFR 1305.13 [b])
	If a Schedule II controlled substance order cannot be filled, does your business return copy 1 and 2 of the DEA 222 order form to the buyer with a letter indicating why the order could not be filled? (CFR 1305.15)
	When your business partially fills Schedule II controlled substances, is the balance provided within 60 days of the date of the order form? After the final partial filling, is copy 1 retained in your files and copy 2 of the completed DEA DEA 222 order form sent to DEA by the close of that month? (CFR 1309.13[b])
	For all Schedule II controlled substances received by your business, is copy 3 of the DEA 222 order form completed by writing in for each item received, the date received and the number of containers received? (CFR 1305.13[e])
	Does your business use the online CSOS secure transmission system offered by the Drug Enforcement Administration in place of a paper DEA 222 Form for Schedule II controlled substances?
	Does your business follow the procedure outlined by DEA to obtain Schedule II controlled substances when the original DEA 222 order form is lost or stolen? (CFR 1305.16(a))
	Are all records of purchase and sale for all schedules of controlled substances for your business kept on your licensed business premises for 3 years from the making? (B-& P-B&PC 4081, CCR 1718, CFR 1305.09[d], 1305.17[a] [b], and H & S 11252, 11253, 1304.03)
Yes No N/A	Are records of Schedule II controlled substances stored separate from all others? (CFR 1304.04 [f][1])
	Are records for Schedule III-V controlled substances stored so that they are easily retrievable? (CFR 1304.04 [f][2])

	Before your business distributes carfentanil etorphine HCL and or diprenorphine, do you contact the DEA to determine the person (individual or business) is authorized to receive these drugs? (CFR 1301.75[g], 1305.16[b])
	Do you separate records for the sale of carfentanil etorphine hydrochloride and or diprenorphine from all other records? (CFR 1305.16)
	Does the owner of your business notify the DEA, on a DEA 106 form, of any theft or significant loss of controlled substances upon discovery of the theft? (CFR 1301.74[c])
	Does the owner of your business notify the board of any loss of controlled substances within 30 days of discovering the loss? (CCR 1715.6)
CORRECTIV	/E ACTION OR ACTION PLAN
12. Policies	and Procedures
	Does this business maintain and adhere to policies and procedures for:
Yes No N/A	Receipt of drugs?
HHH	Security of drugs?
	Storage of drugs? (including maintaining records to document proper
	storage)
	Inventory of drugs? (including correcting inaccuracies in inventories)
	Distributing drugs?  Identifying, recording and reporting theft or losses?
	Correcting errors?
	Physically quarantining and separating:
	returned, damaged, outdated, deteriorated, misbranded or
,	adulterated drugs?
	drugs that have been partially used?
шшш	drugs where the outer or secondary seals on the container have been broken?
ппп	drugs returned to your business, when there is doubt about the
	safety, identity, strength, quality, or purity of the drug?
Yes No N/A	
	drugs where the conditions of return cast doubt on safety, identity, strength, quality or purity? (CCR 1780[e][f])
	suchgui, quanty of purity: (CCR 1760[c][1])
CORRECTIV	VE ACTION OR ACTION PLAN

13. Training			
Yes No N/A	Is training and experience provide comply with all licensing require		-
List the types training.	s of training you have provided to	staff in the last cal	endar year and the dates of that
CORRECTIV	VE ACTION OR ACTION PLAN		
14. Dialysis	Drugs		·
Yes No N/A	Does your business provide dial prescription? (B & P B&PC 405) 4 questions, if not proceed to Se	54) (4059[c]) If so	to patients, pursuant to a , please complete the next
	Do home dialysis patients comp center licensed by Department of of completion of this training to	of Health Services	? Prescriber must provide proof
	Do you have written or oral order patient being serviced. Are such representative or a pharmacist? than 6 months from the date of the service	orders received b Note: refill orders	y either a designated s cannot be authorized for more
Yes No N/A	Does your business provide an directly to the patient including number, date of shipment, and a pharmacist responsible for distribution prescriber, the patient and a copt the patient or patient agent must irregularities noted on the receip	name of drug, maname of the designate ibution? A copy of y retained by this t sign for the recei	nufacturer, quantities, lot ated representative or of the invoice must be sent to the business. Upon receipt of drugs
	Is each case or full shelf package patient name and the shipment? provided with each shipment. (6)	Note that additio	
CORRECTI	VE ACTION OR ACTION PLAN		
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## 15. Record Keeping Requirements

Yes No N/A	Does your business' sales record for drugs include date of sale, your business name and address, the business name and address of the buyer, and the names and quantities of the drugs sold? (B & P B&PC 4059[b])
	Are purchase and sales records for all transactions retained on your licensed premises for 3 years from the date of making? (B&PB&PC 4081[a], 4105[c], 4081, 4332, 4059.5[a]) Note: A drug pedigree is considered to be a part of the records of purchase and sale and must be retained for three years from the making.
	Are all purchase and sales records retained in a readily retrievable form? (B & P B&PC 4105[a])
	Is a current accurate inventory maintained for all dangerous drugs? (B-&-P B&PC 4081, 4332, 1718)
	If you temporarily remove purchase or sales records from your business, does your business retain on your licensed premises at all times, a photocopy of each record temporarily removed? (B & P B&PC 4105[b])
	Are required records stored off-site only if a board issued written waiver has been granted?
•	ss has a written waiver, write the date the waiver was approved and the off-site the records are stored below. (CCR 1707[a])
Date	Address
Yes No N/A	Is an off-site written waiver in place and is the storage area secure from unauthorized access? (CCR 1707[b][1])
	If an off-site written waiver is in place, are the records stored off-site retrievable within 2 business days? (CCR 1707[b][2])
Yes No N/A	Can the records that are retained electronically be produced immediately in hard copy form by any designated representative, if the designated representative-incharge is not present? (B & P 4105[d])
	Are records of training provided to employees to assure compliance with licensing requirements, retained for 3 years? (CCR 1780[f][4])

Yes No N/A	Has the licensed premises received any orders of correction from this board? A copy of the order and the corrective action plan must be on the licensed premises
	<u> </u>
	for 3 years. ( <del>B &amp; P <u>B&amp;PC</u></del> 4083)
	Has this business received a letter of admonishment from this board? A copy must be retained on the premises for 3 years from the date of issue. (B&P B&PC 4315[e])
	If this business dispenses dialysis drugs directly to patients, are the prescription records retained for 3 years, including refill authorizations and expanded invoices for dialysis patients? (CCR 1787[c], 1790)
CORRECTIV	VE ACTION OR ACTION PLAN
	are specific requirements for wholesaling controlled substances – these additional are in Section 11 of this document.
16. Reporting	g Requirements to the Board
Yes No N/A	A designated representative-in-charge who terminates employment at this business, must notify the board within 30 days of the termination (B & P B&PC 4101[b], 4305.5[c].
	The owner must report to the board within 30 days the termination of the designated representative-in-charge or pharmacist (B & P B&PC 4305.5[a])
Yes No N/A	The owner must report to the board within 30 days of discovery, any loss of controlled substances, including amounts and strengths of the missing drugs. (CCR 1715.6)
	The owner must notify the DEA, on a DEA form 106, any theft or significant loss of controlled substances upon discovery. (CFR 1301.74[c])

A	·
[space inserte CORRECTIV	E ACTION OR ACTION PLAN
Sengce inserte	If this business is discontinued, the owner must notify the board in writing before the actual discontinuation of business. (CCR 1708.2). If the business holds a DEA registration, the owner must notify the DEA promptly of the discontinuation of business and all unused DEA 222 order forms must be returned to the DEA. (CFR 1301.52[a], 1305.14)
	The owner of this business must immediately notify the board in writing if any assignment is made for the benefit of creditors, if the business enters into any credit compromise arrangement, files a petition in bankruptcy, has a receiver appointed, or enters into liquidation or any other arrangement that might result in the sale or transfer of drugs. (CCR 1705)
	I understand that this wholesaler license is not transferable to a new owner. A change of ownership must be reported to this board, as soon as the parties have agreed to the sale. Before the ownership actually changes, an additional application for a temporary permit must be submitted to the board if the new owner wants to conduct business while the board is processing the change of ownership application and until the new permanent permit is issued. A company cannot transfer the ownership of the business via a contract with another individual or business, without the board's approval (B-&-P-B&PC 4201[g])
	<ul> <li>pharmacies that primarily or solely dispense prescription drugs to patients of long-term care facilities. Your system must:</li> <li>identify pharmacies that primarily or solely dispense prescription drugs to patients of long term care facilities</li> <li>identify purchases of any dangerous drugs at preferential or contract prices</li> <li>identify current purchases that exceed prior purchases by 20 percent over the previous 12 calendar months. (B-&amp; P-B&amp;PC 4164[b])</li> </ul>
	Effective January 1, 2006 your business will develop and maintain a tracking system for individual sales of dangerous drugs at preferential or contract prices to
	When called upon by the board, your business can report all sales of dangerous drugs or controlled substances subject to abuse. (B & P-B&PC 4164[a])
	The owner must notify the board within 30 days of any change in the beneficial ownership of this business. (B-& P-B&PC 4201[i], CCR 1709[b])
	Do your employees know about their obligation to report any known diversion or loss of controlled substances to a responsible person within your business? (CFR 1301.91)

#### 17. Additional Licenses/Permits Required

List all licenses and permits required to conduct this business, including local business licenses, wholesale licenses held in other states, permits or licenses required by foreign countries or other entities (B & P-B&PC 4059.5[e], 4107, CFR 1305.11[a], B & P 4059.5[e])
DESIGNATED REPRESENTATIVE-IN-CHARGE / PHARMACIST CERTIFICATION:
I, (please print), DRIC# / RPH #
Signature Date Date

#### **Legal References**

All references to California Business & Professions Code (B & P <u>B&PC</u>) are Chapter 9, Division 2 unless otherwise specified (http://www.pharmacy.ca.gov/laws\_regs/lawbook.pdf).

All references to California Code of Regulations (CCR) are to Title 16 unless otherwise specified (http://www.pharmacy.ca.gov/laws\_regs/lawbook.pdf).

All references to California Health & Safety Code (H & S) are to Division 10, Uniform Controlled Substances Act (http://www.pharmacy.ca.gov/laws\_regs/lawbook.pdf) or Division 104, Part 5, Sherman Food, Drug and Cosmetic Laws http://www.dhs.ca.gov/fdb/PDF/Sherman%202006.PDF

All-references to United States Code of Federal Regulations (CFR) are Title 21, Chapter II Part Part 1300, Drug Enforcement Administration, Food and Drugs and codified Controlled Substances Act (CSA) (http://www.deadiversion.usdoj.gov/21cfr/index.html).

The following Legal References are used in the self-assessment form. Many of these references can be viewed on the Board of Pharmacy Web site at www.pharmacy.ca.gov (see *Laws and Regulations*), at the California State Law Library, or at other libraries or Internet Web sites:

California Code of Regulations (CCR), Title 16, unless otherwise noted

Business and Professions Code (B&PC), Chapter 9, Division 2, unless otherwise noted

Health and Safety Code (H&SC), Division 10, Uniform Controlled Substances Act

Health and Safety Code (H&SC), Division 104, Part 5, Sherman Food, Drug and Cosmetic

Laws

<u>United States Code of Federal Regulations (CFR), Title 21, Chapter II, Part 1300, Drug Enforcement Administration, Food and Drugs and Codified Controlled Substances Act (CSA)</u>

#### California Board of Pharmacy

1625 N. Market Blvd., Suite N219 Sacramento, CA 95834

<u>Phone:</u> (916) 574-7900

<u>Fax:</u> fax: (916) 574-8618

www.pharmacy.ca.gov

## California Pharmacy Law may be obtained by

contacting: Law-Tech <u>Publishing Co.</u> 1060 Calle Cordillera, Suite 105 San Clements, CA 92673 <u>Phone:</u> (800) 498-0911 Ext. 5 www.lawtechpublishing.com

#### **Pharmacist Recovery Program**

Phone: (800) 522-9198 (24 hours a day)

#### Prescriber Boards:

#### Medical Board of California

2005 Evergreen St., Suite 1200 Sacramento, CA 95815

Phone: (800) 633-2322

Phone: (916) 263-2382

Fax: fax: (916) 263-2944

http://www.mbc.ca.gov

#### **Dental Board of California**

2005 Evergreen St., Suite 1550 Sacramento, CA 95815

Phone: (916) 263-2300

Fax: fax: (916) 263-2140

http://www.dbc.ca.gov

#### **Board of Registered Nursing**

1625 N. Market Blvd., Suite N217 Sacramento, CA 95834 Phone: (916) 322-7697 Fax: fax: (916) 574-8637 http://www.rn.ca.gov/

#### **Board of Optometry**

2420 Del Paso Road, Suite 255 Sacramento, CA 95834 <u>Phone:</u> (916) 575-7170 <u>Fax:</u> fax: (916) 575-7292 http://www.optometry.ca.gov/

#### Osteopathic Medical Board of California

1300 National Drive, Suite 150 Sacramento, CA 95834

<u>Phone:</u> (916) 928-8390

<u>Fax:</u> fax: (916) 928-8392

http://www.ombc.ca.gov

#### **Physician Assistant Committee**

2005 Evergreen St., Suite 1100 Sacramento, CA 95815 Phone: (916) 561-8780 fax: (916) 263-2671 http://www.pac.ca.gov

#### **Board of Podiatric Medicine**

2005 Evergreen St., Suite 1300 Sacramento, CA 95815

<u>Phone:</u> (916) 263-2647

<u>Fax:</u> fax: (916) 263-2651

http://www.bpm.ca.gov

#### **Veterinary Medical Board**

2005 Evergreen St., Suite 2250 Sacramento, CA 95815

<u>Phone:</u> (916) 263-2610

<u>Fax:</u> fax: (916) 263-2621

http://www.vmb.ca.gov

#### Federal Agencies:

### Food and Drug Administration

#### - Industry Compliance

http://www.fda.gov/oc/industry/centerlinks.html #drugs

## The **Drug Enforcement Administration** may be contacted at:

#### **DEA Website:**

http://www.deadiversion.usdoj.gov

#### Online Registration - New Applicants:

http://www.deadiversion.usdoj.gov/drugreg/reg\_apps/onlineforms new.htm

#### Online Registration - Renewal:

www.deadiversion.usdoj.gov/drugreg/reg\_apps/onlineforms.htm

#### **Registration Changes (Forms):**

http://www.deadiversion.usdoj.gov/drugreg/chan ge requests/index.html

#### Online DEA 106 Theft/Loss Reporting:

https://www.deadiversion.usdoj.gov/webforms/app106Login.jsp

## **Controlled Substance Ordering System**

(CSOS): http://www.deaecom.gov/

### **DEA Registration Support (all of CA):**

(800) 882-9539

#### **DEA - Los Angeles**

255 East Temple Street, 20th Floor Los Angeles, CA 90012 Registration: (888) 415-9822 or (213) 621-6960 (Registration) Diversion or Investigation: (213) 621-6942

#### DEA - San Francisco

(Diversion or Investigation)

450 Golden Gate Avenue, 14<sup>th</sup> Floor San Francisco, CA 94102 Registration: (888) 304-3251 Theft Reports or Diversion: (415) 436-7900

#### **DEA - Sacramento**

4328 Watt Avenue

Sacramento, CA 95821

Registration: (888) 304-3251 or (415) 436-7900

(415) 436-7900

Diversion or Investigation: (916) 480-7250

#### **DEA - Riverside**

4470 Olivewood Avenue

Riverside, CA 92501-6210

Registration: (888) 415-9822 or (213) 621-6960

(213) 621-6960

Diversion or Investigation: (951) 328-6200

#### **DEA - Fresno**

2444 Main Street, Suite 240

Fresno, CA 93721

Registration: (888) 304-3251 or (415) 436-7900

(415) 436-7900

Diversion or Investigation: (559) 487-5406

#### DEA - San Diego and Imperial Counties

4560 Viewridge Avenue

San Diego, CA 92123-1637

Registration: (800) 284-1152

Diversion or Investigation: (858) 616-4100

#### DEA - Oakland

1301 Clay Street, Suite 460N

Oakland, CA 94612

Registration: (888) 304-3251

Diversion or Investigation: (510) 637-5600

#### DEA - San Jose

One North First Street, Suite 405

San Jose, CA 95113

Registration: (888) 304-3251

Diversion or Investigation: (408) 291-2631

#### DEA - Redding

310 Hensted Drive, Suite 310

Redding, CA 96002

Registration: (888) 304-3251 or (415) 436-7900

(415) 436-7900

Diversion or Investigation: (530) 246-5043



California State Board of Pharmacy 1625 N. Market Blvd., Suite N219, Sacramento, CA 95834 Phone: (916) 574-7900 Fax: (916) 574-8618 GOVERNOR

www.pharmacy.ca.gov

17M-39 (Rev. 01/11)

STATE AND CONSUMER SERVICES AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
GOVERNOR EDMUND G. BROWN, JR. ARNOLD SCHWARZENNEGGER,

PIC

Initials

## COMMUNITY PHARMACY & HOSPITAL OUTPATIENT PHARMACY COMPOUNDING SELF-ASSESSMENT

The California Code of Regulations section 1735.2 requires the pharmacist-in-charge of each pharmacy licensed under section 4037 or 4029 of the Business and Professions Code that compounds drug products to complete a self-assessment of the pharmacy's compliance with federal and state pharmacy law. The assessment shall be performed before July 1 of every odd-numbered year. The pharmacist-in-charge must also complete a self-self-assessment within 30 days whenever; (1) a new pharmacy permit has been issued, or (2) there is a change in the pharmacist-in-charge; or (3) there is a change in the licensed location of the pharmacy. The primary purpose of the self-assessment is to promote compliance through self-examination and education.

The self-assessment must be competed in entirety and may be completed online, printed and retained in the pharmacy. Do not copy a previous assessment.

Note: If a hospital pharmacy dispenses prescriptions for outpatient use, a Community Pharmacy & Hospital Outpatient Pharmacy Compounding Self-Assessment must be completed in addition to the Hospital Pharmacy Self-Assessment.

Each self-asse	ssment must be ke	pt on file in the ph	armacy for three years aft	er it is performed.
Pharmacy Nar	me:			
Address:			Phone:	
			☐ Corporation ase specify) ☐	□ LLC □
Permit #:	Exp.	Date:	Other Permit #:	Exp. Date:
Licensed Steri	ile Compounding Pe	rmit #	Expiration:	
or Accre	dited by:	,	From:	<u>To:</u>
DEA Registrat	ion #:	Exp. Da	te: Date	of DEA Inventory:
Hours: Daily		Sat	Sun	24 Hours
PIC:			RPH #	Exp. Date:
<del>17M-39 (Rev</del>	<del>/. 01/10)</del>		·	

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## Pharmacy Staff (pharmacists, intern pharmacists, pharmacy technicians assigned to compounding duties): (Please use an additional sheet if necessary)

2.	RPH #	Exp. Date:
3.	RPH #	Exp. Date:
4.	RPH #	Exp. Date:
5.	RPH #	Exp. Date:
6.	RPH #	Exp. Date:
7.	INT#	Exp. Date:
8.	INT#	Exp. Date:
9.	INT #	Exp. Date:
10	TCH#	Exp. Date:
11.	TCH#	Exp. Date:
12.	TCH#	Exp. Date:
13	тсн#	Exp. Date:
14	TCH#	Exp. Date:
15	TCH#	Exp. Date:
16		

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# COMMUNITY PHARMACY & HOSPITAL OUTPATIENT PHARMACY COMPOUNDING SELF-ASSESSMENT

All references to the California Code of Regulations (CCR) are to Title 16 unless otherwise noted.

Please mark the appropriate box for each question. If "NO", enter an explanation on "CORRECTIVE ACTION OR ACTION PLAN" lines at the end of the section. If more space is needed, you may add additional sheets.

## ALL COMPOUNDING Complete Sections 1 through 8.

1. <u>I</u>	efinitions (CCR 1735 and 1735.1)	
Yes No	/A	
	The pharmacy compounds prescriptions as defined in CCR 1735.	
	The compounding pharmacist understands the definitions of integrity, potency, quality and strength as defined in CCR 1735.1.	h
2. <u>9</u>	ompounded Limitations and Requirements (CCR 1735.2)	
	The pharmacy does not compound drug product prior to receipt of a valid prescription unless under the following conditions. (CCR 1735.2[a])	∍r
Yes No	The pharmacy prepares and stores a limited quantity of a compounded drug product in advance of receipt of a patient specific prescription solely in such quantity as is necessary to ensure continuity of care of an identified patient population as defined. (CCR 1735.2[b])	
	The pharmacy compounds a reasonable quantity of drug product that is furnished to a prescriber for office use upon prescriber order as allowed in CCR 1735.2 (c) that:	
	<ul> <li>Is sufficient for administration or application to patients in the prescriber's office or for distribution of not more than a 72-hour supply, (CCR 1735.2[c][1])</li> </ul>	-
	Is reasonable considering the intended use of the compounded medication and the nature of the prescriber's practice, (CCR 1735.2[c][2]) AND	e
	Is an amount, which the pharmacy is capable of compounding in compliance with pharmaceutical standards for integrity, potency, quality and strength for any individual prescriber or for all prescribers taken as a whole. (CCR 1735.2[c][3])	
	The pharmacy does not compound medication until it has prepared a written master formula that includes the following elements (CCR 1735.2[d][1-6]):	
	Active ingredients used.	
	Inactive ingredients used.	
	<ul> <li>Process and/or procedure used to prepare the drug.</li> </ul>	
	<ul> <li>Quality reviews required at each step in the preparation of the drug.</li> </ul>	
	<ul> <li>Post-compounding process or procedures if required.</li> </ul>	
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	Expiration dating requirements.		
Yes No N/A	The master formula for a drug product that is not routinely compounded by the pharmacy is recorded on the prescription document itself. (CCR 1735.2 [e])		
	All chemicals, bulk drug substances, drug products and other components for compounding are stored and used according to compendia and other applicable requirements to maintain their integrity, potency, quality and labeled strength. (CCR 1735.2 [g])		
	Compounded drug products are given an expiration date representing the date beyond which, in the professional judgment of the pharmacist performing or supervising the compounding, it should not be used. The "beyond use date" of the compounded drug product does not exceed 180 days from preparation or the shortest expiration date of any component in the compounded drug product, unless a longer date is supported by stability studies of finished drugs or compounded drug products using the same components and packaging. Shorter dating may be used if it is deemed appropriate in the professional judgment of the responsible pharmacist. (CCR 1735.2[h])		
CORRECTIVE A	ACTION OR ACTION PLAN:		
3. Records	s of Compounded Drug Products (CCR 1735.3)		
Yes No N/A	A record for each compounded drug product includes the following (CCR 1735.3[a][1-10]):		
	The master formula record.		
	The date the drug product was compounded.  The date the drug product was compounded.		
	The identity of the pharmacy personnel who compounded the drug product.		
	<ul> <li>The identity of the pharmacist reviewing the final drug product.</li> </ul>		
	The quantity of each component used in compounding the drug product.		
	The manufacturer or supplier and lot number of each component. Exempt from this requirement are sterile drug products compounded on a one-time basis for administration within twenty-four hours to an inpatient in a health care facility licensed under section 1250 of the Health and Safety Code.		
	<u>●</u> The equipment used in compounding the drug product.		
	The pharmacy assigned reference or lot number for the compounded drug product.		
	The expiration date of the final compounded drug product.		
	The quantity or amount of drug product compounded.		
Yes No N/A	The pharmacy maintains records of the proper acquisition, storage, and destruction of chemicals, bulk drug substances, drug products and components used in compounding. (CCR 1735.3 [b])		
	Chemicals, bulk drug substances, drug-products, and components used to compound drug products are obtained from reliable suppliers. (CCR 1735.3 [c])		
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	The policy and procedure manual is reviewed on an annual basis by the pharmacist-in-charge are in updated whenever changes in process are implemented. (CCR 1735.5 [b])	ıd
	<ul> <li>Other standard operating procedures related to compounding.</li> </ul>	
	Facilities and equipment cleaning, maintenance and operations.	
	Methodologies for the formulation and compounding of drugs.	
	Procurement procedures.	
Yes No N/A	The pharmacy maintains a written policy and procedure manual for compounding that establishe the following (CCR 1735.5 [a]):	5
	unding Policies and Procedures (CCR 1735.5)	
CORRECTIVE	ACTION OR ACTION PLAN:	
	Drug products compounded into unit-dose containers that are too small or otherwise impractical tfull compliance with the requirements of [a] and [b] are labeled with at least the name(s) of the active ingredient(s), concentration of strength, volume or weight, pharmacy reference or lot number, and expiration date. (CCR 1735.4[c])	or
	The container or receipt contains a statement that the drug has been compounded by the pharmacy. (CCR 1735.4[b])	
	Exemption approved by the board from: to:	
	The pharmacy is exempt from the prescription label requirements in CCR 1707.5.  (B&PC 4075.4[d])	
	If requested by the patient, the prescription label is printed in 12-point typeface. (CCR 1707.5[a])	
	The prescription label contains all the information required in B&PC 4076 and is formatted in accordance with CCR 1707.5. (CCR 1735.4[a])	
Yes No N/A	The label of the compounded drug product contains the generic name(s) of the principle active ingredient(s). (CCR 1735.4[a])	
4. <u>Labelin</u>	g of Compounded Drug Products (CCR 1735.4)	
	The pharmacy maintains and retains all records required in the pharmacy in a readily retrievable form for at least three years (CCR 1735.3 [d]).	
	bulk drug substances, drug products and components used in compounding. (This is not a requirement for drug products approved by the FDA.) (CCR 1735.3 [c])	
	The pharmacy acquires and retains any available certificates of purity or analysis for chemicals,	

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17M-39 (Rev.	personnel involved in compounding. (0	an-on-going-competency-evaluation process-for-pl CCR 1735.7[b])	танна <b>су</b>
	have the skills and training required to relating to compounding. (CCR 1735.7		bilities
7. <u>Training</u>	g of Compounding Staff (CCR 173	<u>5.7)</u>	
	Management and the state of the		
CORRECTIVE	ACTION OR ACTION PLAN:		
	Documentation of each calibration is repharmacy. (CCR 1735.6[c])	corded in writing and maintained and retained in th	е
	All equipment used to compound drug (CCR 1735.6[c])	products is calibrated prior to use to ensure accura	су.
	All equipment used to compound drug manufacturers' specifications. (CCR 1	products is stored, used and maintained in accorda 735.6[b])	ince with
		nentation regarding the facilities and equipment ned g products to include records of certification of facil a])	
Yes No N/A		•	
6. Compos	unding Facilities and Equipment (C	CCR 1735.6)	
	ACTION OR ACTION PLAN:		
CORRECTIVE	dates for compounded drug products.	CCK 1/35.5[c][5])	
	The manual includes documentation of	the methodology used to determine appropriate ex	piration
	The manual includes documentation on labeled strength of compounded drug p	the methodology used to test integrity, potency, que roducts. (CCR 1735.5[c][4])	uality and
	The manual includes procedures for maintaining, storing, calibrating, cleaning and disinfecting equipment used in compounding and for training on these procedures. (CCR 1735.5[c][3])		
		a plan for recall of a dispensed compounded drug rates the potential for adverse effects with continue 35.5[c][2])	
Tes No N/A		des procedures for notifying staff assigned to comp he policy and procedure manual. (CCR 1735.5[c][	
TES NO IVA			

Yes No N/A	Documentation on any and all such training for pharmacy personnel is maintained (CCR 1735.7[b])	d.
Pharmacy personnel assigned to compounding duties demonstrate and procedures used in compounding prior to compounding any dre		
CORRECTIVE	ACTION OR ACTION PLAN:	
8. <u>Compo</u>	unding Quality Assurance (CCR 1735.8)	
Yes No N/A	The pharmacy maintains as part of its written policies and procedures, a written of plan to monitor and ensure the integrity, potency, quality and labeled strength of products. (CCR 1735.8[a])	• •
	The pharmacy's quality assurance plan includes the written procedures and stanfollowing:	dards for the
	<ul> <li>Verification, monitoring and review of the adequacy of the compounding as documentation of review of those processes by qualified pharmacy per (CCR 1735.8[b])</li> </ul>	
·	<ul> <li>Qualitative and quantitative integrity, potency, quality and labeled strengt compounded drug products. (CCR 1735.8[c])</li> </ul>	th analysis of
	<ul> <li>Such reports are retained by the pharmacy and collated with the compourant formula. (CCR 1735.8[c])</li> </ul>	ınding record and
	<ul> <li>Scheduled action in the event any compounded drug product is ever discove minimum standards for integrity, potency, quality or labeled strength. (CCR</li> </ul>	

(Continued on Next Page)

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### **COMPOUNDING STERILE INJECTABLE DRUGS**

Does the pha	rmacy	compound sterile injectable drugs?   ☐ Yes ☐ No		
<u>lf yes,</u>	comple	ete Sections 9 through 19.		
<u>9.</u> FOR PI	OR PHARMACIES THAT COMPOUND STERILE INJECTABLE DRUGS: Permit or Accreditation			
Yes No N/A	accredit	armacy Pharmacy has a board issued Licensed Sterile Compounding permit or hat ation from the Joint Commission on Accreditation of Healthcare Organizations, opproved accreditation agency. (B&PC 4127.1[a] and 4127.1[d])		
		LSC # OR		
		Name of accreditation agency		
10. 9. Comp	ounding	g Drug for Other Pharmacy for Parenteral Therapy (B&PC 4123)		
Yes No N/A	The pharmacy contracts to compound a drug for parenteral therapy, pursuant to a prescription, for delivery to another pharmacy.			
	<u>•</u>	The contractual arrangement is reported to the board within 30 days of commencompounding.	cing that	
<u>11.</u> <del>10.</del> <u>Sterile</u>	e Injecta	able Compounding; Compounding Area (CCR 1751)		
Yes No N/A  If the pharmacy compounds sterile injectable drugs from a nonsterile source, the pharmacy designated area or cleanroom for the preparation of sterile products that has one the follows:				
	<u>•</u>	An ISO class 5 laminar airflow hood within an ISO class 7 cleanroom. A positive pressure differential in the cleanroom that is relative to adjacent areas; (B&PC 4		
	•	An ISO class 5 cleanroom (B&PC 4127.7[b])		
	•	A barrier isolator that provides an ISO class 5 environment for compounding. (B&PC 4127.7[c])		
	The cleanroom walls, ceiling and floors are made of non-porous, cleanable surfaces and the room is well ventilated (CCR 1751)			
	<u>•</u>	The laminar airflow hoods and clean room are certified annually; (CCR 1751)		
	<u>•</u>	Supplies are stored in a manner, which maintains integrity of an aseptic environ (CCR 1751)	ment;	
		A sink with hot and cold running water; (CCR 1751)		
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	<u>•</u>	A refrigerator of sufficient capacity to meet the storage requirements for all material requiring refrigeration. (CCR 1751)			
CORRECTIVE	E ACTIOI	N OR ACTION PLAN:			
<u>12. 41. Steri</u>	<u>le Inject</u>	table Recordkeeping Requirements. (CCR 1751.1)			
Yes No N/A					
	(pursu name,	nacy records are made and kept for sterile injectable products produced for future use uant to section 1735.2), in addition to record requirements of section 1735.3, contain the lot number, amount, and date on which the products were provided to a prescriber. 1751.1[a])			
		ds for sterile products compounded from one or more non-sterile ingredients a nd contain the following: (CCR 1751.1[b][1-6])	re made and		
	•	The training and competency evaluation of employees in sterile product product	cedures;		
	•	Refrigerator and freezer temperatures;			
	•	Certification of the sterile compounding environment;			
	<u>•</u>	Other facility quality control logs specific to the pharmacy's policies and proced (e.g., cleaning logs for facilities and equipment);			
	<u>•</u>	Inspection for expired or recalled pharmaceutical products or raw ingredient	s; and		
	<u>•</u>	Preparation records including the master work sheet, the preparation work s records of end-product evaluation results.	heet, and		
		narmacy maintains and retains all records required in the pharmacy in a readily retrievable or at least three years from the date the record was created. (CCR 1751.1[c])			
CORRECTIV	E ACTIO	N OR ACTION PLAN:	VII		
<u>13.</u> <del>12.</del> <u>Steri</u>	<u>ile</u> Inject	table Labeling Requirements (CCR 1751.2)			
Yes No N/A	and 46	lition to the labeling information required under Business and Professions Cod 6-CCR 1735.4, the pharmacy's compounded sterile injectable product labels c 1751.2[a-d])			
	<u>•</u>	Telephone number of the pharmacy, unless dispensed for a hospital in-patie	ent;		
	•	Name and concentrations of ingredients contained in the product;			
	•	Instructions for storage and handling; and			
		A special label that states "Chemotherapy—Dispose of Properly" for all cyto	toxic agents.		
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CORRECTIVE	ACTION	I OR ACTION PLAN:		
<u>14.</u> <del>13.</del> <u>Sterile</u>	e Injecta	able Policies and Procedures (CCR 1751.3)		
Yes No N/A	prepara	armacy has a written manual documenting the policies and procedures associated vation and dispensing of sterile injectable products and, in addition to the elements resion 1735.5, includes: (CCR 1751.2[a][1-7])		
	<u>•</u>	Compounding, filling, and labeling of sterile injectable compounds;		
	<u>•</u>	Labeling of the sterile injectable product based on the intended route of administrate recommended rate of administration;	tion and	
	<u>•</u>	Equipment and supplies;		
•	<u>•</u>	Training of staff in preparation of sterile injectable products;		
	<u>•</u>	Training of patient and/or caregiver in the administration of compounded sterile injection products;	ectable	
	<u>•</u>	Procedures for the handling and disposal of cytotoxic agents;		
	<u>•</u>	Quality assurance program; and		
	<u>•</u>	Record keeping requirements.		
	_	ents and compounding process for each preparation is determined in writing and reviewed armacist before compounding begins. (CCR 1751.3[b])		
	cytotox	and procedures address the disposal of infectious materials and/or materials containing c residues and include cleanup of spills in conformance with local health jurisdictions. 751.3 [c])		
	-	If compounding sterile injectable products from one or more non-sterile ingredients, the pharmacy has written policies and procedures that comply with the following: (CCR 1751.3[d][1-3])		
	<u>•</u>	Policies and procedures are immediately available to all compounding personnel a board inspectors (CCR 1751.3[d][1]); and	ınd	
	•	All compounding personnel have read the policies and procedures, any additions, revisions, and deletions before compounding. (CCR 1751.3 [d][2])		
	Policies and procedures address the following: (CCR 1751.3 [d][3] [A-K])			
	<u>•</u>	Competency evaluation;	•	
	<u>•</u>	Storage and handling of products and supplies;		
	•	Storage and delivery of final products;		
	<u>•</u>	Process validation;	,	
	<u>•</u>	Personnel access and movement of materials into and near the controlled area;		
	<u>•</u>	Use and maintenance of environmental control devices used to create the critical a manipulation of sterile products (e.g., laminar-airflow workstations, biological safet cabinets, class 100 cleanrooms, and barrier isolator workstations;		
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- A regular cleaning schedule for the controlled area and any equipment in the controlled area and the alternation of disinfectants. Pharmacies subject to an institutional infection control policy may follow that policy as it relates to cleaning schedules;
- Disposal of packaging materials, used syringes, containers, and needles to enhance sanitation and avoid accumulation in the controlled area:
- For sterile batch compounding, written policies and procedures for the use of master formulas and work sheets and for appropriate documentation;
- Sterilization; and
- End-product evaluation and testing.

CORRECTIVE	ACTIO	N OR ACTION PLAN:			
<u>15.</u> <del>14.</del> <u>Facili</u>	ty & Eq	quipment Standards for Sterile Injectable Compounding (CCR 1751.4)			
Yes No N/A		ompounding environment meets criteria specified in the pharmacy's written policies dures for safe compounding of sterile injectable drugs. (CCR 1751.4[a])	s and		
		Only those who are properly attired pursuant to (CCR 1751.5) are allowed in the cleanroom during the preparation of sterile injectable products. (CCR 1751.4[b])			
	-	All equipment used in the designated area or cleanroom is made of easily cleaned and disinfected material. (CCR 1751.4[c])			
	Exterior workbench surfaces and other hard surfaces in the designated area, such as walls, floors ceilings, shelves, tables, and stools are disinfected weekly and after any unanticipated event that could increase risk of contamination (CCR 1751.4[d])				
		The preparation of parenteral cytotoxic agents is done in accordance with Section 505.12.1 of Title 24, Chapter 5, of the California Code of Regulations and includes: (CCR 1751.4[e])			
	<u>•</u>	A laminar airflow hood, which is certified annually.			
	<u>•</u>	Certification records are maintained for at least three years.			
CORRECTIVE	E ACTIO	N OR ACTION PLAN:			
40 45 Ctoui	la lu!a a	4-bla Oannandin n 446- (OOD 4754 5)			
	ie injec	table Compounding Attire (CCR 1751.5)			
Yes No N/A	When preparing cytotoxic agents, gowns and gloves are worn.(CCR 1751.5[a])				
	When compounding sterile products from one or more non-sterile ingredients and a barrier isolator is not used: (CCR-1751-5[b][1-5])				
	<u>•</u>	Cleanroom garb is donned and removed outside the designated area; (CCR 178	51.5[b][2])		
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- Individuals in the cleanroom wear a low-shedding coverall, head cover, face mask, and shoe covers; (CCR 1751.5[b][1])
- No hand, finger, or wrist jewelry is worn or if the jewelry cannot be removed, it is cleaned and covered with a sterile glove; (CCR 1751.5[b][3])
- Head and facial hair is kept out of critical area or covered (CCR 1751.5[b][4]); and
- Gloves of low-shedding material are worn. (CCR 1751.5[b][5])

CORRECTIVE	E ACTIO	ON OR ACTION PLAN:		
<u>17.</u> <del>16.</del> <u>Train</u>	ing of	Sterile Injectable Compounding Staff, Patient, and Caregiver (CCR 1751.6)		
Yes No N/A		Consultation is available to the patient and/or primary caregiver concerning proper use of sterile injectable products and related supplies furnished by the pharmacy. (CCR 1751.6[a])		
	inject	The pharmacist-in-charge ensures that all pharmacy personnel engaging in compounding sterile injectable drug products has training and demonstrated competence in the safe handling of those products, including cytotoxic agents if the pharmacy compounds such agents. (CCR 1751.6[b])		
		Records of training and demonstrated competence are available for each individual and are retained for three years beyond the employment period. (CCR 1751.6[c])		
		The pharmacist-in-charge ensures the continuing competence of pharmacy personnel engaged in compounding sterile injectable products. (CCR 1751.6[d])		
		When compounding sterile products from one or more non-sterile ingredients, the pharmacy complies with the following training requirements: (CCR 1751.6[e])		
	that e	The pharmacy follows a written program of training and performance evaluation designed to ensure that each person working in the designated area has the knowledge and skills necessary to perform their assigned tasks properly. This program of training and performance evaluation addresses the following: (CCR 1751.6[e][1][A-J])		
	•	Aseptic technique;		
	•	Pharmaceutical calculations and terminology;		
	<u>•</u>	Sterile product compounding documentation;		
	•	Quality assurance procedures;		
	<u>•</u>	Aseptic preparation procedures;		
	<u>•</u>	Proper gowning and gloving technique;		
	<u>•</u>	General conduct in the controlled area;		
	<u>•</u>	Cleaning, sanitizing, and maintaining equipment used in the controlled area;		
	<u>•</u>	Sterilization techniques; and		
	•	Container, equipment, and closure system selection.		
Yes No N/A				
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	Each person assigned to the controlled area successfully completes practical skills training in aseptic technique and aseptic area practices. (CCR 1751.6[e][2])			
	<u>•</u>	Evaluation includes written testing and a written protocol of periodic routine performance checks involving adherence to aseptic area policies and procedures. (CCR 1751.6[e][2])		
•	<u>•</u>	Each person's proficiency and continuing training is reassessed every 12 months. (CCR 1751.6[e][2])		
	<u>•</u> .	Results of these assessments are documented and retained in the pharmacy for three years. (CCR 1751.6[e][2])		
CORRECTIVE	ACTIO	N OR ACTION PLAN:		
0				
	Injecta	ble Compounding Quality Assurance and Process Validation (CCR 1751.7)		
Yes No N/A	There is a written, documented, ongoing quality assurance program maintained by the pharmacy that monitors personnel performance, equipment, and facilities, and the pharmacist-in-charge assures that the end-product meets the required specifications by periodic sampling. (CCR 1751.7[a])			
	The Quality Assurance Program contains at least the following: (CCR 1751.7[a][1-4])			
	<u>•</u>	Cleaning and sanitization of the parenteral medication preparation area;		
	<u>•</u>	The storage of compounded sterile injectable products in the pharmacy and periodic documentation of refrigerator temperature;		
	<u>•</u>	Actions to be taken in the event of a drug recall; and		
	•	Written justification of the chosen expiration dates for compounded sterile injectable products in accordance with CCR 1735.2[h]).		
	Each individual involved in the preparation of sterile injectable products successfully completes a validation process on technique before being allowed to prepare sterile injectable products. (CCR 1751.7[b])			
	<u>•</u>	The validation process is carried out in the same manner as normal production, except that an appropriate microbiological growth medium is used in place of the actual product used during sterile preparation. (CCR 1751.7[b])		
	<u>•</u>	The validation process is representative of all types of manipulations, products and batch sizes the individual is expected to prepare. (CCR 1751.7[b])		
	<u>•</u>	The same personnel, procedures, equipment, and materials are involved. (CCR 1751.7[b])		
	<u>•</u>	Completed medium samples are incubated. (CCR 1751.7[b])		
	<u>•</u>	If microbial growth is detected, the sterile preparation process is evaluated, corrective action taken, and the validation process is repeated. (CCR 1751.7[b])		

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	<u>•</u>	the quality assurance process changes, equipose repaired or replaced, the	rogram yields an unacceptable	
Yes No N/A	Batch produced sterile injectable drug products compounded from one or more non-sterile ingredients are subject to documented end product testing for sterility and pyrogens and are quarantined until the end product testing confirms sterility and acceptable levels of pyrogens. (CCR 1751.7[c])			
CORRECTIV	E ACTIO	ON OR ACTION PLAN:		
<u>19.</u> <del>18.</del> <u>Steri</u>	ile Injed	ctable Compounding R	eference Materials (CCR 1	<u>1751.8)</u>
Yes No N/A			ce materials regarding the cor ediately available to the pharn	npounding of sterile injectable nacy. (CCR 1751.8)
CORRECTIV	E ACTIO	ON OR ACTION PLAN:	· ·	
PHARMACIS	ST-IN-CI	HARGE CERTIFICATION:		
identified here Pharmacy. I f	<u>ein will b</u> urther s	e corrected. I understand	that all responses are subject by of the laws of the State of C	hereby certify that I nacist-in-charge. Any deficiency to verification by the Board of alifornia that the information
Signature _				Date
ACKNOWLE	DGEME	NT BY OWNER OR HOS	PITAL ADMINISTRATOR:	
correct any d	ornia tha eficienc		d this completed self-assessmessment could result in the revo	r penalty of perjury of the laws of the ent. I understand that failure to ocation of the pharmacy's license
Signature				Date
		(Pharmacist-in-Charge)		
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#### Carolyn Klein

From: Virginia K. Herold

**Sent:** Tuesday, March 15, 2011 1:16 PM

To: 'Williamblair@mcguff.com'

Cc: Carolyn Klein

Subject: Re: Comments on Proposed Action to Modify Title 16 of CCR

Thank you.

From: William Blair < Williamblair@mcguff.com>

To: Virginia K. Herold

Sent: Tue Mar 15 11:02:24 2011

Subject: Comments on Proposed Action to Modify Title 16 of CCR

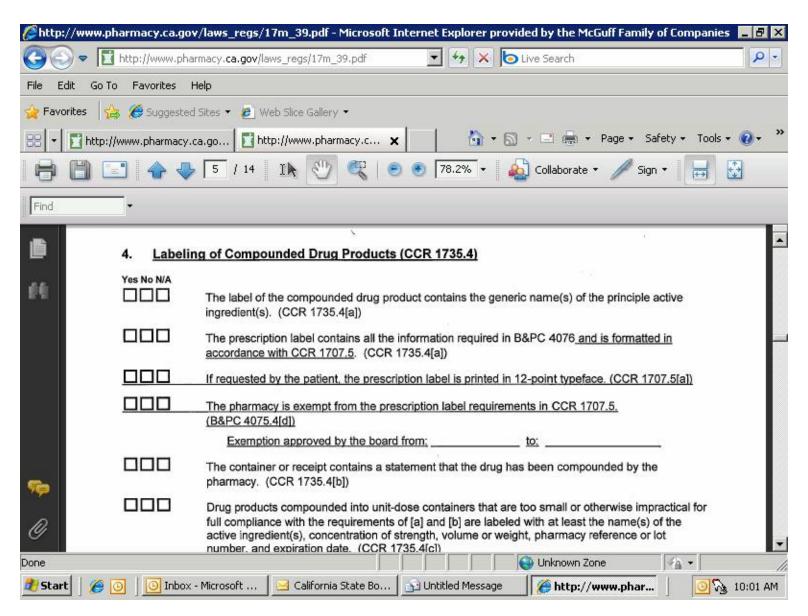
Dear Ms. Herold,

Following are comments on, "The Board of Pharmacy has released a Notice of Proposed Action to Modify Title 16 of the California Code of Regulations beginning with section 1715 related to self-assessments of pharmacies and wholesalers."

I have attached a screen shot of the section that I am commenting on.

The two proposed additions to Labeling of Compounded Drug Products (CCR 1735.4) do not refer to the labeling of the compounded drug product and should be removed.

The two proposed additions belong only in the Community Pharmacy Self-assessment Hospital Outpatient Pharmacy Self-Assessment – not in the Compounding Self-assessment.



Placing the reference to the patient label in the section that refers to the productt label confuses the product labeling requirements and should be excluded.

Very best wishes,

William J. Blair, Pharm.D., MBA

Director of Pharmacy Services McGuff Compounding Pharmacy Services, Inc. 2921 W. MacArthur Blvd., Ste. 142 Santa Ana, CA 92704 Telephone: 877-444-1133

Fax: 714-438-0520

email: williamblair@mcguff.com

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### Carolyn Klein

From: Dave Halterman [Dave.Halterman@stjoe.org]

**Sent:** Wednesday, March 16, 2011 4:01 PM

To: Carolyn Klein

Cc: Linda Johnson; patihalt@yahoo.comSubject: Comments regarding Self Assessments

Carolyn,

Per our phone conversation earlier today, here are my comments regarding the proposed changes to Title 16, California Code of Regulations Beginning with Section 1715.

As noted in the Notice of Proposed Action, one of the primary purposes for the changes is to better clarify that hospitals that engage in the dispensing of drugs need to complete both forms 17M-13 and 17M-14 and, further, that other changes are being made to remove duplication of items between assessments (e.g. the compounding regulations), I would like to offer the following comments:

- Section 21 of form 17M-14 references "Discharge Medication/Consultation Services". While the first line item under that section would apply to a hospital, the remaining items either are poorly worded (ambiguous) so that their meaning is not clear, or would only apply to a hospital providing outpatient dispensing services which would be covered under the proposed revised form 17M-13. I will address these below:
  - Line item 2 states "Prescriptions are transmitted to another pharmacy as required by law. (B&PC 4072, CCR 1717[f], 1717.4). Using the word 'another' implies that the prescription will be transferred between two pharmacies. However B&PC 4072 actually references any appropriate heath care provider transmitting the prescription and, I believe, is the basis for the intent of this particular item. If the word 'a' was substituted for 'another' it would more accurately reflect the cited references.
  - Line items 3 6 and 8-12 are specifically referencing packaging and labeling requirements of outpatient prescriptions. Since a hospital can only package an outpatient prescription if it has an Outpatient Hospital Pharmacy, the hospital will be required to complete form 17M-13. If that is the case, these exact line items are in that form and this would be duplicative work. If the intent of these items is to also apply to Emergency Room Dispensing, this information is already covered in section 20 of form 17M-14 and is also duplicative. Either way, there is no point in these line items on this form as any hospital that would answer them 'Yes' would have to answer them on another form and if they answer them 'N/A', it will be N/A for all of them because the service is not even within the scope of the hospital pharmacy.
  - Line item 5 is completely garbled.
  - Line item 7: "Appropriate drug warnings are provided orally or in writing. (B&PC 4074, CCR 1744)" is appropriate based on the articles cited, but is vague and, in my opinion, would be better worded to reflect section 4074(d): "A health facility shall establish and implement a written policy to ensure that each patient shall receive information regarding each medication given at the time of discharge..."
- Section 23, Policies and Procedures. The final bullet point, which is a new addition, references a prescription container and its labeling as it pertains to language requirements. Again, this is a duplicative entry if the pharmacy has to fill out 17M-13 (it has been added to 17M-13 in the exact same format) and if they do not have to fill out that form, because they have no outpatient pharmacy services, the regulation cited does not apply and the line item is unnecessary. This is not to argue that a language requirement is not needed, only that the cited reference (1707.5) does not appear to be the appropriate one for an inpatient facility.

My thanks for allowing me to comment on the proposed changes and for the time you have taken in reviewing these comments. I appreciate this small opportunity to enhance the practice of pharmacy and am available for any questions or follow up. My contact information is listed below.

Thanks again,

Dave

Dave Halterman, Pharm.D.
Director of Pharmacy
Mission Hospital Regional Medical Center Mission Viejo, CA (949) 365-2137

Notice from St. Joseph Health System:

Please note that the information contained in this message may be privileged and confidential and protected from disclosure.

### Carolyn Klein

From: Singh, Narinder [Narinder.Singh@hhs.sccgov.org] Sent: Sunday, April 24, 2011 12:56 PM To: Carolyn Klein Subject: FW: Comments on "Pharmacy Self-Assessment" Document Dear Carolyn, I am proposing the following addition to "Pharmacist-in-Charge" Section of ALL the Self-Assessment Documents. See my proposal in underlined red text I truly believe that the pharmacist-in-charge MUST have adequate skills, knowledge and training to be successful in assuring compliance. Please feel free to contact me for any questions or comments. Thank you, Narinder Singh, PharmD, MBA Pharmacy Director, Santa Clara Valley Medical Center, 751 S Bascom Ave, San Jose, CA – 95128 Cell Phone: (408) 687-1162 Narinder.Singh@hhs.sccgov.org \_\_\_\_\_\_ Pharmacist-in-Charge (PIC) Yes No N/A The pharmacy has a PIC who is responsible for the daily operation of the pharmacy. (B&PC 4101, 4113, 4305, 4330, CCR 709, 1709.1) The PIC has adequate skills, knowledge, training and authority to assure the pharmacy's compliance with laws governing the operation of a pharmacy (CCR 1709.2[b]) Is the PIC in charge of another pharmacy? If yes, the pharmacies are within 50 driving distance miles of each other. (CCR 1709.1[c]) If yes, name of other pharmacy -----'-----Any change of PIC is reported by the pharmacy and the departing PIC to the board in writing within 30 days. (B&PC 4101, 4330) Is the PIC serving concurrently as the designated representative-in-charge for a wholesaler or veterinary food-animal retailer? (CCR 1709.1 [d]) If yes, name the wholesaler or veterinary food-animal retailer. -----CORRECTIVE ACTION OR ACTION PLAN:

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Comment: Z2011-0301-11 16 CCR 1715, 1735.2, 1751, 1784

45-Day Comment Period: March 11 – April 25, 2011

From: Steve.W.Gray@kp.org [mailto:Steve.W.Gray@kp.org]

**Sent:** Tuesday, April 19, 2011 3:24 PM

**To:** Robert N. Ratcliff **Cc:** Virginia K. Herold

Subject: Self Assessment Forms

Importance: High

### Bob

As discussed (often) it would be much better for PICs, Regulators and those of us that get all the questions regarding how to complete the Self-Assessment forms if there were some format changes, like...:

1. Use and "outline" form through out so that every topic has a reference number/indicator. For example:

In the section labeled "24. Compounding Sterile Injectable Drugs", there is a subsection "a. "compoundingArea for Parenteral Solutions" and that is good. However, below in subsection "a." are several boxes next to questions or statements that are labeled "Yes No and N/A". Each of these questions/statements should also be numbered in some manners. Perhaps by a hierarchy like "I.", "A." "1." "a." etc. Then when someone calls we could drill down to the specific question/statement very quickly.

2. Just as impoortant, every question/statement should have its own set of boxes. In section #23. there are many statements regarding policies and procedures that cannot be answered by the one set of boxes next to the topic phrase "There are written policies and procedures in place for:" For example, our outpatient pharmacies do not do immunization so that would "N/A" but we have policies and procedures for the next two statements regarding impaired licensees or theft and diversion. Then it is an "N/A" again for the "Oral consultation for inpatient facility...". I am looking at a Self-assessment form that has all three boxes checked for #23. Technically it is correct for topic #23 but it does not make sense.

This is all very, very much needed if the Board proceeds with wanting owners or their officially designated representatives to sign these forms.

### Steven W Gray, PharmD, JD

Kaiser Permanente, California Pharmacy Regulatory Compliance and Professional Affairs Leader

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# **Attachment 2**

# Title 16. Board of Pharmacy Proposed Modified Language

To Amend Section 1732.2. of Article 4 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

### 1732.2. Board Accredited Continuing Education

- (a) Individuals may petition the board to allow continuing education <del>credit</del> hours for specific coursework which is not offered by a provider but meets the standards of Section 1732.3.
- (b) Notwithstanding subdivision (a) of this section, coursework which meets the standard of relevance to pharmacy practice and has been approved for continuing education by the Medical Board of California, the California Board of Podiatric Medicine, the California Board of Registered Nursing or the Dental Board of California shall, upon satisfactory completion, be considered approved continuing education for pharmacists.
- (c) A pharmacist serving on a designated subcommittee of the board for the purpose of developing the California Practice Standards and Jurisprudence Examination for pharmacists pursuant to section 4200.2 of the Business and Professions Code may annually be awarded up to six hours of continuing education hours for conducting a review of exam test questions. A subcommittee member shall not receive continuing education hours pursuant to this subdivision if that subcommittee member requests reimbursement from the board for time spent conducting a review of exam test questions.
- (d) A pharmacist or pharmacy technician who attends a full day board meeting may be awarded up to six hours of continuing education on an annual basis. The board shall designate on its public agenda which day shall be eligible for continuing

education credit. A pharmacist or pharmacy technician requesting continuing education hours pursuant to this subdivision must sign in and out on an attendance sheet at the board meeting that requires the individual to provide his or her first and last name, license number, time of arrival and time of departure from the meeting.

(e) A pharmacist or pharmacy technician who attends a full committee meeting of the board may be awarded up to two hours of continuing education on an annual basis. A maximum of four continuing education hours may be earned each year by attending the full meetings of two different board committees. A pharmacist or pharmacy technician requesting continuing education hours pursuant to this subdivision must sign in and out on an attendance sheet at the committee meeting that requires the individual to provide his or her first and last name, license number, time of arrival and time of departure from the meeting.

<u>(f) A pharmacist who completes the Pharmacist Self-Assessment Mechanism</u>

(PSAM) administered through the National Association of Boards of Pharmacy, may be awarded up to six hours of continuing education.

(f) (g) An individual may be awarded three hours of continuing education for successfully passing the examination administered by the Commission for Certification in Geriatric Pharmacy.

Note: Authority cited: Section 4005, Business and Professions Code. Reference: Sections 4200.2, 4202, 4231 and 4232, Business and Professions Code.

# **Attachment 3**

## Title 16. Board of Pharmacy Proposed Language

To Amend 1793.5. in Article 11 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

§ 1793.5. Pharmacy Technician Application.

The application for a pharmacy technician license (Form 17A-5 (Rev. 9/94 01/11)) required by this section is available from the Board of Pharmacy upon request.

- (a) Each application for registration as a pharmacy technician license shall include:
- (1) Information sufficient to identify the applicant.
- (2) A description of the applicant's qualifications and supporting documentation for those qualifications.
- (3) A criminal background check that will require submission of fingerprints in a manner specified by the board and the fee authorized in Penal Code section 11105(e). In addition, a signed statement whether the applicant has ever been convicted of or pled no contest to a violation of any law of a foreign country, the United States, any state, or local ordinance.
- (4) A sealed, original Self-Query from the National Practitioner Data Bank Healthcare Integrity and Protection Data Bank (NPDB-HIPDB) dated no earlier than 60 days of the date an application is submitted to the board.
- (b) The applicant shall sign the application under penalty of perjury and shall submit it to the Board of Pharmacy.

- (c) The board shall notify the applicant within 30 days if an application is deficient; and what is needed to correct the deficiency. Once the application is complete, and upon completion of any investigation conducted pursuant to section 4207 of the Business and Professions Code, the board will notify the applicant within 60 days of a license decision.
- (d) Before expiration of a pharmacy technician license, a pharmacy technician must renew that license by payment of the fee specified in Section 1749, subdivision (c) subdivision (r) of section 4400 of the Business and Professions Code.

Note: Authority cited: Sections 163.5, 4005, 4007, 4038, 4115, and 4202, 4207, and 4400 Business and Professions Code. Reference: Sections 163.5, 4005, 4007, 4038, 4115, and 4202, 4207, 4402, and 4400 Business and Professions Code, Section 11105 of the Penal Code, and sections 1706.2. and 1793.6. of Title 16 of the California Code of Regulations.



### California State Board of Pharmacy

1625 N. Market Blvd, Suite N219, Sacramento, CA 95834 Phone (916) 574-7900 Fax (916) 574-8618 www.pharmacy.ca.gov STATE AND CONSUMER SERVICES AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
GOVERNOR EDMUND G. BROWN, JR.

### **APPLICATION FOR A PHARMACY TECHNICIAN LICENSE**

All items of information requested in this application are mandatory. Failure to provide any of the requested information will result in an incomplete application and a deficiency letter being mailed to you. Please read all the instructions prior to completing this application. Page 1, 2, and 3 of the application must be completed and signed by the applicant. All questions on this application must be answered. If not applicable indicate N/A. Attach additional sheets of paper if necessary.

Applicant Information - Please Typ	e or Print	, ,	<del></del>			
Full Legal Name-Last Name	First	Name	М	liddle Name		
Previous Names (AKA, Maiden Name, A	lias, etc)					
*Official Mailing/Public Address of Recor	d (Street Address, PO Box #	<u>, etc)</u>				
City		State	Ziŗ	p Code		
Residence Address (if different from abo	ve)					
City		State	Zip	O Code		
Home# Cells	#	Work#	Email	Address		
Date of Birth (Month/Day/Year)	**Social Security N	0 0	Oriver's Licens	se # State		
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Section 4202(a) of the Business and technician license to be a <b>high scho</b>			irriacy	PHOTOGRAPH (2"X2") TAKEN		
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verifying you have met this requirem	ent and check one of the	boxes below.	11	60 DAYS OF THE FILING OF THIS		
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High school graduate Date  Name and Location of High		_	11	<u>NO POLAROID</u> OR		
		Data of OED:		SCANNED IMAGES		
	Completed a General Education Development (GED) Date of GED:  Name of the official GED Testing Center:			PHOTO MUST BE ON PHOTO		
				QUALITY PAPER		
Pharmacy Technician Qualifying M	ethod (check one box)		L			
Please check one of the boxes below		ify in order to apply for a	pharmacy to	echnician license pursuant to		
Section 4202(1)(2)(3)(4) of the Busin			priorition y	Danielan nooneo parodani to		
		on for: Associate degree	in Pharmac	cy Technology, Training Course, or		
Graduate of a school of pharr	<u>nacy</u>					
☐ Attached is a certified copy of	PTCB certificate - Date ce	ertified:				
Attached is a certified copy of	your military training DD2	<u>14</u>				
Self-Query Report by the National I	Practitioner Data Bank H	lealthcare Integrity and	Protection	Data Bank (NPDB-HIPDB)		
Attached is the sealed envelope containing my Self-Query Report from the NPDB-HIPDB. (This must be submitted with your application.)						
FOR BOARD USE ONLY  Photo FP Cards/Live Scan						
Photo FP Cards	<u> </u>	License no		App fee no.		
Enf 2 <sup>nd</sup> Check		Date issued		Amount ————		
	ar Date:					
HIPDB FBI Clea	r Date:	Date expires				

application being deemed incomplete and being withdrawn. Do you have a medical condition which in any way impairs or limits your ability to practice your Yes No profession with reasonable skill and safety without exposing others to significant health or safety risks? If "yes," attach a statement of explanation. If "no," proceed to #2. Are the limitations caused by your medical condition reduced or improved because you receive ongoing Yes No treatment or participate in a monitoring program? If "yes," attach a statement of explanation. If you do receive ongoing treatment or participate in a monitoring program, the board will make an individualized assessment of the nature, the severity and the duration of the risks associated with an ongoing medical condition to determine whether an unrestricted license should be issued, whether conditions should be imposed, or whether you are not eligible for license. Do you currently engage, or have you been engaged in the past two years, in the illegal use of controlled Yes No D substances? If "yes," are you currently participating in a supervised rehabilitation program or professional assistance program which monitors you in order to assure that you are not engaging in the illegal use of controlled Yes  $\square$ No 🗖 dangerous substances? Attach a statement of explanation. Has disciplinary action ever been taken against your pharmacist license, intern permit or technician Yes No license in this state or any other state? If "yes," attach a statement of explanation to include circumstances, type of action, date of action and type of license, registration or permit involved. Have you ever had an application for a pharmacist license, intern permit or technician license denied in Yes No this state or any other state? If "yes," attach a statement of explanation to include circumstances, type of action, date of action and type of license, registration or permit involved. Have you ever had a pharmacy permit, or any professional or vocational license or registration, denied No or disciplined by a government authority in this state or any other state? If "yes," provide the name of Yes company, type of permit, type of action, year of action and state. Are you currently or have you previously been listed as a corporate officer, partner, owner, manager, Yes  $\square$ No member, administrator or medical director on a permit to conduct a pharmacy, wholesaler, medical device retailer or any other entity licensed in this state or any other state? If yes, provide company name, type of permit, permit number and state where licensed. Have you ever been convicted of any crime in any state, the USA and its territories, military court or Yes No foreign country? Check the box next to "YES" if, you have ever been convicted or plead guilty to any crime. "Conviction" includes a plea of no contest and any conviction that has been set aside or deferred pursuant to Sections 1000 or 1203.4 of the Penal Code, including infractions, misdemeanor, and felonies. You do not need to report a conviction for an infraction with a fine of less than \$300 unless the infraction involved alcohol or controlled substances. You must, however, disclose any convictions in which you entered a plea of no contest and any convictions that were subsequently set aside pursuant or deferred pursuant to sections 1000 or 1203.4 of the Penal Code. Check the box next to "NO" if you have not been convicted of a crime. You may wish to provide the following information in order to assist in the processing of your application: 1) certified copies of the arresting agency report; 2) certified copies of the court documents; 3) and a descriptive explanation of the circumstances surrounding the conviction (i.e. dates and location of incident and all circumstances surrounding the incident.) If documents were purged by the arresting agency and/or court, a letter of explanation from these agencies is required. Failure to disclose a disciplinary action or conviction may result in the license being denied or revoked for falsifying the application. Attach additional sheets if necessary. **Conviction Date** Court of Jurisdiction (Full Name and Arrest Violation(s) Date Address)

You must provide a written explanation for all affirmative answers indicated below. Failure to do so may result in this

### **APPLICANT AFFIDAVIT**

You must provide a written explanation for all affirmative answers. Failure to do so will result in this application being deemed incomplete. Falsification of the information on this application may constitute grounds for denial or revocation of the license.

All items of information requested in this application are mandatory. Failure to provide any of the requested information may result in the application being rejected as incomplete.

Collection and Use of Personal Information. The California State Board of Pharmacy of the Department of Consumer Affairs collects the personal information requested on this form as authorized by Business and Professions Code Sections 4200 and 4202 and Title 16 California Code of Regulations Section 1793.5 and 1793.6. The California State Board of Pharmacy uses this information principally to identify and evaluate applicants for licensure, issue and renew licenses, and enforce licensing standards set by law and regulation.

Mandatory Submission. Submission of the requested information is mandatory. The California State Board of Pharmacy cannot consider your application for licensure or renewal unless you provide all of the requested information.

Access to Personal Information. You may review the records maintained by the California State Board of Pharmacy that contain your personal information, as permitted by the Information Practices Act. The official responsible for maintaining records is the Executive Officer at the board's address listed on the application. Each individual has the right to review the files or records maintained by the board, unless confidential and exempt by Civil Code Section 1798.40.

Possible Disclosure of Personal Information. We make every effort to protect the personal information you provide us. The information you provide, however, may be disclosed in the following circumstances:

- In response to a Public Records Act request (Government Code Section 6250 and following), as allowed by the Information Practices Act (Civil Code Section 1798 and following):
- To another government agency as required by state or federal law; or
- In response to a court or administrative order, a subpoena, or a search warrant.

\*Once you are licensed with the board, the address of record you enter on this application is considered public information pursuant to the Information Practices Act (Civil Code section 1798 et seq.) and the Public Records Act (Government Code Section 6250 et seq.) and will be placed on the Internet. This is where the board will mail all correspondence. If you do not wish your residence address to be available to the public, you may provide a post office box number or a personal mail box (PMB). However, if your address of record is not your residence address, you must also provide your residence address to the board, in which case your residence will not be available to the public.

\*\* Disclosure of your U.S. social security account number is mandatory. Section 30 of the Business and Professions Code, Section 17520 of the Family Code, and Public Law 94-455 (42 USC § 405(c)(2)(C)) authorize collection of your social security account number. Your social security account number will be used exclusively for tax enforcement purposes, for purposes of compliance with any judgment or order for child or family support in accordance with section 17520 of the Family Law Code, or for verification of license or examination status by a licensing or examination entity which utilizes a national examination and where licensure is reciprocal with the requesting state. If you fail to disclose your social security account number, your application will not be processed and you may be reported to the Franchise Tax Board, which may assess a \$100 penalty against you.

#### MANDATORY REPORTER

Under California law, each person licensed by the Board of Pharmacy is a "mandated reporter" for both child and elder abuse or neglect purposes.

California Penal Code Section 11166 and Welfare and Institutions Code Section 15630 require that all mandated reporters make a report to an agency specified in Penal Code Section 11165.9 and Welfare and Institutions Code Section 15630(b)(1) [generally law enforcement, state, and/or county adult protective services agencies, etc.] whenever the mandated reporter, in his or her professional capacity or within the scope of his or her employment, has knowledge of or observes a child, elder and/or dependent adult whom the mandated reporter knows or reasonably suspects has been the victim of child abuse or elder abuse or neglect. The mandated reporter must contact by telephone immediately or as soon as possible, to make a report to the appropriate agency(ies) or as soon as is practicably possible. The mandated reporter must prepare and send a written report thereof within two working days or 36 hours of receiving the information concerning the incident.

Failure to comply with the requirements of Section 11166 and Section 15630 is a misdemeanor, punishable by up to six months in a county jail, by a fine of one thousand dollars (\$1,000), or by both that imprisonment and fine. For further details about these requirements, consult Penal Code Section 11164 and Welfare and Institutions Code Section 15630, and subsequent sections.

APPLICANT AFFIDAVIT  (must be signed and dated by the applicant)				
I,, hereby attest to the fact that I am the applicant whose signature  (Print Full Legal Name)				
appears below. I hereby certify under penalty of perjury under the laws of the State of California to the truth and accuracy of all statements, answers and representations made in this application, including all supplementary statements. I also certify that I have read the instructions attached to this application.				
Signature of Applicant Date				

<u>17A-5 (01.11)</u> 3



### **California State Board of Pharmacy**

1625 N. Market Blvd, Suite N219, Sacramento, CA 95834 Phone (916) 574-7900 Fax (916) 574-8618 www.pharmacy.ca.gov STATE AND CONSUMER SERVICES AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
ARNOLD SCHWARZENEGGER, GOVERNOR

### AFFIDAVIT OF COMPLETED COURSEWORK OR GRADUATION FOR PHARMACY TECHNICIAN

Instructions: This form must be completed by the university, college, school, or pharmacist (The person who must complete this form will depend on how the applicant is qualifying). All dates must include the month, day, and year in order for the form to be accepted.

This is to certify that					<u>has</u>		
	Print Name of Applicant						
Completed 240 hours of instruction as specified in Title 16 California Code of Regulations Section  1793.6(c) on / / .  (completion date must be included)							
Completed an Associate Degree in Pharmacy Technology and was conferred on her/him on / (graduation date must be included)							
Graduated from a school of pharmacy accredited by the American Council on Pharmaceutical Education  (ACPE).The degree of Bachelor of Science in Pharmacy or the degree of PharmD was conferred on her/him on / / .  (graduation date must be included)							
I hereby certify under penalty of perjury under the laws of the State of California to the truth and accuracy of the above:							
Signed:	Title:	С	Date:	/	1		
Affix school seal here. OR	University, College, or School of Pharmacy Name: Address:						
Attach a business card of the pharmacist who provided the training pursuant to Section 1793.6(c) of the California Code of Regulation here.	Print Name of Director, Registrar, or Pharmacist:  Phone Number: Email:						

<u>17A-5 (01.11)</u> 4



## CALIFORNIA STATE BOARD OF PHARMACY 400 R STREET, SUITE 4070, SACRAMENTO, CA 95814 TELEPHONE (916) 445-5014



# APPLICATION FOR REGISTRATION AS A PHARMACY TECHNICIAN

Name: Last	nFirst ∧Middle	Former		
Address: Number	Street	\$F	TAPE A PHOTOGRAPH TAKEN WITHIN	
City	State B Zip	eman, i	THIS APPLICATION	
Telephone Number  Work-	Home-	e Number/State	NO POLAROID	
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A/B - EDUCATION/TRAINING			J. 32. 334 000 5	, <u>, , , , , , , , , , , , , , , , , , </u>
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ill regist dice dice dist	essit in the application being rejected as incomplete. The information will be used to determine tration under the California Pharmacy Law. The official responsible for information maintenance er, telephone (916) 445-5014, 400 R Street, Suite 4070, Sacramento, California 95814. The inferred to another governmental agency such as law enforcement agency if necessary for it to perindividual has the right to review the files or records maintained on them by our agency, unless individual has the right to review the files or records maintained on them by our agency, unless the right to review the files or records maintained on them by our agency, unless the right to review the files or records maintained on them by our agency, unless the right to review the files or records maintained on them by our agency, unless the right to review the files or records maintained on them by our agency.	forn. rform it	
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1.	Are you or have you ever been habitually intemperate or addicted to the use of alcohol or other drugs?		ij
Ż.	Have you ever been under observation or treatment for mental disorders, alcoholism, or drug addiction?	$\Box$	
3.	Have you ever been convicted of or pled no contest to a violation of any law of a foreign country, the United States, any state or local ordinance? You must include all convictions, including those which have been set aside under Penal Code Section		
	1203.4 (Traffic violations of \$100.00 or less need not be reported)		
4.	Are you now or have you ever been on parole for any violations in this state or any other state?		
5.	Have you ever had a professional or vocational permit, license or registration disciplined, denied or revoked in this state or any other state?		
affir	n answer to questions 1 through 5 is Yes, you must attach a written explanation giving full detarmative response. Failure to provide an explanation will delay the process of your application.	-	
	I certify under penalty of perjury under the laws of the State of California to the truth and accuratements, answers and representations made in the foregoing application, including all supple statements.		
nature	of Applicant Date.		
	*Disclosure of your social recurity number is mandatory. Section 30 of the Business and Profes and Public Law 94-455 (42 USCA 405(c)(2)(C) authorize collection of your social security number social security number will be used exclusively for tax enforcement purposes and for purposes with any judgement or order for family support in accordance with Section 11350.6 of the Wel Institutions Code. If you fail to disclose your social security number, you will be reported to the Board, which may assess a \$100.00 penalty against you.  OUESTIONS REGARDING THIS REQUIREMENT MUST BE DIRECTED TO THE FRANCHISE TAX Southern California (800) 852-5700 - Out of State or Sac	ber. Yoo of comp fare and e Franc	our oliance d hise Tax

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(916) 369-5500.

# **Attachment 4**

### Title 16. Board of Pharmacy

### **Proposed Language**

To Amend §1707.2 in Article 2 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

### § 1707.2. Notice to Consumers and Duty to Consult.

- (a) A pharmacist shall provide oral consultation to his or her patient or the patient's agent in all care settings:
- (1) upon request; or
- (2) whenever the pharmacist deems it warranted in the exercise of his or her professional judgment.
- (b)(1) In addition to the obligation to consult set forth in subsection (a), a pharmacist shall provide oral consultation to his or her patient or the patient's agent in any care setting in which the patient or agent is present:
- (A) whenever the prescription drug has not previously been dispensed to a patient; or
- (B) whenever a prescription drug not previously dispensed to a patient in the same dosage form, strength or with the same written directions, is dispensed by the pharmacy.
- (2) When the patient or agent is not present (including but not limited to a prescription drug that was shipped by mail) a pharmacy shall ensure that the patient receives written notice:
- (A) of his or her right to request consultation; and
- (B) a telephone number from which the patient may obtain oral consultation from a pharmacist who has ready access to the patient's record.

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- (3) A pharmacist is not required by this subsection to provide oral consultation to an inpatient of a health care facility licensed pursuant to section 1250 of the Health and Safety Code, or to an inmate of an adult correctional facility or a juvenile detention facility, except upon the patient's discharge. A pharmacist is not obligated to consult about discharge medications if a health facility licensed pursuant to subdivision (a) or (b) of Health and Safety Code Section 1250 has implemented a written policy about discharge medications which meets the requirements of Business and Professions Code Section 4074.
- (c) When oral consultation is provided, it shall include at least the following:
- (1) directions for use and storage and the importance of compliance with directions; and
- (2) precautions and relevant warnings, including common severe side or adverse effects or interactions that may be encountered.
- (d) Whenever a pharmacist deems it warranted in the exercise of his or her professional judgment, oral consultation shall also include:
- (1) the name and description of the medication;
- (2) the route of administration, dosage form, dosage, and duration of drug therapy;
- (3) any special directions for use and storage;
- (4) precautions for preparation and administration by the patient, including techniques for self-monitoring drug therapy;
- (5) prescription refill information;
- (6) therapeutic contraindications, avoidance of common severe side or adverse effects or known interactions, including serious potential interactions with known nonprescription medications and therapeutic contraindications and the action required if such side or adverse effects or interactions or therapeutic contraindications are present or occur;

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- (7) action to be taken in the event of a missed dose.
- (e) Notwithstanding the requirements set forth in subsection (a) and (b), a pharmacist is not required to provide oral consultation when a patient or the patient's agent refuses such consultation.
- (f) In every pharmacy subject to the provisions of Business and Professions Code Section 4122, there shall be prominently posted in a place conspicuous to and readable by prescription drug consumers the following notice:

### "NOTICE TO CONSUMERS"

At your request, this pharmacy will provide its current retail price of any prescription without obligation. You may request price information in person or by telephone.

Ask your pharmacist if a lower cost generic drug is available to fill your prescription.

Prescription prices for the same drug vary from pharmacy to pharmacy. One reason for differences in price is differences in services provided.

Before taking any prescription medicine, talk to your pharmacist; be sure you know:

What is the name of the medicine and what does it do?

How and when do I take it - and for how long? What if I miss a dose?

What are the possible side effects and what should I do if they occur?

Will the new medicine work safely with other medicines and herbal supplements lam taking?

What foods, drinks or activities should I avoid while taking this medicine?

Ask your pharmacist if you have additional questions.

(g) In addition to the "NOTICE TO CONSUMERS" referred to in subdivision (f), every pharmacy subject to the provisions of Business and Professions Code §4122 shall prominently post in a place conspicuous to and readable by prescription drug consumers the following notice:

Know your rights under California law concerning medicine and devices prescribed to you.

You have the right to receive medicine and devices legally prescribed to you, unless:

- 1. The medicine or device is not in stock in the pharmacy,
- 2. The pharmacist, based upon his or her professional judgment determines providing the item:
- is against the law,
- could cause harmful drug interaction, or
- could have a harmful effect on your health

This pharmacist may decline to fill your prescription for ethical, moral or religious reasons, but the pharmacy is required to help you get the prescription filled at this or another nearby pharmacy timely.

The pharmacy may decline to provide the medicine or device if it is not covered by your insurance or if you are unable to pay for the item or any copayment you owe.

If the pharmacy is unable to fill your prescription, you are entitled to have the prescription returned to you or transferred to another nearby pharmacy. Ask about our procedure to help you get an item that we don't have in stock.

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### Any questions? Ask the pharmacist!

Note: Authority cited: Sections 4005, 4076 and 4122, Business and Professions Code.

Reference: Sections 733, 4005, 4076 and 4122, Business and Professions Code and Section

1707.5 of Division 17 Title 16 of the California Code of Regulations.

To Add § 1707.6. to Article 2 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

### § 1707.6. Notice to Consumers.

(a) In every pharmacy there shall be prominently posted, in a place conspicuous to and readable by a prescription drug consumer, a notice containing the text in subdivision (b). Each pharmacy shall use the standardized poster-sized notice provided or made available by the board, unless the pharmacy has received prior approval of another format or display methodology from the board. The board may delegate authority to a committee or to the Executive Officer to give the approval. As an alternative to a printed notice, the pharmacy may also or instead display the notice on a video screen located in a place conspicuous to and readable by prescription drug consumers, so long as: (1) The video screen is at least 24 inches, measured diagonally; (2) The pharmacy utilizes the video image notice provided by the board; (3) The text of the notice remains on the screen for a minimum of 60 seconds; and (4) No more than five minutes elapses between displays of any notice on the screen, as measured between the time that a one-screen notice or the final screen of a multi-screen notice ceases to display and the time that the first or only page of that notice re-displays.

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### (b) The notice shall contain the following text:

### NOTICE TO CONSUMERS

You have the right to ask for and receive from any pharmacy prescription drug labels in 12-point font.

**Interpreter** services are available to you upon request at no cost.

<u>what it does</u>; how and when to take it, for how long, and what to do if you miss a dose; possible side effects and what you should do if they occur; whether the new medicine will work safely with other medicines or supplements; and what foods, drinks, or activities should be avoided while taking the medicine. Ask the pharmacist if you have any questions.

This pharmacy must provide any medicine or device legally prescribed for you, unless: it is not covered by your insurance; you are unable to pay the cost of a copayment; or the pharmacist determines doing so would be against the law or potentially harmful to health. If a medicine or device is not immediately available, the pharmacy will work with you to help you get your medicine or device in a timely manner.

**You** may ask this pharmacy for information on drug pricing and use of generic drugs.

(c) Every pharmacy, in a place conspicuous to and readable by a prescription drug consumer, at or adjacent to each counter in the pharmacy where dangerous drugs are dispensed or furnished, shall post or provide a notice containing the following text:

<u>Point to your language. Interpreter services will be provided to you upon request at no cost.</u>

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<u>This text shall be repeated in at least the following languages: Arabic, Armenian, Cambodian, Cantonese, Farsi, Hmong, Korean, Mandarin, Russian, Spanish, Tagalog, and Vietnamese.</u>

Each pharmacy shall use the standardized notice provided or made available by the board, unless the pharmacy has received prior approval of another format or display methodology from the board. The board may delegate authority to a committee or to the Executive Officer to give the approval.

The pharmacy may post this notice in paper form or on a video screen if the posted notice or video screen is positioned so that a consumer can easily point to and touch the statement identifying the language in which he or she requests assistance. Otherwise, the notice shall be made available on a flyer or handout clearly visible from and kept within easy reach of each counter in the pharmacy where dangerous drugs are dispensed or furnished, available at all hours that the pharmacy is open. The flyer or handout shall be at least 8 1/2 inches by 11 inches.

Note: Authority cited: Sections 4005 and 4122, Business and Professions Code. Reference: Sections 733, 4005, 4076.5 and 4122, Business and Professions Code, and Section 1707.5 of Division 17 of Title 16 of the California Code of Regulations.

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# **Attachment 5**

## Title 16. Board of Pharmacy Proposed Language

Proposal to Add Section 1727.2. to Article 3 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

### § 1727.2. Requirements for Pharmacist Intern.

Every applicant for a pharmacist intern license shall submit as part of the application process, a sealed, original Self Query Report from the National Practitioner Data Bank – Healthcare Integrity and Protection Data Bank (NPDB-HIPDB), dated no earlier than 60 days before the date an application is submitted to the board.

Note: Authority cited: Section 4005, Business and Professions Code. Reference: Sections 4207 and 4208, Business and Professions Code.

Proposal to Amend Section 1728. in Article 3 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

### § 1728. Requirements for Examination.

- (a) Prior to receiving authorization from the board to take the pharmacist licensure examinations required by section 4200 of the Business and Professions Code, applicants shall submit to the board the following:
- (1) Proof of 1500 hours of pharmacy practice experience that meets the following requirements:
  - (A) A minimum of 900 hours of pharmacy practice experience obtained in a pharmacy.

- (B) A maximum of 600 hours of pharmacy practice experience may be granted at the discretion of the board for other experience substantially related to the practice of pharmacy.
- (C) Experience in both community pharmacy and institutional pharmacy practice settings.
- (D) Pharmacy practice experience that satisfies the requirements for both introductory and advanced pharmacy practice experiences established by the Accreditation Council for Pharmacy Education.
- (2) Satisfactory proof that the applicant graduated from a recognized school of pharmacy.
- (3) Fingerprints to obtain criminal history information from both the Department of Justice and the United States Federal Bureau of Investigation pursuant to Business and Professions Code section 144.
  - (4) A signed copy of the examination security acknowledgment.
- (5) A sealed, original Self Query Report from the National Practitioner Data Bank –

  Healthcare Integrity and Protection Data Bank (NPDB-HIPDB), dated no earlier than

  60 days before the date an application for examination as a pharmacist is submitted to the board.
- (b) Applicants who hold or held a pharmacist license in another state shall provide a current license verification from each state in which the applicant holds or held a pharmacist license prior to being authorized by the board to take the examinations.

(c) Applicants who graduated from a foreign school of pharmacy shall provide the

board with satisfactory proof of certification by the Foreign Pharmacy Graduate

Examination Committee prior to being authorized by the board to take the

examinations.

Note: Authority cited: Sections 851 and 4005, Business and Professions Code.

Reference: Sections 144, 851 and 4200, Business and Professions Code.